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Peer reviewed

1 A need for time and training: pediatric program directors' perceptions about mentorship of residents

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Abstract

Objective

We aimed to describe pediatric program directors' perceptions of existing mentorship programs in pediatric residencies, to assess whether characteristics used for mentor-mentee assignments impact mentoring outcomes, and to identify barriers to success in mentorship programs.

Methods

With the support of the Association for Pediatric Program Directors Research Task Force, we conducted a cross-sectional survey study of all associate pediatric program directors (APDs) in the United States in March 2022.

Results

Nearly half (82 of 197, 41.6%) of programs responded. Most (87.8%) report having a formal mentoring program. Half of programs (51.4%) do not provide training to residents on how to be a mentee, and only slightly more than half (62.5%) provide training to faculty mentors. Most programs (80.6%) do not provide protected time for faculty mentors. There were no meaningful associations with characteristics used for mentorship matches and perceived successful mentorship. Top barriers from the program leadership perspective included faculty and residents lacking time, residents lacking skills to be proactive mentees, and inadequate funding.

Conclusions

While a majority of programs have formal mentorship programs, many do not provide training to mentors or mentees. Barriers to mentorship include a lack of funding and time. National organizations, such as APPD and the ACGME, have an opportunity to provide guidance and support for protected time, funding, and training for mentors and mentees.

Abbreviations: PD (program director), APD (associate program director), APPD (Association of Pediatric Program Directors), ACGME (Accreditation Council for Graduate Medical Education), FTE (full-time equivalent), GME (graduate medical education)

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95 **Introduction**

96 Mentorship in medical training has been shown to benefit mentees and institutions in myriad ways, including
97 mentee career satisfaction and productivity, as well as increased faculty retention.¹⁻⁶ The Accreditation Council
98 for Graduate Medical Education (ACGME) Program Requirements for Pediatrics mandate that all pediatric
99 programs implement a mentorship program for their trainees. Specifically, programs must provide “faculty
100 mentorship to help residents create learning goals and systems for tracking and monitoring progress toward
101 completion of the individualized learning plan.”⁷ Mentorship has sometimes been defined as separate from the
102 role of a coach or sponsor, but for the purposes of capturing support for resident’s growth more broadly, we used
103 the Association of Pediatric Program Director’s (APPD’s) definition, which encompasses roles of career
104 development, champion/sponsor, coach, confidant, and counselor.⁸ (see figure 1)
105

106 Current literature about mentorship in pediatric residencies focuses on specific types of mentorship, such as
107 within the context of research tracks, rather than the description of the current landscape of mentorship
108 programs.⁹⁻¹² Within other specialties, including surgery, neurosurgery and urology, national surveys of program
109 leadership have been conducted to characterize existing mentorship programs, including identification of barriers
110 to formal mentorship and to successful mentor/mentee relationships.¹³⁻¹⁵ One barrier to successful mentor
111 relationships suggested in the literature is a lack of concordant mentors, in particular for women and those
112 underrepresented in medicine.¹⁶⁻¹⁹ It is unknown whether a lack of concordance may impact successful
113 mentor/mentee relationships within pediatric residency programs. While needs assessment data has yet to be
114 gathered within pediatrics, the Association of Pediatric Program Directors (APPD) did publish a toolkit for
115 mentors and mentees in 2016, suggesting that there is a need for resources.⁸ Generally, formal mentorship

116 programs have been shown to improve resident satisfaction with mentoring; however, the presence of formal
117 mentorship programs and the role they play for pediatric trainees remains unknown.²⁰
118

119 Each year, the ACGME distributes a survey to pediatric trainees as a means of providing oversight of existing
120 accredited training programs, which includes questions about mentorship. However, little is actually understood
121 about how programs are built, what contributes to success, and which barriers exist. The aim of this study is to
122 describe existing mentorship programs in pediatric residency training programs, to assess whether program
123 characteristics or characteristics used for mentor-mentee assignments impact perceived mentoring program
124 satisfaction, and to identify barriers to successful mentorship programs from the program leadership perspective.
125

126 **Methods**

127 We conducted a cross-sectional survey study of pediatric program leadership using an electronic platform. To add
128 content validity evidence for the survey, the needs assessment was developed using content experts, based on
129 author experience in resident mentorship, and in review of similar published surveys from other specialties. The
130 APPD Mentorship Toolkit was used for defining the aspects of a mentorship program (figure 1). Given previous
131 research indicating the importance of concordance between mentors and mentees demographic and career
132 characteristics, these were included in questions about making mentorship matches.¹⁶⁻¹⁹ To provide response
133 process evidence, cognitive think-aloud was done with three program directors. The survey was subsequently
134 reviewed and edited by the University of Chicago Survey Lab. The APPD Research and Scholarship Learning
135 Community (RSLC) approved the survey for the APPD listserv of pediatric APDs. The APPD RSLC directed the
136 survey to all APDs with a script encouraging them to forward the survey to the person in leadership who is most
137 intimately involved with the mentorship program. The survey was built in LimeSurvey Professional²¹ and
138 distributed to 197 pediatric US programs' APDs in March 2022 by email; three reminder emails were sent. Only
139 one response per program was allowed. APPD survey administrators provided demographic data and fully

140 deidentified results prior to analysis. We obtained non-responder demographic data, including program size and
141 region, to compare the sample of responders to non-responders using logistic regression.
142 Descriptive statistics were used to describe demographic items. Data analysis was performed in MS Excel version
143 16.37 and Stata/SE 17.0.
144 For qualitative analysis, we used thematic analysis with a post-positivist orientation. Themes were identified from
145 the free-response items in the survey by two authors, NO and MS, and disagreements were resolved by
146 consensus. Thematic saturation was not achieved due to the limited responses; however, rich data was gathered in
147 the qualitative analysis of the open-ended questions. The qualitative data was divided into responses to questions
148 5 and 6, about career and personal characteristics used for matching; responses to question 20, reasons for
149 unsuccessful mentorship matches; and responses to question 28, aspects of the mentorship program that could be
150 improved. In terms of reflexivity, all authors have experience being mentees and mentors over their careers. This
151 study received an exempt determination from the University of Chicago IRB.

152

153 **Results**

154 Of 197 programs surveyed, 82 APDs (response rate: 41.6%) responded. When responders were compared with
155 non-responders, there was no significant difference in program type (e.g., university-affiliated or community-
156 based) or region (e.g., Northwest or Southeast). Of the responding programs, the median number of faculty in a
157 department was 145 (range 11-1000), with a median of 25 faculty participating as mentors (range 3-150),
158 revealing that on average only 25% of pediatric faculty members in a department participate as mentors (range
159 0.8-100%) (Table 1).

160 Nearly all responders (87.8%, 72 of 82) reported having a formal mentoring program, with 10 years being the
161 median duration of the programs. In formal programs, there was a median of 1 faculty mentor per resident (range
162 1-3) and 2 mentees assigned to each faculty member (range 1-34). In informal programs, there was a median of
163 1.5 (range 1-4) faculty mentors per resident.

164 *Mentorship matches.* When responders with a formal mentoring program selected one or more methods they used
165 for matching, the majority (n = 58/72, 80.6%) used the program director (PD) to pair mentors and mentees, with
166 the second most common method being the residents choosing a mentor themselves (n = 44/72, 61.1%). More
167 than half (n=39/68, 4 programs with formal mentoring did not respond, 57.4%) of these programs asked residents
168 about their preferences for mentors. Career characteristics were more commonly used to pair mentors with
169 mentees than personal characteristics (Table 2). Matches were most often made after orientation in the first part of
170 the intern year (n = 33/72, 45.8%). 13 of 72 (18.1%) programs made matches before orientation, and 19 of 72
171 (26.4%) made matches during orientation.

172 *Leadership perception of satisfaction.* The majority of leaders completing the survey reported satisfaction with
173 their mentorship program and also perceived that faculty and residents were satisfied (table 5). We found that
174 respondents from residencies with formal mentorship programs were not more satisfied with mentorship than
175 respondents from residencies with informal mentoring programs.

176 **Program Structure**

177 *Program meeting logistics.* Of formal programs, nearly 70% (n = 50 of 72) had an individual who was
178 responsible for providing program oversight. Most often, meetings between mentors and mentees were required
179 twice per year (n = 41 of 72, 56.9%), while some programs (n = 9 of 72, 12.5%) had no minimum meeting

180 requirement. Many programs (n = 47 of 72, 65.3%) reported that the meetings occurred more often the minimum
181 requirement.

182 *Training for mentorship.* For faculty, many (n = 45 of 72, 62.5%) of the programs provide training in at least one
183 of the following categories: career development, being a champion or sponsoring, keeping confidence, coaching,
184 or counseling or advising skills, or provide bias training related to mentorship. For programs who provided
185 mentor training, career development skills was most common (n = 38 of 45, 82.2%), followed by coaching skills
186 (n = 31 of 45, 68.9%), counseling or advising skills (n = 23 of 45, 51.1%), bias training (n = 17 of 45, 37.8%),
187 champion or sponsorship skills (n=8 of 45, 17.8%), and skills in maintaining confidence (n = 8 of 45, 17.8%). 27
188 of 72 programs (37.5%) provide none of these types of training related to mentorship. Half of the programs (n =
189 37 of 72, 51.4%) do not provide mentee skills training to residents.

190
191 *Evaluation of program.* Tools used to evaluate formal programs included surveys (n = 23 of 72, 31.9%), exit
192 interviews (n = 30 of 72, 41.7%), fellowship or career outcomes (n = 18 of 72, 25.0%), or 43 of 72 (59.7%) used
193 ACGME survey results. Some training programs (n = 26 of 72, 36.1%) never had residents evaluate the
194 mentorship program, and more than half (n = 38 of 72, 52.8%) never had faculty evaluate the mentorship
195 program.

196 *Need for changing mentors.* In the survey, 38 of 72 (52.8%) programs reported at least one change in mentors in
197 the last three years. In qualitative responses to the question 20 regarding reasons for changing mentors, we
198 identified themes of lack of faculty availability, mismatch in resident interest, personality conflict between the
199 mentor and mentee, and residents needing more support (Table 7).

200

201 **Barriers**

202 *Time and funding as barriers to mentorship and improvement in the program.* Top barriers reported by programs
203 were faculty lacking time (93.9%, n = 77 of 82), residents lacking time (82.9%, n = 68 of 82), residents lacking
204 skills to be proactive mentees (74.4%, n = 61 of 82), faculty lacking skills to help mentees with goals (69.5%, n =
205 57 of 82) and funding being inadequate (62.2%, n = 51 of 82) (table 3). About half indicated that lack of resident
206 and faculty buy-in was a barrier. Of mentors in formal programs, 80.6% (n = 58 of 72) did not have protected
207 time for mentorship. Funding was the most common barrier to improvements to the program (n = 39 of 82,
208 47.6%), followed by available faculty mentors (n = 38 of 82, 46.3%) (table 4).

209 Thematic analysis of free text responses yielded two major themes, with seven sub-themes, that contribute to a
210 successful mentorship program (Table 6). Under the first theme, “Personal characteristics of mentors and
211 mentees,” subthemes including identity fit, professional fit, and personality fit were identified. Across all three
212 subthemes, concordance of personal characteristics was often considered and prioritized. Some programs allowed
213 residents to indicate which personal characteristics were most important to them in matching:

214 *On their [mentor preference] survey, residents are asked to evaluate how important certain*
215 *characteristics are to them in a mentor. These include race/ethnicity [and] gender. There is a free-text*
216 *box where residents can request additional characteristics.*

217 The second theme, “Structural characteristics of mentorship programs,” was further divided into four subthemes
218 including resources, training, program oversight, and program evaluation. Under the resource subtheme,
219 protected time for mentors to meet with mentees and recognition for mentorship work within the promotion
220 process were most often cited as critical to successful mentorship programs:

221 *We simply lack enough interested faculty. There is no reward, either monetary or recognition, nor*
222 *dedicated time, for mentoring residents.*

223 Overall, qualitative analysis revealed that the majority of pediatric residency program respondents in our survey
224 are facing similar barriers to success in formal mentorship programs.

225 **Discussion**

226 This study adds to the body of literature regarding mentorship at the GME level by being, to our knowledge, the
227 first US survey of pediatric leadership to elucidate the structure of existing mentorship programs. The
228 quantitative results and written comments reflect that variability exists in the structure of mentorship programs
229 and in the processes used to match mentors and mentees. Additionally, results showed that the primary existing
230 barriers are a lack of support for protected time, training, and funding at the institutional level for mentorship.
231 Pediatric residency leadership voices represented in our study are reporting a need for faculty time and resources
232 for training.

233 **Overcoming Barriers**

234 Similar to national surveys done in other specialties,¹³⁻¹⁴ we found that a lack of faculty time was a primary barrier
235 to mentorship. The literature describes improved mentorship outcomes after protecting time for a GME-wide
236 advisor to facilitate the implementation of formal mentorship programs, and evidence for sustainability over
237 several years.²² While some barriers may be overcome by providing support for program oversight or with
238 resources such as APPD's toolkit,⁸ neither of these will address the reality that faculty lack time. It is clear from
239 both the thematic analysis and quantitative data that a lack of protected time for faculty is unsustainable in many
240 programs since this was cited as a common barrier. Based on our finding that most programs rely on less than
241 25% of faculty in the department as mentors, the lack of sustainability could be amplified by the smaller pool of
242 faculty willing or able to fill the mentor role. Although the ACGME common program requirements mandate
243 mentorship programs, and this is tracked through the annual survey, there currently are no recommendations to
244 protect time for faculty for this essential role. Further, the ACGME revised requirements for full-time equivalents

245 (FTEs) of program leadership in 2022 without addressing the need for protected time for faculty advisors or
246 mentors. The findings of our study highlight the critical opportunity for intervention on a national level by
247 organizations such as APPD.

248 Our results also confirm that, similar to other subspecialties, pediatric residency programs are challenged by a
249 lack of faculty and resident interest or “buy-in” (Table 3)¹³⁻¹⁴. Part of the lack of buy-in on the faculty end may be
250 related to competing priorities and clinical duties, which could be addressed by securing protected time.
251 However, given that 37.5% programs provide no training related to mentorship for mentors, and 51.4% provide
252 no training for mentees, there is a missed opportunity to convey the value and optimize the impact that
253 mentorship can have for trainees. Mentorship training programs that empower mentors to support professional
254 development, board study plans, and scholarly activity¹⁴ can improve the both the training experience for
255 residents and program success. Tracking mentorship program success using regular evaluation is infrequently
256 done and could increase buy-in by providing mentees and mentors a voice and improving the program structure.

257 **Concordance matching**

258 Despite the fact that many programs are taking mentee characteristics into account when making matches, this
259 practice is done in variable ways and has unclear impact. This study was not designed to assess the importance of
260 concordance, and future studies of trainees on their perspectives of concordance in mentoring are needed. There
261 are important outcomes, such as completion of residency training, trainee satisfaction with the training
262 experience, and resident opinions about the mentorship program that are essential to evaluate in future studies.
263 Further research to better understand trainee experience and satisfaction with the use of mentor concordance in
264 pediatrics is needed to determine best practices for using demographic and personal characteristics in matching.

265 **Looking to the Future**

266 Based on qualitative responses received in our open-ended questions, we identified the following tips for program
267 directors to consider:

- 268 1. Training both residents and faculty to be mentees and mentors.
- 269 2. Developing formal recognition for faculty by the program or the institution (e.g., awards).
- 270 3. Tracking outcomes: survey both mentees and mentors to evaluate the program and show the local impact.
271 Allow residents and faculty to be a part of improving the program and therefore more invested.
- 272 4. Matching based on concordance of with identity, professional, or personality may benefit residents.
- 273 5. Advocating at local and national levels for protected time, training, and administrative help for
274 mentorship.

275 While our qualitative results suggest a path forward to make mentoring programs more robust, it will be
276 important to explore more fully with a future focused qualitative study of mentees, mentors, and program leaders
277 to develop best practices in pediatric residency mentorship.

278 Limitations of our study include having a response rate less than 50%, although this is higher than the average
279 response rate for APPD national surveys. We were able to show that the responders were not significantly
280 different from responders in program type and region. Validity was addressed through piloting and expert review
281 including a formal survey lab, but we did not address other aspects of validity and it is possible that the
282 interpretation of questions was not what we intended. Another important limitation is that we asked leadership for
283 their impressions about resident and faculty satisfaction, and we cannot infer what the actual resident or faculty
284 satisfaction is from this question.

285 **Conclusions**

286 A lack of funding to support resident mentorship and lack of ability to protect faculty time are major barriers to
287 ongoing mentorship efforts at pediatric residency programs. National organizations, such as APPD and the

288 ACGME, have an opportunity to provide guidance and support for protected time, funding, and training for
289 mentors and mentees. Locally, faculty and resident investment could be addressed by providing training not only
290 to faculty but also to resident mentees, and expanding regular evaluation of mentorship programs by both mentors
291 and mentees.

292 We have described common characteristics of mentorship programs, but our ability to draw conclusions about
293 best practices for mentorship is limited by surveying only program leadership. Further research on mentorship
294 within the field of pediatrics with a focus on resident perspectives would help to determine the factors most
295 important for successful mentorship.

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298 Figure 1. Definition of mentoring according to the Association of Pediatric Program Directors

Mentor Role What a Good Mentor Does

- Career Development
 - Introduces the mentee to others - networking
 - Clarifies goals
 - Identifies and suggests opportunities
 - Encourages development of a focus
 - Facilitates decision making
- Champion/Sponsor
 - Nominates for awards or organizational offices
 - Shares credit
 - Celebrates successes
- Coach
 - Encourages and supports
 - Motivates
 - Role models
 - Promotes independence _
- Confidant
 - Listens
 - Maintains confidential conversations _
- Counselor
 - Advises
 - Encourages work-life balance

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301 Table 1. Respondent demographics, overall n = 82

Region	n (%)
Southeast	17 (20.7)
Mid-America	15 (18.3)
Midwest	11 (13.4)
New York	11 (13.4)
Western	10 (12.2)
Mid-Atlantic	8 (9.8)
New England	5 (6.1)
Southwest	5 (6.1)
Program type	
University-Based	44 (53.7)
Community-based, university-affiliated	37 (45.1)
Military	1 (1.2)

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Table 2. Characteristics used to match mentees with mentors in formal mentoring programs, n=72

Characteristics	Typically or sometimes	Not used
Median number of faculty in department	145 (range 11-1000)	
Median faculty participation in mentoring programs	25 (range 3-150)	
Median faculty mentors per resident	1 (range 1-3)	
Median mentees per faculty	2 (range 1-73)	
Mentoring program		
Presence of formal mentoring program	72 (87.8)	

13

	used n (%)	n (%)		used n (%)	n (%)
Career focus	55 (80.9)	13 (19.1)	Hobbies/interests	41 (60.3)	27 (39.7)
Research skills of mentor	43 (63.2)	25 (36.8)	Gender	34 (50.0)	34 (50.0)
Faculty years of experience	36 (52.9)	32 (47.1)	Race/ethnicity	37 (54.4)	31 (45.6)
Performance-based	42 (61.8)	26 (38.2)	Relationship status	15 (22.1)	53 (77.9)
Other	37 (54.4)	31 (45.6)	Religion	12 (17.7)	56 (82.3)
			Sexual orientation	13 (19.1)	55 (80.9)
			Family status	28 (41.2)	40 (58.8)
			Other	17 (25.0)	51 (75.0)

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Table 3. Program leadership-reported barriers to mentorship, n = 82

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	Barrier, n (%)	Not a barrier, n (%)
Faculty lack time	77 (93.9)	5 (6.1)
Residents lack time	68 (82.9)	14 (17.1)
Residents lack skills to be proactive mentees	61 (74.4)	21 (25.6)
Faculty lack skill in how to help with mentee goals	57 (69.5)	25 (30.5)
Funding is inadequate	51 (62.2)	31 (37.8)
Faculty interest insufficient	46 (56.1)	36 (43.9)
Resident interest insufficient	45 (54.9)	37 (45.1)
Perception that formal mentorship is unnecessary	32 (39.0)	50 (61.0)

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Table 4. Barriers to improving mentorship, n =82	n (%)
Perceived value on promotion track	24 (29.3)
Funding	39 (47.6)
Available faculty mentors	38 (46.3)
N/a; none of these	11 (13.4)

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Table 5. Leadership perception of satisfaction with resident mentoring program, n = 82

	Very satisfied	Mostly satisfied	Equal parts satisfied and dissatisfied	Mostly dissatisfied	Very dissatisfied	Unsure

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Table 6. Qualitative descriptors of components of a strong mentorship program

Theme	Subtheme	Representative quote
Personal characteristics of mentors and mentees	Identity fit	“On their [mentor preference] survey, residents are asked to evaluate how important certain characteristics are to them in a mentor. These include <i>race/ethnicity [and] gender</i> . There is a free-text box where residents can request additional characteristics, like ‘ <i>is Jewish</i> ’” (Q6, other personal characteristics)
	Professional fit	“We have two mentors for each resident. The first is a faculty advisor who is assigned early in intern year [...]. Some effort is taken to match available advisors for the year with career focus, interests, or other connections (alumni of previous institutions etc.). <i>The second is a career mentor that the residents choose themselves with attention to career focus.</i> ” (Q5, other career for faculty skill-based characteristics)
	Personality fit	“Usually the resident will give some guidance on type of career advisor that they are looking for, though they can also describe characteristics, like <i>faculty with children, someone with a spouse in medicine, someone who is really approachable [...]</i> ” (Q5, other career for faculty skill-based characteristics) “Similar personality characteristics, like <i>if a resident is quiet and reserved</i> or having difficult time speaking up, pairing with mentor who <i>also had to find that confidence</i> to speak up.” (Q6, other personal characteristics)
Structural characteristics of mentorship programs	Resources (protected time, programmatic support)	“We simply lack enough interested faculty. <i>There is no reward, either monetary or recognition, nor dedicated time, for mentoring residents</i> ” (Q28, what aspects of mentorship at your program could be improved?) “[...] I do find it hard to meet with my mentees as often as I would like. I need to be more proactive in setting up meetings [...] but often at least one is missed due to not scheduling far enough in advance and then not being able to coordinate schedules. <i>An improvement in the program might be to have a scheduler get those dates on a calendar on behalf of the mentor/mentee pair.</i> ” (Q28, what aspects of mentorship at your program could be improved?)
	Training	“We have separate academic advisors that are members of program leadership, and then assign faculty career mentors part-way through intern year. The program leadership have had a lot of faculty development in the advisor role, but <i>faculty career mentors could probably use more development.</i> ” (Q28, what aspects of mentorship at your program could be improved?) “[In addition to a career mentor], <i>all residents are assigned a faculty coach</i> who is specifically NOT in their area of interest who <i>undergoes a training program which is based on positive psychology</i> to help residents to set and

		achieve goals without the pressure or worry that this faculty member will have a role in their future as this person is not in their chosen field. This pair stays together throughout residency.” (Q28, what aspects of mentorship at your program could be improved?)
	Program oversight	“I just came on as the <i>Director of Mentoring</i> for our program...We have a robust "matching" process for the incoming interns, check in annually for re-assignments that need to happen, quarterly remind pairings to meet, have a suggested topic list for each quarter depending on mentee year. We offer an annual orientation that goes over the role of the mentor and the role of the mentee which expands in topics every year. And intermittently we have some offerings for the faculty to build skills as a mentor and intermittently pandemic-depending have social gatherings for the pairings.” (Q28, what aspects of mentorship at your program could be improved?)
	Program evaluation	“[We would benefit from] having outcomes measures; feedback on value; method for information to bubble up to [the curriculum committee] or other needed group” (Q28, what aspects of mentorship at your program could be improved?)

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324 Table 7. Qualitative descriptors of reasons for needing to change mentors

Lack of faculty availability	“Faculty left the program or was unavailable to the mentee.” “...mentors dropped out due to time constraints.”
Mismatch in resident interest	“We recommended residents switch their mentors annually if desired, particularly as career goals/fellowship plans changes or develop” “Resident had dramatic shift in career interests and desired new mentor in chosen field to support fellowship or job application.”
Personality conflict	“Conflict between mentor and mentee in clinical setting that precluded mentoring relationship from moving forward.” “Not a good personality match.”
Resident needing more support	“The residents were struggling. One was reassigned based on the need for a mentor with more familiarity with residency requirements and who could be a more intense academic mentor. The other asked to be reassigned to a faculty member he felt he had a strong relationship with to help guide him through his struggles both personally and professionally.” “The resident involved needed a lot of faculty support for her performance in professionalism. She ended up forming a strong relationship with the faculty member who oversaw her professionalism remediation, so it seemed natural that

	this faculty member would serve as her academic advisor.”
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416 Supplemental File (Survey)

417 Dear APPD community,

418 We need your input!

419 The Research and Scholarship Learning Community of APPD is surveying Pediatric Residency
420 Programs about their **advising/mentorship of their trainees**.

421 This anonymous survey will give us information about the existing types of mentorship at your
422 program. With this data, we aim to **better understand the ways that residents are mentored**
423 **throughout their residency**. We cannot seek out appropriate support for mentoring in our
424 discipline without evidence about how things currently stand and need your help to document
425 this.

426 You can access the survey here: [https://associationresearch.limequery.com/585389?](https://associationresearch.limequery.com/585389?token=RpiC8OHMORvAX0k&lang=en)
427 token=RpiC8OHMORvAX0k&lang=en.

428 Participation in this survey is optional, and no harm or benefit will come from not
429 participating. The survey should take you about **10 minutes** to complete, and you can stop at
430 any time without penalty. By advancing to the next page and completing the survey you consent
431 to participation in this study. At the conclusion of the study, data will only be reported in the
432 aggregate. This survey has been found exempt by The University of Chicago's IRB.

433 If you have questions at any time about the survey, please contact Nicola Orlov at 773-834-5630
434 or norlov@bsd.uchicago.edu. **Thank you** for your time and support.

435 Sincerely,

436 Sarah Gustafson, MD Harbor-UCLA Medical Center

437 Nicola Orlov, MD MPH University of Chicago

438 PART 1

439 1. Does your residency program have a mentoring program?

440 Definition of formal mentoring: There is a formally assigned mentor for each resident, who helps with the
441 minimum ACGME requirement of "assist[ing] residents in developing individualized learning plans to
442 capitalize on their strengths and identify areas for growth." Definition of informal mentoring: There is no
443 formal mentor for each resident. Definition of mentor: For the purposes of this study, we define advising or
444 "advisor" as interchangeable with mentoring or "mentor."

- 445 • Yes, we have a formal mentoring program
- 446 • Yes, we have an informal mentoring program
- 447 • No

448 BRANCHING LOGIC -> if informal, will jump to part 2.

449

450 2. Does your program assign mentors to residents in any of the following ways?

- 451 • The Program Director or designated faculty member assigns mentors to mentees
- 452 • A residency leadership committee assigns mentors to mentees
- 453 • Resident mentees choose a mentor
- 454 • Faculty mentors choose a resident
- 455 • Informal mentoring only; no formal mentoring

456

457 3. At what point is the resident mentee informed of who their mentor will be?

- 458 • After match day, before orientation
- 459 • After orientation, during the first part of their intern year
- 460 • During orientation
- 461 • Other

462

463 4. When mentors are assigned and are not resident-chosen, are residents asked about their
464 preferences in mentor characteristics before mentors are assigned?

- 465 • Yes
- 466 • No
- 467 • Not applicable
- 468
- 469 5. When mentors are assigned and are not resident-chosen, which of the following career or
- 470 faculty skill-based characteristics are used to assign mentors to mentees?
- 471 • Career focus (e.g. general pediatrics vs subspeciality)
- 472 • Faculty years of experience
- 473 • Research skills of mentor
- 474 • Performance-based (e.g., struggling resident matched with faculty mentor with more
- 475 experience in area of weakness)
- 476 • Other career or faculty skill-based characteristics [Please describe what these
- 477 characteristics are.]
- 478 Options for each category:
- 479 • Typically used for match
- 480 • Sometimes used for match
- 481 • Not used for match
- 482
- 483 6. When mentors are assigned and are not resident chosen, which personal characteristics
- 484 are used to assign mentors to mentees?
- 485 • Hobbies/interests
- 486 • Gender
- 487 • Race/ethnicity
- 488 • Religion
- 489 • Relationship status
- 490 • Family status
- 491 • Sexual orientation
- 492 • Other personal characteristics [Please describe what these characteristics are.]
- 493 Options for each category:
- 494 • Typically used for match
- 495 • Sometimes used for match
- 496 • Not used for match
- 497
- 498 7. What is the minimum required frequency of mentor-mentee meetings per year?
- 499 • Twice a year
- 500 • Three times per year
- 501 • Four or more times per year
- 502 • No minimum requirement
- 503 • Other [free response]
- 504
- 505 8. On average, how often do mentor-mentees actually meet? Please try to make your best
- 506 guess.
- 507 • The minimum frequency that is required by our program
- 508 • Fewer than the minimum frequency that is required by our program
- 509 • More than the minimum frequency that is required by our program

- 510 • Have no sense of this
- 511 • Other [free response]
- 512
- 513 9. About how many faculty members (regardless of academic appointment status) are in
- 514 your department? [numerical entry]
- 515
- 516 10. How many faculty members (regardless of academic appointment status) participate as
- 517 formal mentors for residents? [numerical entry]
- 518
- 519 11. On average, how many faculty mentors does an individual resident have? [numerical
- 520 entry]
- 521
- 522 12. For faculty who participate as formal mentors, what is the typical number of assigned
- 523 resident mentees per faculty member (total in one year)? [numerical entry]
- 524
- 525 13. Do your mentors receive dedicated protected time for mentorship (excluding protected
- 526 time for other duties)?
- 527 • Mentorship responsibilities are a part of their medical education FTE
- 528 • No, no protected time for mentorship
- 529 • Other [free response]
- 530
- 531 14. About how many years has your residency program had this mentoring system in place?
- 532 [numerical entry]
- 533
- 534 15. Is there an individual or committee responsible for overseeing the mentorship program?
- 535 • Yes
- 536 • No
- 537 • Other
- 538
- 539 16. Do you use any of the following tools to evaluate your mentorship program?
- 540 • Survey
- 541 • Exit interviews
- 542 • ACGME survey results
- 543 • Fellowship or career outcomes
- 544 Options for each category:
- 545 • Yes
- 546 • No
- 547 • Uncertain
- 548
- 549 17. How often do residents conduct a formal evaluation of the mentoring program (aside
- 550 from the ACGME survey, e.g., do they fill out an evaluation that is reviewed or have a
- 551 meeting to give feedback on the program)?
- 552 • Twice or more per year
- 553 • Once per year
- 554 • Never

- 555 • Unsure
- 556 • Other [free response]
- 557
- 558 18. How often do faculty conduct a formal evaluation of the mentoring program (e.g., do
- 559 they fill out an evaluation that is reviewed or have a meeting to give feedback on the
- 560 program)?
- 561 • Twice or more per year
- 562 • Once per year
- 563 • Never
- 564 • Unsure
- 565 • Other [free response]
- 566
- 567 19. In the past three years, how often have you had an unsuccessful mentorship pairing (i.e.;
- 568 the resident needed to be assigned to a new mentor)?
- 569 • More than 3 times
- 570 • 3 times
- 571 • Twice
- 572 • Never
- 573 • Once
- 574 • Unsure
- 575
- 576 20. Why was this mentorship pairing(s) unsuccessful? [free response]
- 577
- 578 21. What skill training do you provide for your faculty mentors (actions as defined by the
- 579 APPD mentoring toolkit)?
- 580 • Career development skills (networking, clarifies goals, identifies and suggests
- 581 opportunities, encourages development of a focus, facilitates decision making)
- 582 • Champion/Sponsorship skills (nominates for awards, shares credit, celebrates successes)
- 583 • Coaching skills (encourages and supports, motivates, role models, promotes
- 584 independence)
- 585 • Confidence skills (Listening, maintaining confidential discussions)
- 586 • Counseling/advising skills (advises, encourages work-life balance)
- 587 • Bias training (specifically in the context of their mentorship role)
- 588 • None of the above
- 589 Options for each category:
- 590 • Yes
- 591 • No
- 592 • N/A
- 593
- 594 22. Do you provide training to your residents to help them have a successful mentor-mentee
- 595 relationship (such as strategies for being proactive about sending updates to mentors,
- 596 scheduling meetings, identifying when a mentoring relationship is unfulfilling, and
- 597 seeking out new mentors)?
- 598 • Yes
- 599 • No

600 • Other

601

602 **PART 2**

603

604 **Question for informal programs only (answered informal for question 1):**

605 23. Typically, how many faculty mentors does an individual resident have? [number]

606

607 24. Please rank the barriers to mentorship at your program:

608 • Faculty lack time

609 • Residents lack time

610 • Faculty interest insufficient

611 • Resident interest insufficient

612 • Funding is inadequate

613 • Perception that formal mentorship is unnecessary

614 • Residents lack skills to be proactive mentees

615 • Faculty lack skill in how to help with mentee goals

616 Options for each category:

617 • Not a barrier

618 • Top 1 or 2 barrier

619 • Lesser barrier

620

621

622 25. Overall, how satisfied are you with mentorship at your program?

623 • Very satisfied

624 • Mostly satisfied

625 • Equal parts satisfied and dissatisfied

626 • Mostly dissatisfied

627 • Very dissatisfied

628

629 26. Overall, how satisfied do you think that your residents are with their mentorship at your
630 program?

631 • Very satisfied

632 • Mostly satisfied

633 • Equal parts satisfied and dissatisfied

634 • Mostly dissatisfied

635 • Very dissatisfied

636 • Unsure

637

638 27. Overall, how satisfied do you think that your faculty are with their roles as mentors?

639 • Very satisfied

640 • Mostly satisfied

641 • Equal parts satisfied and dissatisfied

642 • Mostly dissatisfied

643 • Very dissatisfied

644 • Unsure

645
646 28. What aspects of mentorship at your program could be improved? [free response]
647
648 29. What are the barriers that exist to improving mentorship at your program?
649 • Perceived value on promotion track
650 • Funding
651 • Available faculty members
652 • None of these
653 • Other [Free response]
654
655 Region
656 • Western
657 • Southwest
658 • New England
659 • Mid-America
660 • Midwest
661 • Mid-Atlantic
662 • New York
663 • Southeast
664 • Western
665
666 Program Setting
667 • Community-based, university-affiliated
668 • University-Based
669 • Military
670
671 Total residents [number]
672
673 Categorical residents [number]
674