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Foundations for Model-Agnostic Recourse Verification

A Thesis submitted in partial satisfaction of the requirements for the degree Master of Science

in

Computer Science

by

Avni Kothari

Committee in charge:

Professor Lily Weng, Chair Professor Taylor Berg-Kirkpatrick, Co-Chair Professor Julian McAuley

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University of California San Diego

2023

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All content in this thesis is a reprint of the paper Prediction without Preclusion Recourse Verification with Reachable Sets written in collaboration with Bogdan Kulynych, Lily Weng, and Berk Ustun. The thesis author is the primary investigator and first author of this paper.

VITA

FIELDS OF STUDY

Major Field: Computer Science

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ABSTRACT OF THE THESIS

Foundations for Model-Agnostic Recourse Verification

by

Avni Kothari

Master of Science in Computer Science

University of California San Diego, 2023

Professor Lily Weng, Chair Professor Taylor Berg-Kirkpatrick, Co-Chair

Machine learning models are often used to decide who will receive a loan, a job interview, or a public service. Standard techniques to build these models use features that characterize people but overlook their *actionability*. In domains like lending and hiring, models can assign predictions that are *fixed*—-meaning that consumers who are denied loans and interviews are permanently locked out from access to credit and employment. In this work, we introduce a formal testing procedure to flag models that assign these "predictions without recourse," called *recourse verification*. We develop machinery to reliably test the feasibility of recourse *for any model* given user-specified actionability constraints. We demonstrate how these tools can ensure

recourse and adversarial robustness in real-world datasets and use them to study the infeasibility of recourse in real-world lending datasets. Our results highlight how models can inadvertently assign fixed predictions that permanently bar access and the need to design algorithms that account for actionability when developing models and providing recourse.

Introduction

Machine learning models routinely assign predictions to *people* – be it to approve an applicant for a loan [\[30\]](#page-58-0), a job interview [\[6,](#page-56-1) [59\]](#page-60-0), or a public benefit [\[76,](#page-61-0) [16,](#page-57-0) [20\]](#page-57-1). Models in such applications use features that capture individual characteristics without accounting for how individuals can change them. In turn, models may assign predictions that are not responsive to the *actions* of their decision subjects. In effect, even the most accurate model can assign a prediction that is *fixed* (see Fig. [1\)](#page-13-0).

The responsiveness of machine learning models to our actions is a vital aspect of their safety in consumer-facing applications. In fraud detection and content moderation [\[32,](#page-58-1) [50,](#page-59-0) [40\]](#page-59-1), for example, models *should* assign fixed predictions to prevent malicious actors from circumventing detection. In lending and hiring, however, predictions should exhibit *some* sensitivity to actions. Otherwise, models that deny loans and interviews may permanently preclude *access* to credit and employment – thus violating rights and regulations such as equal opportunity [\[4\]](#page-56-2) and universal access [\[10\]](#page-56-3).

There is a broad lack of awareness that models in lending and hiring may inadvertently assign fixed predictions. In this work, we propose to test for this effect by certifying the infeasibility of *recourse* [\[66,](#page-61-1) [68,](#page-61-2) [38\]](#page-58-2). In contrast to prior work on recourse [\[36,](#page-58-3) [69\]](#page-61-3), our goal is *verification* – i.e., to check if a model assigns predictions that every decision subject can change through actions on its features. This procedure can return falsifiable information about a model by certifying that recourse is feasible or infeasible under a given set of actionability constraints. In practice, verification is a challenging computational ask – as a procedure may return information that is "incorrect" or "inconclusive" when it fails to complex actionability constraints or fails to check the the predictions of a model over the entire space defined by these constraints.

This work proposes a model-agnostic approach for recourse verification with *reachable sets* – i.e., regions of feature space that are confined by actionability constraints. Reachable sets are a powerful tool for verification because they can be constructed directly from the actionability constraints and can be used to characterize the feasibility of recourse for *all possible models*. In particular, any model will assign a prediction without recourse if it fails to assign a target prediction over its reachable set. The main contributions of this work include:

- 1. An introduction to a model-agnostic approach for recourse verification with reachable sets. Salient classes of reachable sets are identified and theory is developed to show how they can be used to design practical verification algorithms.
- 2. Fast algorithms to delineate reachable sets from complex actionability constraints. The algorithms in this work can be used to ensure that a model can provide recourse in model development or deployment, and are designed to abstain when they are unable to certify recourse in order to avoid incorrect outputs.
- 3. An empirical study of the infeasibility of recourse using several real-world datasets, realistic actionability constraints, and common model classes. The results illustrate the prevalence of predictions without recourse in lending applications, and highlight the pitfalls in flagging these examples with recourse provision. Finally, this work includes a demonstration of how this method can be used to ensure recourse in consumer-facing applications like lending and content moderation.
- 4. A Python library that implements our tools, is available in [this repository.](https://anonymous.4open.science/r/infeasible-recourse-3E10/README.md)

Figure 1. Example of Fixed Point

Stylized classification task where the most accurate linear classifier assigns a prediction without recourse to a fixed point. We predict $y = \text{repay_loan}$ using two features $(x_1, x_2) = (\text{has_phd}, \text{age} \ge 60)$ that can only change from 0 to 1. Here, (has_phd, age \geq 60) (1,1) is a *fixed point* that will be assigned a *prediction without recourse* by any classifier *f* such that $f(1,1) = -1$. We show that this point is assigned a prediction without recourse by \hat{f} , the empirical risk minimizer for a dataset with $n^- = 60$ negative examples and $n^+ = 90$ positive examples.

Chapter 1 Background and Setup

1.1 Related Work

This work is related to research on *algorithmic recourse*, which studies how to change the prediction of a given model through *actions* in feature space [\[66,](#page-61-1) [68\]](#page-61-2). Much work on this topic develops methods for *provision* – i.e., to provide a person with an action to change the prediction of a given model [see e.g., [31,](#page-58-4) [14,](#page-57-2) [54,](#page-60-1) [36,](#page-58-3) [69,](#page-61-3) [70,](#page-61-4) [60,](#page-60-2) [34\]](#page-58-5). The focus of this work is instead on *verification* – i.e., to test if a model assigns predictions that each person can change using any action. Although actionability is a defining characteristic of recourse, the fact that it may induce infeasibility is not often discussed [see [66,](#page-61-1) [37,](#page-58-6) [12,](#page-57-3) for exceptions]. This work motivates the need to study and test infeasibility by showing that recourse may not exist under realistic actionability constraints.

The methods presented in this work share the same low-level machinery as a number of methods to find recourse actions or counterfactual explanations for specific model classes [\[66,](#page-61-1) [64,](#page-60-3) [56\]](#page-60-4). These methods solve combinatorial optimization problems and thus are capable of providing proofs of infeasibility as well are capable of encoding the same actionability constraints as we do. In this paper, however, it can be seen that this machinery can be used for model-agnostic verification. This approach is valuable as it is enables to verify recourse feasibility for models that are hard to encode as part of combinatorial optimization.

There is a need for verification as a procedure to safeguard access in consumer-facing

applications, and to operationalize recourse provision [\[68,](#page-61-2) [62\]](#page-60-5). This motivation is shared by a stream of recent work on the robustness of recourse with respect to distributions shifts [\[61,](#page-60-6) [22\]](#page-57-4), model updates [\[65,](#page-61-5) [57\]](#page-60-7), group dynamics [\[2,](#page-56-4) [55,](#page-60-8) [24\]](#page-57-5), and causal effects [\[48,](#page-59-2) [38,](#page-58-2) [71\]](#page-61-6). Testing infeasibility may be valuable for eliciting individual preferences over recourse actions [\[73,](#page-61-7) [78,](#page-61-8) [77\]](#page-61-9), measuring the effort required to obtain a target prediction [\[28,](#page-58-7) [23\]](#page-57-6), and building classifiers that incentivize improvement [\[63,](#page-60-9) [41,](#page-59-3) [42,](#page-59-4) [1,](#page-56-5) [26\]](#page-58-8), or preventing strategic manipulation [\[25,](#page-57-7) [13,](#page-57-8) [46,](#page-59-5) [52,](#page-60-10) [51,](#page-59-6) [18,](#page-57-9) [8,](#page-56-6) [27\]](#page-58-9). The tools presented in this work can support other verification tasks that test the sensitivity of model predictions to perturbations in semantically meaningful feature spaces, such as ensuring adversarial robustness on tabular data [\[47,](#page-59-7) [35,](#page-58-10) [29,](#page-58-11) [72,](#page-61-10) [50,](#page-59-0) [40\]](#page-59-1) or stress testing for counterfactual invariance [\[67,](#page-61-11) [49,](#page-59-8) [58\]](#page-60-11).

1.2 Recourse Verification

Consider a standard classification task where there is a given a model $f : X \to Y$ to predict a label $y \in Y = \{-1, +1\}$ using a *feature vector* $\mathbf{x} = [x_1, \dots, x_d]$ in a bounded feature space $X_1 \times \ldots \times X_d = X$. Here, each instance represents a person, and that $f(\mathbf{x}) = +1$ represents a *target prediction* (e.g., loan approval).

The goal is to study if a person can attain a target prediction from a given model by performing *actions* on its features. Each *action* represents a vector $\boldsymbol{a} = [a_1, \dots, a_d] \in \mathbb{R}^d$ that would shift a feature vector from x to $x + a = x' \in X$. The set of all actions available to a person from $\mathbf{x} \in X$ is denoted through the *action set* $A(\mathbf{x})$ where $\mathbf{0} \in A(\mathbf{x})$.

Recourse

Given a model $f : X \to Y$ and a point $x \in X$ with action set $a \in A(x)$, the *recourse provision* task seeks to find an action to attain a target prediction by solving an optimization

problem of the form:

min
$$
\text{cost}(\mathbf{a} | \mathbf{x})
$$

s.t. $f(\mathbf{x} + \mathbf{a}) = +1$,
 $\mathbf{a} \in A(\mathbf{x})$, (1.1)

where $cost(a | x) \ge 0$ is a *cost function* that captures the cost of enacting **a** from **x** [\[66\]](#page-61-1). This is a challenging computational optimization problem given that it [\(1.1\)](#page-16-0) combines two kinds of difficult constraints: (i) $a \in A(x)$, which are non-convex and discrete in the general case (see Table [1.1\)](#page-17-0); and $f(x+a) = +1$, which may are difficult to encode for models with complex decision boundaries (e.g., neural networks and random forests).

The *recourse verification* task seeks to determine the feasibility of the optimization problem in [\(1.1\)](#page-16-0) – i.e., to test if $f(\mathbf{x}) = f(\mathbf{x} + \mathbf{a})$ for all $\mathbf{a} \in A(\mathbf{x})$. The verification procedure is formalized as a function such that:

$$
\text{Recourse}(\mathbf{x}, f, A) = \begin{cases} \text{Yes,} & \text{only if there exists } \mathbf{a} \in A(\mathbf{x}) \text{ such that } f(\mathbf{x} + \mathbf{a}) = +1 \\ \text{No,} & \text{only if } f(\mathbf{x} + \mathbf{a}) = -1 \text{ for all } \mathbf{a} \in A(\mathbf{x}) \\ \perp, & \text{otherwise} \end{cases}
$$

A procedure *certifies feasibility* for *x* if it returns Yes, and *certifies infeasibility* if it returns No. The procedure also *abstains* by outputting the flag ⊥ when it cannot evaluate the conditions to certify feasibility or infeasibility. This may occur, for example, when we call verification using an underspecified action set $\tilde{A}(\mathbf{x}) \subset A(\mathbf{x})$ and discover that $f(\mathbf{x} + \mathbf{a}) = -1$ for all $a \in \tilde{A}(x)$.

Table 1.1. Catalog of Actionability Constraints

We show whether a constraint is *separable* (can be specified for each feature independently) and *convex*. We show an example of each constraint type to show that they can be expressed in natural language and encoded as a constraint in a combinatorial optimization problem.

Use Cases

Suppose that the model *f* assigns a *prediction without recourse* to *x*. Such predictions may be undesirable in tasks where we would like to ensure access (e.g., lending), and desirable in applications where we would like to safeguard against gaming (e.g., content moderation):

Recourse. This work verifies a model violates the right to access by testing if it assigns a prediction without recourse: Recourse(\mathbf{x}, f, A) = No. Here, the focus is on a use case in which the action set $A(x)$ is the set of the minimal constraints that apply to every decision subject, described shortly. In this case, predictions are flagged without recourse even under conservative assumptions as a basic test of infeasibility.

Robustness. This work certifies that the model *f* is not vulnerable to adversarial manipulation: Recourse(\mathbf{x}, f, A) = No where the true label of \mathbf{x} is $y = -1$. The action set $A(\mathbf{x})$ can be specified to capture illegitimate actions [e.g., [18\]](#page-57-9) or to represent an adversary's threat model [e.g., [40\]](#page-59-1).

This work minimizes the chances that a model will assign predictions without recourse by calling verification routines at model development and deployment. In the former, we would test if a model assigns a prediction without recourse over training examples. In the latter, we would call the procedure for previously unseen points at prediction time to flag violations in

deployment.

Pitfalls of Verification

Methods for recourse provision may return results that are incorrect or inconclusive when used for verification unless they are designed to certify infeasibility. In practice, any procedure that can certify infeasibility should be able to: (1) account for constraints in an action set and (2) check every action in the action set. When methods fail to satisfy these requirements, they may exhibit two kinds of pitfalls:

Loopholes: A *loophole* is an instance where a method returns an action that violates actionability constraints. In practice, a method for recourse provision returns loopholes if it fails to account for a subset of actionability constraints. Formally, the procedure solves the recourse problem in [\(1.1\)](#page-16-0) using a relaxed action set $A^{\text{ext}}(\mathbf{x}) \subseteq A(\mathbf{x})$. The result is an action that is not technically feasible.

Blindspots: A *blindspot* refers to an instance where a method fails to certify feasibility. Formally, a blindspot arises when a method for recourse provision overlooks certain actions in an action set. This may occur, for example, with methods that are designed to search for actions using a heuristic search.

Specifying Action Sets

Semantically meaningful features will often admit hard actionability constraints. As shown in Table [1.1,](#page-17-0) we can state these conditions in natural language and encode them as constraints in an optimization problem. Although actionability differs substantially across individuals and context [see [68,](#page-61-2) [5\]](#page-56-7), every task will admit a set of *minimal* constraints that can be gleaned from a data dictionary –e.g., conditions that pertain to how a feature is encoded or its physical limits (e.g., work_hrs_per_week ≤ 168).

In settings where we may wish to impose assumptions constraints on actionability, the functionality shown in Table [1.1](#page-17-0) will be able to handle assumptions surrounding actionability in a way that promotes transparency, contestability, and participatory design. Individuals can

write their assumptions in natural language – allowing stakeholders to scrutinize and contest these assumptions even without technical expertise in machine learning. If stakeholders disagree on these assumptions, they can tell if these disagreements impact the results of their analysis (e.g., via an ablation study). Ultimately if stakeholders cannot reach a consensus, one can run verification under the "most conservative" actionability constraints they agree on. We observe that this collection is not empty, as it will always contain a set of minimal constraints.

Chapter 2 Methodology

2.1 Verification with Reachable Sets

This work introduces a model-agnostic approach for recourse verification. This approach stems from the observation that recourse is feasible over regions of features that are confined by actionability constraints. These regions can be delineated through a *reachable set*, defined below.

Definition 1 (Reachable Set). *Given a point x and action set A*(*x*)*, its* reachable set *contains all feature vectors that can be attained using an action* $\mathbf{a} \in A(\mathbf{x})$ *:* $R_A(\mathbf{x}) := \{ \mathbf{x} + \mathbf{a} \mid \mathbf{a} \in A(\mathbf{x}) \}.$

Even though reachable sets theoretically map to action sets, action sets are easier to specify indirectly through constraints (see Section [1.2\)](#page-15-0). Obtaining the reachable set from a specification of the action set is not trivial, and methods are provided for doing so in the next sections.

Given any model $f: X \to Y$, we can verify recourse for a point x by evaluating predictions over its reachable set $R = R_A(x)$ or its interior approximation $R = R_A^{\text{int}} \subset R_A(x)$.

$$
\text{Recourse}(\mathbf{x}, f, R) = \begin{cases} \text{Yes}, & \text{if there exists } \mathbf{x}' \in R \\ \text{No}, & \text{if } f(\mathbf{x}') = -1 \text{ for all } \mathbf{x}' \in R = R_A(\mathbf{x}) \\ \perp, & \text{if } f(\mathbf{x}') = -1 \text{ for all } \mathbf{x}' \in R \subset R_A(\mathbf{x}) \end{cases}
$$

 $\overline{}$

The procedure in Section [2.1](#page-20-2) has two key benefits:

- 1. Model-Agnostic Certification: It provides a way to *certify* infeasibility for any model. In this setting, a model-agnostic approach may simplify verification because it only considers actionability constraints. In contrast, a model-specific approach would have to solve an optimization problem with two kinds of challenging constraints as in Eq. (1.1) : (i) prediction constraints $f(x + a) = +1$, and (ii) actionability constraints $a \in A(x)$.
- 2. Safety through Abstention: It will abstain when it cannot certify recourse. For instance, suppose that we call the procedure using an interior approximation of the reachable set $R_A^{\text{int}}(x) \subset R_A(x)$ and fail to find a point in $R_A^{\text{int}}(x)$ that achieves the target prediction. In this case, an abstention is valuable because it flags *x* as a *potential* prediction without recourse. In practice, this leads to practical benefits. For example, we can call Recourse (x, f, R) with an approximate reachable set $R = R_A^{\text{int}}(x)$ to screen points that have recourse. We can then revisit those points on which the procedure abstained with either a better approximation or the full reachable set $R = R_A(\mathbf{x})$.

Certain classes of reachable sets can support verification:

Definition 2 (Fixed Point). A point **x** is fixed if its reachable set only contains itself: $R_A(\mathbf{x}) = {\mathbf{x}}$.

Fixed points can occur in clusters. If the features of $A(x)$ are separable and some of them are immutable, then x has a set of *sibling points* $N_A(x)$: all points that contain modifications of the immutable features of *x*. If *x* is a fixed point, then every sibling $x' \in N_A(x)$ is also fixed.

Definition 3 (Fixed Region). A fixed region *is a reachable set* $R_A(x)$ *such that for any* $x' \in R_A(x)$ *we have* $R_A(\mathbf{x}') \subseteq R_A(\mathbf{x})$.

Given a fixed point, we can determine if a model violates recourse by checking its prediction on a single point. Given a fixed region, we can verify recourse for all points within it without generating reachable sets. Fixed points arise under common actionability constraints. For instance:

Proposition 4. *Any classification task with bounded features whose actions obey monotonicity constraints must contain at least one fixed point.*

The resulting points give rise to more complex confined regions as new features are added to the dataset:

Proposition 5. *Consider adding a new feature* $X_{d+1} \subseteq \mathbb{R}$ to a set of *d features* $X \subseteq \mathbb{R}^d$. Let $A_{d+1}(x_{d+1})$ *be the actions from a point with feature value* $x_{d+1} \in X_{d+1}$ *. Any fixed point* $\mathbf{x} \in X$ *induces the following confined regions in the* $(d+1)$ *-dimensional space:*

- $|X_{d+1}|$ *fixed points feature space, if* x_{d+1} *is immutable.*
- *A fixed point* $z_0 := (x, v_{d+1})$ *where* v_{d+1} *is an extreme point of* X_{d+1} *.*
- *A fixed region if* $A_{d+1}(x_{d+1}) = A_{d+1}(x_d)$ $\binom{d}{d+1}$ *for any* $x_{d+1}, x'_{d+1} \in X_{d+1}$.

Proposition [5](#page-22-0) provides a cautionary result. For instance, suppose that we have identified fixed points. To enable recourse for them, we could choose to source additional features. In this case, we must take care that these new features remove the fixed points and regions and not only propagate them.

Reachable sets let us verify recourse for an arbitrary classifier using a set of labeled examples.

Theorem 6 (Certification with Labeled Examples). *Suppose we have a dataset of labeled examples* $\{(\mathbf{x}_i, y_i)\}_{i=1}^n$. Every model $f : X \to Y$ can provide recourse to **x** if:

$$
FNR(f) < \frac{1}{n^+} \sum_{i=1}^{n} \mathbb{1}[x_i \in R \land y_i = +1]
$$
 (2.1)

where $\text{FNR}(f) := \frac{1}{n^+} \sum_{i=1}^n \mathbb{1}[f(\mathbf{x}_i) = -1 \wedge y_i = +1]$ *is the false negative rate of* f *and where* n^+ *is number of positive examples, and* $R \subseteq R_A(\mathbf{x})$ *is any subset of the reachable set.*

The proof of Theorem [6](#page-22-1) relies on the pigeonhole principle, and is provided in Section [4.2.](#page-35-0) The theorem states that given a reachable set $R_A(x)$, we immediately know that any model that is sufficiently accurate on positive examples in the dataset must provide recourse for *x*. Conversely, having measured a model's false negative rate, we know that there exists recourse for reachable sets with a certain level of prevalence of positive examples.

2.2 Algorithms

In this section, algorithms are presented for recourse verification with reachable sets. The algorithms are designed to certify recourse in a way that minimizes abstentions – i.e., to cover the detection of as many predictions without recourse as possible. To this end, they can delineate fixed points in general feature spaces, construct reachable sets over discrete feature spaces, and identify predictions with recourse by testing reachability over samples.

Fixed Point Detection

The first method is to detect fixed points, which are also used as a building block in later methods. They can be verified if x is a fixed point by solving the optimization problem:

FindAction
$$
(\mathbf{x}, A(\mathbf{x})) := \text{argmin} ||\mathbf{a}|| \text{ s.t. } \mathbf{a} \in A(\mathbf{x}) \setminus \{0\}.
$$
 (2.2)

If FindAction(\mathbf{x} , $A(\mathbf{x})$) is infeasible, we know that \mathbf{x} is a fixed point. FindAction(\mathbf{x} , $A(\mathbf{x})$) is formulated as a mixed integer program, and it is solved with an off-the-shelf solver [see e.g., [21\]](#page-57-10). Once we know that *x* is fixed, we can certify Recourse (x, f, A) = Yes if $f(x) = +1$ and No if $f(\mathbf{x}) = -1$. This approach avoids loopholes and blindspots by addressing the key requirements

for verification. In particular, it supports a rich class of actionability constraints. A formulation is presented that can encode all actionability constraints from Table [1.1](#page-17-0) in Section [4.2.](#page-37-0)

Verification on Observed Data

The next method can certify recourse by testing if a point x can reach another point x' assigned a positive prediction:

lsReachable
$$
(x, x', A(x))
$$
 := min 1 s.t. $x = x' - a, a \in A(x)$

As before, this problem is formulated as mixed integer program and it is solved using an off-the-shelf solver. Given a set of positive samples S^+ , we can apply this method for all $x' \in S^+$ to maximize the chance of finding if the point *x* has recourse. If such reachable points are identified using this method, we can certify Recourse (x, f, A) = Yes.

Reachable Set Generation

The next method can certify feasibility and infeasibility in a discrete feature space by constructing a reachable set. The procedure is presented for generating a reachable set of a given point x in Algorithm [1.](#page-25-0) For this, FindAction $(x, A(x))$ (line 3) is repeatedly solved, while removing the previous solution from the considered action set at every next step (Line 5). The procedure continues until the problem becomes infeasible or another stopping condition is met. For example, as described in Section [2.1,](#page-20-1) we might be interested in generating only a subset of the reachable set $R_A^{\text{int}}(x) \subset R_A(x)$. In this case, the stopping condition could be that the algorithm has identified a certain minimum number of points in the reachable set.

Full Sample Audit

In Algorithm [2,](#page-25-1) an algorithm is presented to produce a collection of reachable sets for each point in a dataset $-i.e.,$ a collection that can be used to perform the verification procedure in Section [2.1.](#page-20-2) This procedure seeks to reduce the time needed to build this data reachable sets by exploiting the properties of fixed points and fixed regions in Section [2.1](#page-20-1) For instance, if a

Algorithm 1. GetReachableSet

```
Require: x \in X, where X is discrete; A(x)Require: Action Sets A(x)
      R \leftarrow \{x\}, F \leftarrow A(x)repeat
          if FindAction(x, F) is feasible then
      a^* \leftarrow FindAction(x, F)R \leftarrow R \cup \{x + a^*\}F \leftarrow F \setminus \{a^*\}until stopping condition
Output R \subseteq R_A(x)
```
reachable set is a fixed region, then by definition we do not need to generate reachable sets for any other point in the fixed region. The full auditing procedure is detailed with optimizations In certain use cases, we can do this without the need to get the reachable sets of all points in a dataset. For example, if we run the audit during model development to ensure feasibility, we can stop once we find any prediction without recourse.

Algorithm 2. SampleAudit

```
Require: Sample S = {\mathbf{x}_i}_{i=1}^n; A(\cdot)\mathbb{C} \leftarrow \{\}repeat
           x_i \leftarrow \text{Pop}(S)R_i \leftarrow \mathsf{GenReachableSet}(\pmb{x}_i, A(\pmb{x}_i))if R_i = \{x_i\} then (for separable action sets)
                 S \leftarrow S \setminus N_A(\boldsymbol{x}_i, A(\boldsymbol{x}_i))else if R_i is a fixed region then
                S \leftarrow S \setminus R_i\mathbb{C} \leftarrow \mathbb{C} \cup \{R_i\}until no points remain in S
Output \mathbb{C}, collection of reachable sets for x_i
```
Chapter 3 The Value of Recourse Verification

3.1 Experiments

This work presents an empirical study of infeasibility in recourse. The goal is to study the prevalence of predictions without recourse under actionability constraints, and to characterize the reliability of verification using existing methods. The code to reproduce the results is in this [repository](https://anonymous.4open.science/r/infeasible-recourse-3E10/README.md) and additional details in Section [4.2.](#page-45-0)

Setup

Three publicly available lending datasets are used in Table [3.1.](#page-27-0) Each dataset pertains to a task where predictions without recourse preclude access to credit and recourse provision. Each dataset is used to fit a classifier using *logistic regression* (LR) and *XGBoost* (XGB). Reachable sets are constructed for each training example using Algorithm [1](#page-25-0) in CPLEX v22.1 on a 3.2GHz CPU with 8GB RAM. We benchmark our method (Reach) against baseline methods for recourse provision: AR [\[66\]](#page-61-1), a *model-specific* method that can certify infeasibility for linear models with separable actionability constraints; DiCE [\[53\]](#page-60-12), a *model-agnostic* method that supports separable actionability constraints.

We evaluate the feasibility of recourse under nested action sets: Non-Separable, which includes constraints on immutability, monotonicity, and non-separable constraints such as causal relations; Separable, which includes constraints on immutability and monotonicity; Simple, which includes constraints on immutability. To certify feasibility, we use standard discretization into

Table 3.1. Experimental Results

Reliability of recourse of verification over datasets, model classes, and actionability constraints. We determine the feasibility of recourse for training examples using our method (Reach), then use them to evaluate the reliability of verification using salient methods for recourse provision. We report the following metrics for each method and model type: *Recourse* – % of points where a method certifies that recourse exists, *No Recourse* – % of points where the method certifies no recourse exists, *Abstain* – % of points in which Reach cannot determine if recourse exists, *Loopholes* – % of points whose actions are inactionable, *Blindspots* – % of points where a method fails to return an action.

bins of continuous features. We summarize the reliability of recourse verification for each dataset, method, and model class in Table [3.1.](#page-27-0) In what follows, we discuss these results in detail.

On Predictions without Recourse

The results show how recourse may not exist under actionability constraints. Recourse is generally feasible under simple constraints such as immutability and integrality, with infeasibility mainly arising as we consider more complex constraints. On german, for example, LR only assigns predictions without recourse under Separable and Non-Separable constraints to 0.4% and 2.1% of the data, respectively.

Minor variations are found in the prevalence of predictions without recourse across model classes. Given that the reachable sets do not change under a fixed dataset and actionability constraints, these differences reflect differences in the number of negative predictions across models. We observe that predictions without recourse can drastically change across model types that are equally accurate at a population level. In Non-Separable heloc, for example, we observe a 15.5% difference in predictions without recourse between LR and XGB even though both classifiers have similar performance in terms of the area under the ROC curve (AUC) on the test dataset (0.729 vs 0.737). This highlights the potential to choose between models to ensure recourse.

On Pitfalls of Verification

Our results highlight common failure modes in using methods for recourse provision for verification as described in Section [1.2.](#page-15-0) In heloc, for example, we observe 26.4% of points without recourse with XGB. In cases where recourse is feasible, methods may fail to return any actions. However, we may be unable to tell if a point has recourse or if a method was unable to generate it in the first place. For example, DiCE fails to find actions for 42.5% of points. However, there may exist feasible actions. This effect highlights the potential failure to account for actionability constraints by, e.g., post-hoc filtering [\[45\]](#page-59-9). In this case, DiCE cannot produce any actions after filtering a set of diverse counterfactual explanations to enforce implication constraints related to deterministic causal relationships and a thermometer encoding.

On the Value of Model-Agnostic Verification

Although methods such as AR are capable of providing a certificate of infeasibility for linear models under separable constraints, they start yielding loophole actions as soon as the constraints become more complex. For instance, in h _{eloc}, AR flags 37.8% of predictions as without recourse with Separable, but fails to certify additional 4.1% of predictions without recourse under Non-Separable constraints. Reach does have limitations in verifying recourse when

it hits a predefined hard limit for building out the full reachable that we set to 25 points for these experiments. Although the number of abstentions can be reduced by increasing the hard limit, we can also certify more points by using the methods in conjunction with one another. For instance, for points where Reach abstains, AR can be used in non-separable cases to determine the feasibility of a point, and if DiCE can find actions for an individual, Reach can determine if the action is feasible. In cases where DiCE or AR cannot find actions for constraints that are non-separable, Reach can be used to determine if the point is fixed or if we indeed observe recourse infeasibility.

3.2 Demonstrations

This section demonstrates how this method can be used ensure recourse in lending. An additional study to show how we can evaluate adversarial robustness in content moderation is shown in Section [4.2.](#page-49-0)

Setup

We work with the FICO heloc dataset [\[17\]](#page-57-12), which covers $n = 3184$ consumers and contains $d = 29$ features about their credit history. Here, $y_i = +1$ if a consumer *i* has duly repaid a home equity loan. Our goal is to ensure recourse over the training data – so that we can flag models that permanently deny access to credit [\[39,](#page-59-10) [9\]](#page-56-8), and use recourse provision methods to produce adverse action notices [\[3\]](#page-56-9). We work with a domain expert in the U.S. credit industry to identify common constraints on features. Our final action set includes 24 constraints, both separable (e.g., RevolvingTradesWBalance is a positive integer, MostRecentTradeLastYear can only increase), and non-separable (e.g., RevolvingDebtBurdenLeq30, RevolvingDebtBurdenGeq60).

Results

We generate reachable sets for all points in the training data using Algorithm [1](#page-25-0) and use them to perform recourse verification for LR and XGB classifiers. We summarize the feasibility of recourse in Fig. [3.1.](#page-30-0) Our results reveal 733 predictions without recourse for LR, and 453 for XGB.

Composition of reachable sets for the heloc for LR and XGB. Each plot shows the size of reachable sets for each training example delineated by Algorithm [1.](#page-25-0) The top row displays sizes of reachable sets for samples with negative predictions and the bottom row for samples with positive predictions. Correct/incorrect denotes where the true label does/does not equal the predicted label and Recourse/No Recourse denotes if recourse is feasible/infeasible. We highlight predictions without recourse for both correctly classified and incorrectly classified negative points. We can see predictions without recourse are prevalent with all reachable set sizes and can be drastically different between classifiers.

In this case, we find 5 fixed points that are assigned positive predictions. Thus, all predictions without recourse stem from a generalized reachable set. The mix of individual feature constraints and constraints on the interactions between features causes fixed points and reachable sets with no recourse.

A specific example is a consumer with 10 years of account history, and 15 open credit and fixed loans with a majority of them paid off. Among their open fixed loans, there is a substantial remaining balance that needs to be paid, and they experienced a delinquent trade within the past year. They are denied by both classifiers. This consumer has the ability to reach 7 other points by reducing their one credit card loan with balance and increasing the number of years they have open and active loans. However, even if with all these changes, they will still be denied approval.

Our results can guide interventions in model development to ensure recourse. At a minimum, practitioners can use the information from this analysis for model selection. In this

case, we find that both classifiers have similar performance in terms of AUC, but XGB assigns 280 fewer predictions without recourse. More generally, we can identify immutable features that lead to infeasibility in predictions. In this case, our analysis reveals that a key feature among individuals assigned predictions without recourse is MaxDelqEver, which determines the maximum duration of delinquency. In this case, one can restore recourse by replacing this feature with an alternative that is mutable MaxDelqInLast5Years.

Chapter 4 Conclusion

4.1 Concluding Remarks

This work highlights the inherent value of infeasibility in recourse – i.e., as a tool to ensure access in consumer-facing applications. The normative basis for access stems from principles of equality of opportunity (e.g., in hiring) and universal access (e.g., in affordable healthcare). In such settings, we would a model to ensure access – even if this comes at a cost – because it reflects the kind of society we want to build.

Ensuring access may benefit all stakeholders in consumer-facing applications. In lending, for example, we only observe labels for consumers who are assigned a specific prediction [due to selective labeling [44,](#page-59-11) [11,](#page-56-10) [74\]](#page-61-12). Thus, consumers assigned predictions without recourse cannot generate labeled examples to signal their creditworthiness [\[9\]](#page-56-8). In the United States, these effects have cut off credit access for large consumer segments whose creditworthiness is not known [see, e.g., 26M "credit invisibles" [75\]](#page-61-13).

4.2 Limitations

Given that actionability varies across individuals as well as subpopulations, verification should be used as a test to flag models that will preclude access, rather than as a tool to "rubberstamp" for safety. Our treatment of infeasibility does not consider probabilistic causal effects – e.g., when changing a feature may induce changes in other features as per a probabilistic causal

model [see [37,](#page-58-6) [43,](#page-59-12) [12,](#page-57-3) [71\]](#page-61-6). Our machinery may be useful for modeling complex interactions in these settings. However, infeasibility requires a probabilistic definition that can characterize the "reducible" uncertainty due to model development from the uncertainty in the underlying causal process.

Appendices

Notation

Proofs

In this Appendix, we present proofs of our claims in Section [2.1.](#page-20-1)

Proof of Theorem [6](#page-22-1)

Theorem 6. Suppose we have a dataset of labeled examples $\{(\pmb{x}_i, y_i)\}_{i=1}^n$. Every model $f: X \to Y$ *can provide recourse to x if:*

$$
FNR(f) < \frac{1}{n^+} \sum_{i=1}^{n} \mathbb{1}[x_i \in R \land y_i = +1]
$$
 (1)

where $\text{FNR}(f) := \frac{1}{n^+} \sum_{i=1}^n \mathbb{1}[f(\mathbf{x}_i) = -1 \wedge y_i = +1]$ is the false negative rate of f and where n^+ *is number of positive examples, and* $R \subseteq R_A(\mathbf{x})$ *is any subset of the reachable set.*

Proof. The proof is based on an application of the pigeonhole principle over the positive examples $S^+ := {\mathbf{x}_i | y_i = +1, i \in [n]}$. Given a classifier *f*, denote the total number of true positive and false negative predictions over *S* ⁺ as:

$$
\mathsf{TP}(f) := \sum_{i=1}^n \mathbb{1}[f(\mathbf{x}_i) = +1 \wedge y_i = +1] \qquad \mathsf{FN}(f) := \sum_{i=1}^n \mathbb{1}[f(\mathbf{x}_i) = -1 \wedge y_i = +1].
$$

Say that for a given point *x* with a reachable set $R = R_A(x)$, the classifier obeys:

$$
\mathsf{TP}(f) > n^+ - |S^+ \cap R|.
$$

In other words, the number of correct positive predictions exceeds the number of positive examples outside R . In this case, by the pigeonhole principle, the classifier f must assign a correct prediction to at least one of the positive examples in $R - i.e.,$ there exists a point *x*^{$'$} ∈ *S*⁺ ∩*R* such that *f*(*x*^{$'$}) = *y_i* = +1. Given *R* ⊆ *R_A*(*x*), we have that *x* ∈ *R_A*(*x*). Thus, we can reach x' from x by performing the action $a = x' - x - i.e.,$ we can change the prediction from $f(\mathbf{x}) = -1$ to $f(\mathbf{x} + \mathbf{a}) = +1$.

We recover the condition in the statement of the Theorem as follows:

$$
\mathsf{TP}(f) > n^+ - |S^+ \cap R| \tag{2}
$$

$$
\mathsf{FN}(f) < |S^+ \cap R|,\tag{3}
$$

$$
FNR(f) < \frac{1}{n^+} \sum_{i=1}^{n} \mathbb{1}[x_i \in R \land y_i = +1]
$$
 (4)

Here, we proceed from Eqn. [\(2\)](#page-37-1) to Eqn. [\(3\)](#page-37-2) by using the fact that $\mathsf{TP}(f) = n^+ - \mathsf{FN}(f)$, and from Eqn. [\(3\)](#page-37-2) to [\(4\)](#page-37-3) by dividing both sides by $\frac{1}{n^+}$ and applying the definition of the false negative \Box rate.

Proof of Proposition [4](#page-22-2)

Proposition 4. *Any classification task with bounded features whose actions obey monotonicity constraints must contain at least one fixed point.*

Proof. Consider a set of *d* features $(x_1, \ldots, x_d) = \mathbf{x} \in X$ over a bounded feature space. Let l_j and *u*^{*j*} denote the lower and upper bounds on feature *j*, so that $x_j \in [l_j, u_j]$ for all $j \in [d]$

We will proceed to construct a fixed point over *X* under the following conditions: (i) each feature is monotonically increasing, so that $a_j \geq 0$ for all $j \in [d]$; (ii) each feature is monotonically decreasing, so that $a_j \leq 0$ for all $j \in [d]$; (iii) each feature is either monotonically increasing or monotonically decreasing so that $a_j \ge 0$ or $a_j \le 0$ for all $j \in [d]$.

In the case of (i), the fixed point corresponds to a feature vector $\mathbf{x} \in X$ such that $x_j = u_j$ for all $j \in [d]$. We proceed by contradiction. Suppose x is not a fixed point, then there exists an action $a' \in A(x)$ such that $a' \neq \{0\}$. In turn, there exists $a'_j > 0$. Let $x' = x + a'$ then $x'_j = x_j + a'_j > u_j$ which violates our initial assumption that $x'_j \in [l_j, u_j]$. Thus, x must be a fixed point.

In the case of (ii), the fixed point corresponds to a feature vector $\mathbf{x} \in X$ such that $x_j = l_j$ for all $j \in [d]$. We proceed by contradiction. Suppose x is not a fixed point, then there exists an action $a' \in A(x)$ such that $a' \neq \{0\}$. In turn, there exists $a'_j < 0$. Let $x' = x + a'$ then $x'_j = x_j + a'_j < l_j$ which violates our initial assumption that $x'_j \in [l_j, u_j]$. Thus, x must be a fixed point.

In the case of (iii), by combining the above, it can be seen that as long as x_i satisfies monotonicity constraints which can either be increasing or decreasing there must contain at least one fixed point.

$$
x_j = \begin{cases} u_j, \text{if } j \in J_+ \\ l_j, \text{if } j \in J_- \end{cases}
$$

where *J*⁺ is the set of indices with monotonically increasing constraints and *J*[−] is the set of indices with monotonically decreasing constraints.

 \Box

Proof of Proposition [5](#page-22-0)

Proposition 5. *Consider adding a new feature* $X_{d+1} \subseteq \mathbb{R}$ to a set of *d features* $X \subseteq \mathbb{R}^d$. Any *fixed point* $\mathbf{x} \in X$ *induces the following confined regions in the* $(d+1)$ *-dimensional space:*

- $|X_{d+1}|$ *fixed points in the* $(d+1)$ -dimensional *feature space, if* x_{d+1} *is immutable.*
- *A fixed point* $z_0 := (x, x_{d+1})$ *where* x_{d+1} *is an* extreme point *of* X_{d+1} *, that is,* $x_{d+1} := \max X_{d+1}$ *or* x_{d+1} := min X_{d+1} *if* $(d+1)$ *-th feature is monotonically increasing (respectively, decreasing) in the action set* $A(z_0)$ *, and the constraints in* $A(z_0)$ *are separable.*
- *A fixed region if* $R_A(x_1, x_2, \ldots, x_d, x_{d+1}) = R_A(x_1, x_2, \ldots, x_d, x'_d)$ $\binom{d}{d+1}$ *for any two* x_{d+1}, x'_{d+1} ∈ *Xd*+1*.*

Proof. Let us denote the $(d+1)$ -dimensional feature space as $\bar{X} := X_1 \times \ldots \times X_d \times X_{d+1}$.

- Suppose a point $x' \in \overline{X}$ has the same feature values as x in its first *d* dimensions. As x_{d+1} is immutable, the only feasible action for x' d_{d+1} is $a_{d+1} = 0$. This holds for any possible value of *x* ′ d_{d+1} . This implies that for all feature values of the $(d+1)$ -th feature, *x*['] remains a fixed point. Therefore, there must exist $|X_{d+1}|$ fixed points.
- Observe that if v_{d+1} is an extreme point, then the only possible action is $a_{d+1} = 0$ because

the $d + 1$ -th feature must satisfy a monotonicity constraint. As the constraints in $A(z_0)$ are separable by assumption, and $A(x) = \{0\}$, z_0 must also have only one possible action $A(z_0) = \{0\}.$

• Given any $x' \in \overline{X}$ where the first *d* dimensions are the same as in *x*, we have $R_A(x') = R_A(x)$. As any other $x'' \in R_A(x')$ also shares the first *d* dimensions and is also $x'' \in R_A(x)$, we have that $R_A(\mathbf{x}') \subseteq R_A(\mathbf{x})$.

 \Box

Supplement to Section [2.2](#page-23-0) – Algorithms

In this Appendix, we describe how to formulate and solve the optimization problems in Section [2.2](#page-23-0) as mixed-integer programs. We start by presenting a MIP formulation for the optimization problem solved in the FindAction $(x, A(x))$ routine. We then describe how this formulation can be extended to an optimization problem in the $IsReachable(x, x', A(x))$ routine. Finally, we describe how this formulation can be extended to the complex actionability constraints in Table [1.1.](#page-17-0)

MIP Formulation for FindAction

Given a point $x \in X$, an action set $A(x)$, and a set of previous optima \mathscr{A}^{opt} , we can formulate FindAction $(x, A(x))$ as the following mixed-integer program:

$$
\min_{\mathbf{a}} \sum_{j \in [d]} a_j^+ + a_j^-
$$
\n
$$
\text{s.t.} \quad a_j^+ \ge a_j \qquad j \in [d] \qquad \text{positive component of } a_j \qquad \text{(5a)}
$$
\n
$$
a_j^- \ge -a_j \qquad j \in [d] \qquad \text{negative component of } a_j \qquad \text{(5b)}
$$
\n
$$
a_j = a_{j,k} + \delta_{j,k}^+ - \delta_{j,k}^- \qquad j \in [d], \mathbf{a}_k \in \mathcal{A}^{\text{opt}} \qquad \text{distance from prior actions} \qquad \text{(5c)}
$$
\n
$$
\varepsilon_{\min} \le \sum_{j \in [d]} (\delta_{j,k}^+ - \delta_{j,k}^-) \qquad \mathbf{a}_k \in \mathcal{A}^{\text{opt}} \qquad \text{any solution is } \varepsilon_{\min} \text{ away from } \mathbf{a}_k \qquad \text{(5d)}
$$
\n
$$
\delta_{j,k}^+ \le M_{j,k}^+ u_{j,k} \qquad j \in [d], \mathbf{a}_k \in \mathcal{A}^{\text{opt}} \qquad \delta_{j,k}^+ > 0 \implies u_{j,k} = 1 \qquad \text{(5e)}
$$
\n
$$
\delta_{j,k}^- \le M_{j,k}^- (1 - u_{j,k}) \qquad j \in [d], \mathbf{a}_k \in \mathcal{A}^{\text{opt}} \qquad \delta_{j,k}^- > 0 \implies u_{j,k} = 0 \qquad \text{(5f)}
$$
\n
$$
a_j \in A_j(\mathbf{x}) \qquad j \in [d] \qquad \text{separable actionability constraints on } j \qquad \text{(5g)}
$$
\n
$$
\delta_{j,k}^+ , \delta_{j,k}^- \in \mathbb{R}_+ \qquad \qquad j \in [d] \qquad \text{signed distances from } a_{j,k} \qquad \text{(5h)}
$$

$$
u_{j,k} \in \{0,1\} \qquad j \in [d] \qquad u_{j,k} := 1[\delta_{j,k}^+ > 0] \tag{51}
$$

The formulation finds action in the set $\mathbf{a} \in A(\mathbf{x})/\mathscr{A}^{\text{opt}}$ by combining two classes of

constraints: (i) constraints to restrict actions $a \in A(x)$ and (ii) constraints to rule out actions in $a \in \mathscr{A}^{\text{opt}}$.

The formulation encodes the separable constraints in $A(x)$ – i.e., a constraint that can be enforced for each feature. The formulation must be extended with additional variables and constraints to handle constraints as discussed in Section [4.2.](#page-40-0) These constraints are handled through the $a_j \in A_j(x)$ conditions in Constraint [5g.](#page-40-0) This constraint can handle a number of actionability constraints that can be passed solver when defining the variables a_j , including bounds (e.g., $a_j \in [-x_j, 10-x_j]$), integrality (e.g., $a_j \in \{0,1\}$ or $a_j \in \{L-x_j, L-x_j+1, \ldots, U-1\}$ *x*_j}), and *monotonicity* (e.g., $a_j \ge 0$ or $a_j \le 0$).

The formulation rules out actions in $a \in \mathcal{A}^{\text{opt}}$ through the "no good" constraints in Constraints [\(5c\)](#page-40-0) to [\(5f\)](#page-40-0). Here, Constraint [\(5d\)](#page-40-0) ensures feasible actions from previous solutions by at least ε_{min} . We set to a sufficiently small number $\varepsilon_{\text{min}} := 10^-6$ by default, but use larger values when working with discrete feature sets (e.g., $\varepsilon_{\text{min}} = 1$ for cases where every actionable feature is binary or integer-valued). Constraints [\(5e\)](#page-40-0) and [\(5f\)](#page-40-0) ensure that either $\delta^+_{j,k} > 0$ or $\delta^-_{j,k} > 0$. These are "Big-M constraints" where the Big-M parameters can be set to represent the largest value of signed distances. Given an action $a_j \in [a_j^{\text{LB}}, a_j^{\text{UB}}]$, we can set $M^+_{j,k} := |a_j^{\text{UB}} - a_{j,k})$ and $M_{j,k}^- := |a_{j,k} - a_j^{\text{LB}}|$.

The formulation chooses each action in $\mathbf{a} \in A(\mathbf{x})/\mathcal{A}^{\text{opt}}$ to minimize the L_1 norm. We compute the *L*₁-norm component-wise as $|a_j| := a_j^+ + a_j^-$ where the variables a_j^+ $\frac{1}{j}$ and $a_j^$ *j* are set to the positive and negative components of $|a_j|$ in Constraints [\(5a\)](#page-40-0) and [\(5b\)](#page-40-0). This choice of objective is meant to induce sparsity among the actions we recover by repeatedly solving Algorithm [1.](#page-25-0) Given that the objective function does not affect the feasibility of the optimization problem, one could set the objective to 1 when solving the problem for fixed-point detection.

MIP Formulation for IsReachable

Given a point $\mathbf{x} \in X$, an action set $A(\mathbf{x})$, we can formulate the optimization problem for IsReachable(x , x' , $A(x)$) as a special case of the MIP in [\(5\)](#page-40-0) in which we set $\mathscr{A}^{opt} = \emptyset$ and include

the constraint $a = x - x'$. In this case, any feasible solution would certify that x' can be attained from *x* using the actions in $A(x)$. Thus, we can return $IsReachable(x, x', A(x)) = 1$ if the MIP is feasible and $lsReachable(x, x', A(x)) = 0$ if it is infeasible.

Encoding Actionability Constraints

We describe how to extend the MIP formulation in [\(5\)](#page-40-0) to encode salient classes of actionability constraints. Our software includes an ActionSet API that allows practitioners to specify these constraints across each MIP formulation.

Encoding Preservation for Categorical Features

Many datasets contain subsets of features that reflect the underlying value of a categorical attribute. For example, a dataset may encode a categorical attribute with $K = 3$ categories such marital_status ∈ {*single*,*married*,*other*} using a subset of *K* − 1 = 2 features such as married and single. In such cases, actions on these features must obey non-separable actionability constraints to preserve the encoding – i.e., to ensure that a person cannot be married and single at the same time.

We can enforce these conditions by adding the following constraints to the MIP Formulation in (5) :

$$
L \le \sum_{j \in J} x_j + a_j \le U \tag{6}
$$

Here, $J \subseteq [d]$ is the index set of features with encoding constraints, and *L* and *U* are lower and upper limits on the number of features in *J* that must hold to preserve an encoding. Given a standard one-hot encoding of a categorical variable with *K* categories, *J* would contain the indices of $K - 1$ features (i.e., dummy variables for the $K - 1$ categories other than the reference category). We would ensure that all actions preserve this encoding by setting $L = 0$ and $U = 1$.

Logical Implications & Deterministic Causal Relationships

Datasets often include features where actions on one feature will induce changes in the values and actions for other features. For example, in Table [1.1,](#page-17-0) changing is_employed from FALSE to TRUE would change the value of work_hrs_per_week from 0 to a value ≥ 0 .

We capture these conditions by adding variables and constraints that capture logical implications in action space. In the simplest case, these constraints would relate the values for a pair of features $j, j' \in [d]$ through an if-then condition such as: "if $a_j \ge v_j$ then $a'_j = v_{j'}$ ". In such cases, we could capture this relationship by adding the following constraints to the MIP Formulation in [\(5\)](#page-40-0):

$$
Mu \ge a_j - v_j \tag{7}
$$

$$
M(1-u) \ge v_j - a_j \tag{8}
$$

$$
uv_{j'} = a_{j'} \tag{9}
$$

$$
u \in \{0,1\}
$$

The constraints shown above capture the "if-then" condition by introducing a binary variable $u := \mathbb{1}[a_j \ge v_j]$. The indicator is set through the Constraints [\(7\)](#page-43-0) and [\(8\)](#page-43-1) where $M := a_j^{\text{UB}} - v_j$. If the implication is met, then $a_{j'}$ is set to $v_{j'}$ through Constraint [\(9\)](#page-43-2). We apply this approach to encode a number of salient actionability constraints shown in Table [1.1](#page-17-0) by generalizing the constraint shown above to a setting where: (i) the "if" and "then" conditions to handle subsets of features, and (ii) the implications link actions on mutable features to actions on an immutable feature (i.e. so that actions on a mutable feature years_since_last_application will induce changes in an immutable feature age).

Custom Reachability Conditions

We now describe a general-purpose solution to specify "reachable" values for a subset of discrete features. These constraints can be used when we need to encode constraints

that require fine-grained control over the actionability of different features. For example, when specifying actions over one-hot encoding of ordinal features (e.g., max degree Bs and max_degree_MS as in Table [1.1\)](#page-17-0) or as 'thermometer encoding" (e.g.,monthly_income_geq_2k, monthly_income_geq_5k, monthly_income_geq_10k). In such cases, we can formulate a set of custom reachability constraints over these features given the following inputs:

- index set of features $J \subset [d]$,
- *V*, a set of all valid values that can be realized by the features in *J*.
- $E \in \{0,1\}^{k \times k}$, a matrix whose entries encode the reachability of points in *V*: $e_{i,j} = 1$ if and only if point v_i can reach point v_j for v_i , $v_j \in V$.

Given these inputs, we add the following constraints for each $j \in J$ to the MIP Formulation in [\(5\)](#page-40-0):

$$
a_j = \sum_{k \in E[i]} e_{i,k} a_{j,k} u_{j,k} \tag{10}
$$

$$
1 = \sum_{k \in E[i]} u_{j,k} \tag{11}
$$

$$
u_{j,k} \le e_{i,k} \tag{12}
$$

$$
u_{j,k} \in \{0,1\}
$$

Here, $u_{j,k} := \mathbb{I}[x' \in V]$ indicates if we choose an action to attain point $x' \in V$. Constraint [\(10\)](#page-44-0) defines the set of reachable points from *i*, while Constraint [\(10\)](#page-44-0) ensures that only one such point can be selected. Here, $e_{i,k}$ is a parameter obtained from the entries of E for point i , and the values of $a_{j,k}$ are set as the differences from x_j to x'_j where $\mathbf{x}, \mathbf{x}' \in V$. We present examples of how to use these constraints to preserve a one-hot encoding over ordinal features in Fig. [1,](#page-45-1) and to preserve a thermometer encoding in Fig. [2.](#page-45-0)

Figure 1. Here *V* denotes valid combinations of features in columns 1 - 3. *E* in column 4 and shows which points can be reached. For example, $[1,1,0,0]$ represents point $[0,0,0]$ can be reached and point $[1,0,0]$ can be reached, but no other points can be reached.

IsEmployedLeq1Yr	IsEmployedBt1to4Yrs	IsEmployedGeq4Yrs	E
			[1, 1, 0, 0]
		0	[0, 1, 1, 0]
		0	[0,0,1,1]
			[0, 0, 0, 1]

Figure 2. Here *V* denotes valid combinations of features in columns 1 - 3. For these features, we wanted to produce actions that would reduce NetFractionRevolvingBurden for consumers. *E* in column 4 and shows which points can be reached. For example, [1,1,0,0] represents point [0,0,0] can be reached, and point [1,0,0] can be reached, but no other points can be reached.

Supplement to Section [3.1](#page-26-1) – Experiments

For each dataset, the Simple action set contains only immutability features and integrality constraints. The Separable action set contains the same actionability constraints as simple and adds monotonicity constraints. The Non-Separable action set contains all the actionability constraints as separable and adds non-separable constraints.

Actionability Constraints for the **heloc** Dataset

We use the action set shown in Table [4.](#page-51-0) The non-separable constraints are described in Section [4.2.](#page-49-0)

Actionability Constraints for the **givemecredit** Dataset

We show a list of all features and their separable actionability constraints in Table [1.](#page-47-0) The non-separable actionability constraints for this dataset include:

- 1. Logical Implications on AnyRealEstateLoans and MultipleRealEstateLoans. Here, if AnyRealEstateLoans changes from 1 to 0 , then MultipleRealEstateLoans must also change from 1 to 0.
- 2. Logical Implications on AnyOpenCreditLinesAndLoans and

MultipleOpenCreditLinesAndLoans. Here, if AnyOpenCreditLinesAndLoans changes from 1 to 0, then MultipleOpenCreditLinesAndLoans must also change from 1 to 0.

3. Custom Constraints to Preserve Thresholds for features MonthlyIncomeIn1000sGeq2,

MonthlyIncomeIn1000sGeq5, MonthlyIncomeGeq7K. An example can be found in Fig. [2.](#page-45-0) Here the feasible actions increase the consumer's MonthlyIncome and the maximum value a user can have is where MonthlyIncomeGeq2K = 1, MonthlyIncomeGeq5K = 1, and

MonthlyIncomeIn1000sGeq $7 = 1$

4. Custom Constraints to Preserve Thresholds for features TotalCreditBalanceGeq1K,

TotalCreditBalanceGeq2K, TotalCreditBalanceGeq5K. An example can be found in figure [2.](#page-45-0) Here the feasible actions decrease the consumer's TotalCreditBalance and the minimum value a consumer can have is where $\text{TotalCreditBalanceSeq1K} = 0$,

TotalCreditBalanceGeq2K = 0 , and TotalCreditBalanceGeq5K = 0

Feature Name	LB	UB	Actionable	Monotonicity
Age	21	90	F	
NumberOfDependents	Ω	10	F	
DebtRatioGeq1	Ω	1	F	
MonthlyIncomeGeq2K	Ω	1	T	0
MonthlyIncomeGeq5K	Ω	1	T	Ω
MonthlyIncomeGeq7K	Ω	1	T	0
TotalCreditBalanceGeq1K	Ω		T	0
TotalCreditBalanceGeq2K	Ω		т	0
TotalCreditBalanceGeq5K	Ω	1	T	Ω
AnyRealEstateLoans	Ω	1	T	0
MultipleRealEstateLoans	Ω	1	т	0
AnyOpenCreditLinesAndLoans	Ω		T	0
MultipleOpenCreditLinesAndLoans	Ω	1	т	0

Table 1. Overview of Separable Actionability Constraints for the givemecredit dataset.

Actionability Constraints for the **german** Dataset

We show a list of all features and their separable actionability constraints in Table [2.](#page-48-0) The

non-separable actionability constraints for this dataset include:

1. One Hot Encoding for features savings_acct_le_100, savings_acct_bt_100_499, savings_acct_bt_500 savings_acct_ge_1000 An example of this can be found in Section [4.2.](#page-42-0) Here, actions must restrict only one category to be selected.

Table 2. Overview of Separable Actionability Constraints for the german dataset.

Feature	LB	UB	Actionable	Monotonicity
age	19	75	F	
is_male	$\mathbf{0}$	$\mathbf{1}$	F	
is_foreign_worker	$\mathbf{0}$	$\mathbf{1}$	F	
has_liable_persons	1	$\mathbf{1}$	F	
max_approved_loan_duration_geq_10_m	$\mathbf{0}$	$\mathbf{1}$	F	
max_approved_loan_amt_geg_10k	$\mathbf{0}$	$\mathbf{1}$	F	
max_approved_loan_rate_geg_2	$\mathbf{0}$	$\mathbf{1}$	F	
credit_history_no_credits_taken	$\mathbf{0}$	$\mathbf{1}$	F	
credit_history_all_credits_paid_till_now	$\mathbf{0}$	$\mathbf{1}$	F	
credit_history_delay_or_critical_in_payment	$\mathbf{0}$	1	F	
loan_required_for_car	Ω	$\mathbf{1}$	F	
loan_required_for_home	$\mathbf{0}$	$\mathbf{1}$	F	
loan_required_for_education	$\mathbf{0}$	$\mathbf{1}$	F	
loan_required_for_business	$\mathbf{0}$	$\mathbf{1}$	F	
loan_required_for_other	$\mathbf{0}$	$\mathbf{1}$	F	
max_val_checking_acct_ge_0	$\mathbf{0}$	1	T	$^{+}$
max_val_savings_acct_ge_0	$\mathbf{0}$	$\mathbf{1}$	T	$^{+}$
years_at_current_home_ge_2	$\mathbf{0}$	1	T	$^{+}$
employed_ge_4_yr	Ω	1	T	$\ddot{}$
savings_acct_le_100	$\mathbf{0}$	1	T	$\mathbf{0}$
savings_acct_bt_100_499	$\mathbf{0}$	$\mathbf{1}$	T	$\mathbf{0}$
savings_acct_bt_500_999	$\mathbf{0}$	1	T	$\mathbf{0}$
savings_acct_ge_1000	$\mathbf{0}$	$\mathbf{1}$	T	$\mathbf{0}$
has_history_of_installments	$\mathbf{0}$	1	T	$\ddot{}$

Overview of Model Performance

Table 3. Performance of LR and XGB models for all 3 datasets. We show the performance of each model on the training dataset and a held-out dataset. We perform a random grid search to tune the hyperparameters for each model and split the train and test by 80%/ 20%. We use the entire dataset to calculate the number of predictions without recourse.

Dataset	Model Type	Sample	AUC
heloc	ΙR	Train	0.738
heloc	I R	Test	0.730
heloc	XGB	Train	0.733
heloc	XGB	Test	0.737
qivemecredit	I R	Training	0.653
qivemecredit	ΙR	Test	0.644
qivemecredit	XGB	Training	0.651
givemecredit	XGB	Test	0.640
german	I R	Training	0.752
german	ΙR	Test	0.690
german	XGB	Training	0.753
german	XGB	Test	0.690

Supplement to Section [3.2](#page-29-0) – Demonstrations

Actionability Constraints for the **heloc** Dataset

We show a list of all features and their separable actionability constraints in Table [4.](#page-51-0) The non-separable actionability constraints for this dataset include:

1. Logical Implications on MostRecentTradeInLastYear and

MostRecentTradeInLast2Years is explained in section Section [4.2.](#page-43-3) Here, if MostRecentTradeInLastYear changes from 0 to 1 then MostRecentTradeInLast2Years must also change from 0 to 1.

2. Custom Constraints to Preserve Thresholds for features

NetFractionRevolvingBurdenGeq90, NetFractionRevolvingBurdenGeq60,

NetFractionRevolvingBurdenLeq30. An example can be found in figure [2.](#page-45-0) Here, feasible actions must decrease the consumer's NetFractionRevolvingBurden. Therefore, the lowest category a consumer can reach is NetFractionRevolvingBurdenLeq30 = 1.

Feature	LB	UB	Actionable	Monotonicity
AvgYearsInFileGeq3	Ω	1	T	Ω
AvgYearsInFileGeq5	Ω	$\mathbf{1}$	T	Ω
AvgYearsInFileGeq7	$\overline{0}$	$\mathbf{1}$	T	Ω
AvgYearsInFileGeq9	Ω	$\mathbf{1}$	T	Ω
ExternalRiskEstimate	36	89	F	
InitialYearsOfAcctHistory	Ω	\mathfrak{D}	T	$+$
ExtraYearsOfAcctHistory	$\overline{0}$	48	F	
MostRecentTradeWithinLastYear	Ω	$\mathbf{1}$	T	$+$
MostRecentTradeWithinLast2Years	$\overline{0}$	1	T	$+$
AnyDerogatoryComment	Ω	$\mathbf{1}$	F	
AnyDelTradeInLastYear	$\overline{0}$	$\mathbf{1}$	F	
AnyTrade120DaysDelq	Ω	$\mathbf{1}$	F	
AnyTrade90DaysDelq	$\overline{0}$	$\mathbf{1}$	F	
AnyTrade60DaysDelq	Ω	1	F	
AnyTrade30DaysDelq	$\overline{0}$	$\mathbf{1}$	F	
NumInstallTrades	Ω	55	F	
NumInstallTradesWBalance	1	23	F	
NumRevolvingTrades	1	85	F	
NumRevolvingTradesWBalance	$\overline{0}$	32	T	
NetFractionInstallBurdenGeq90	Ω	1	F	
NetFractionInstallBurdenGeq70	$\overline{0}$	$\mathbf{1}$	F	
NetFractionInstallBurdenGeq50	Ω	$\mathbf{1}$	F	
NetFractionInstallBurdenGeq30	$\overline{0}$	$\mathbf{1}$	F	
NetFractionInstallBurdenGeq10	Ω	$\mathbf{1}$	F	
NetFractionInstallBurdenEq0	$\overline{0}$	$\mathbf{1}$	F	
NetFractionRevolvingBurdenGeq90	Ω	$\mathbf{1}$	T	Ω
NetFractionRevolvingBurdenGeq60	$\overline{0}$	$\mathbf{1}$	T	$\mathbf{0}$
NetFractionRevolvingBurdenLeq30	Ω	$\mathbf{1}$	T	Ω
NumBank2NatlTradesWHighUtilizationGeq2	$\overline{0}$	1	T	

Table 4. Overview of Separable Actionability Constraints for the heloc dataset.

Prototypes of Predictions without Recourse

Table 5. This prototype discussed in ??. This example was chosen because the consumer has negative classifications for both LR and XGB for all possible actions. Although this consumer has feasible actions they are still unable to obtain recourse since every reachable point is negatively classified. In this demo, there are 453 examples of consumers that may have feasible actions, but they are still predictions without recourse by LR and XGB. In this table, x represents all the feature values for this consumer. a_1, \ldots, a_7 represent all the feasible actions for this consumer.

Certifying Adversarial Robustness in Bot Detection on Social Media Platforms

Our machinery can also certify adversarial robustness to manipulations that normally cannot be captured by traditional threat models such as perturbations within an L_p ball [see, e.g., [29,](#page-58-11) [50,](#page-59-0) [35,](#page-58-10) [72,](#page-61-10) [7\]](#page-56-11). In this demonstration, we show that our methods enable to reason about the behavior of arbitrary models under semantically meaningful adversarial manipulations of the feature vectors. Specifically, we do so by building action sets that encode constraints from Table [1.1.](#page-17-0) In what follows, we showcase this by evaluating the adversarial robustness of a bot detector on a social media platform.

Table 6. Features used for the Twitter bot detector. The groups of features $\text{age_of_account_*},$ user_replied_*, user_favourited_*, and user_retweeted_* are non-separable thermometerencoded.

Feature	LB	UB	Actionable
source_automation	Ω	1	F
source_other	θ	1	F
source_branding	Ω	1	F
source mobile	$\mathbf{0}$	$\mathbf{1}$	F
source_web	Ω	1	F
source_app	Ω	1	F
follower_friend_ratio	0.83	1.16×10^{5}	F
age_of_account_in_days_geq_365	Ω	1	T
age_of_account_in_days_geq_730	Ω	$\mathbf{1}$	T
age_of_account_in_days_le_365	$\mathbf{0}$	1	T
user_replied_geq_10	$\mathbf{0}$	1	T
user_replied_geg_100	$\mathbf{0}$	1	T
user_replied_le_10	Ω	1	T
user_favourited_geq_1000	$\mathbf{0}$	1	T
user_favourited_geg_10000	Ω	1	т
user_favourited_le_1000	Ω	1	T
user_retweeted_geg_1	Ω	1	T
user_retweeted_geq_10	θ	1	T
user_retweeted_geg_100	$\mathbf{0}$	1	T
user_retweeted_le_1	$\mathbf{0}$	1	T

Setup

We use the dataset of Twitter accounts from April 2016 annotated by experts [\[19\]](#page-57-13) as genuine ("human") labeled as $y = +1$ or those representing inauthentic behavior ("bot") labeled as $y = -1$. As before, we consider a processed version with $n = 1438$ accounts and $d = 20$ features on their account history and activity (e.g., age of account, number of tweets, re-tweets, replies, use of apps), listed in Table [6.](#page-53-0) As in Section [3.2,](#page-29-0) we train a logistic regression and an XGBoost model. We set aside 287 accounts (20%) as a held-out test dataset.

Our goal is to demonstrate the use of Algorithm [2](#page-25-1) for evaluating the robustness of a detector to adversarial manipulations. We assume that the adversary starts with a bot account that is correctly detected as bot, and aims to modify the features of the account until it is classified as human. The capabilities of the adversary include procuring additional tweets, retweets, and replies; waiting to increase the account age, and adding tweets from previously unused categories of apps. As this is a complex model of adversarial capabilities which includes non-separable constraints, it cannot be captured by the commonly considered box constraints or *L^p* distances.

To evaluate adversarial robustness, we perform the following procedure. We run Algorithm [2](#page-25-1) to generate reachable sets for all correctly classified bot accounts. We then evaluate the prediction of the detector on each of the points in the corresponding reachable set. Second, we measure adversarial robustness through a version of the *robust error* metric [as per [40\]](#page-59-1): the proportion of the bot accounts from the test set that are correctly classified as bots yet can have their predictions altered through adversarial actions. Formally, for a set of correctly predicted bot examples $\{(\mathbf{x}_i, y_i)\}_{i=1}^m$ from the test data, i.e., such that every $y_i = -1$ ("bot") and $f(\mathbf{x}_i) = -1$, we define the robust error as:

$$
\frac{1}{m}\sum_{i=1}^{m} \mathbb{1}[\exists \mathbf{x}' \in R_A(\mathbf{x}_i) \text{ s.t. } f(\mathbf{x}') = +1].
$$
\n(13)

Results

In our test data, we have 88 (out of 287 total accounts) bot accounts that are correctly classified as bots. We generate the 88 corresponding reachable sets for each account, and evaluate the predictions in each. Fig. [3](#page-55-0) shows the distribution of reachable set sizes.

To evaluate the robustness of classifiers, in Table [7,](#page-55-1) we show the performance metrics of

Figure 3. Composition of reachable sets for Twitter bot detection with LR and XGB models. Each plot shows the size of reachable sets generated by Algorithm [1](#page-25-0) for every correctly classified bot account in the test set. Robust/Non-Robust denotes if the bot example can flip the prediction via manipulations within action set or not.

Table 7. Robust error and performance of LR and XGB models trained for Twitter inauthentic behavior detection task. All metrics are computed on the test data.

		Model Type AUC Error Robust Error
IR.	0.697 34.1\% 44.8\%	
XGB	0.698 34.5\% 33.3\%	

the classifiers along with the computed robust error. We find that for the majority of bots it is not possible to flip their prediction with any possible action within the adversarial model, with the robust error being approximately 33.3% for XGB and 44.82% for LR. Despite both classifier attaining similar error and AUC, XGB is more robust to adversarial manipulations.

In summary, our method enables to find adversarial examples, thus evaluate adversarial robustness, in tabular domains under a complex model of adversarial capabilities.

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