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MANNING/AUTOMATION TRADEOFFS THROUGH FUNCTION ALLOCATION

PHASE I FINAL REPORT (Contract N00019-70-C-0449)

Prepared For

NAVAL AIR SYSTEMS COMMAND SHIPS COMPATIBILITY BRANCH SHIPS CONCEPTS

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TABLE OF CONTENTS

| | | | | | Page |
|-------|--|---|---|---|------|
| 1.0 | BACKGROUND | | | | 1 |
| 2.0 | INTRODUCTION TO PROBLEM | • | | • | 1 |
| 3.0 | SCOPE OF PRESENT STUDY | • | • | • | 2 |
| 4.0 | APPROACH | • | • | • | 3 |
| 4.1 | TASK CLASSIFICATION | • | • | • | 3 |
| 4.2 | RATING COMMONALITIES | • | • | • | 4 |
| 4.3 | NOMENCLATURE | • | • | • | 6 |
| 4.4 | DATA BASE | • | • | • | 6 |
| 5.0 | ANALYSIS STEPS | • | • | • | 7 |
| 6.0 | FINDINGS | • | • | • | 9 |
| 6.1 | GENERAL | • | • | • | 9 |
| 6.2 | QUALS MANUAL ORDERING | • | • | • | 9 |
| 6.3 | GROUPING CRITERIA | • | • | • | 10 |
| 6.4 | ANALYSIS OF DEFINITION OF "CHARACTERISTICS" | • | • | • | 12 |
| 6.5 | DUPLICATION OF REQUIREMENTS BETWEEN RATINGS | • | • | • | 12 |
| 6.6 | AMALGAMATION OF "CHARACTERISTICS" | • | • | • | 15 |
| 6.7 | INTERNAL CONSISTENCY WITHIN GROUPS BY PAY GRADE | • | • | • | 18 |
| 6.7.1 | "CHARACTERISTICS" AND "NATURE"-GROUP 1 | • | • | • | 18 |
| 6.7.2 | "CHARACTERISTICS" AND "NATURE"-GROUP 2 | • | • | • | 21 |
| 6.8 | CONSISTENCY AND DEVIATION INTER AND INTRA GROUPS | • | • | • | 24 |
| 6.8.1 | INTERGROUP TASK CONSISTENCY-"CHARACTERISTICS" . | | • | • | 24 |
| 6.8.2 | INTRA GROUND TASK CONSISTENCY-"CHARACTERISTICS" | • | • | • | 32 |
| 6.8.2 | ,1 GROUP 1 "CHARACTERISTIC" CONSISTENCY | ۰ | | • | 32 |
| 6.8.2 | 2 GROUP 2 "CHARACTERISTIC" CONSISTENCY | | | | 41 |
| 6.8.3 | INTER GROUP TASK CONSISTENCY - "NATURE" | | | | 49 |
| 6.8.4 | INTRA GROUP "NATURE" CONSISTENCY | | | | 51 |
| 6.8.4 | ,1 GROUP 1 "NATURE" CONSISTENCY | | | • | 51 |
| 6.8.4 | 2 GROUP 2 "NATURE" CONSISTENCY | | | | 57 |
| 6.9 | CUTOFF POINTS | | | | 61 |

TABLE OF CONTENTS (continued)

| | age |
|---------------------------------------|-----|
| 7.0 CONCLUSIONS | 64 |
| 7.1 GENERAL | 64 |
| 7.2 THE SELECTION PROCESS | 66 |
| 7.3 POSSIBLE ULTIMATE APPROACH | 66 |
| 7.3.1 EQUITABLE ADVANCEMENT PROGRAM | 66 |
| 7.3.2 TRAINING | 67 |
| 8.0 RECOMMENDATIONS FOR FURTHER STUDY | 68 |
| APPENDIX A | 69 |

LIST OF FIGURES

| F: | lgure | | | | | | | | | | | | | | | | | | | | Page | |
|----|--------------|----------------|------------------------------------|-----------|-----------|-----------|------------|-----------|----------|------------|-----------|-----------|------------|----------|------|-----|-----|----|---|---|------|--|
| | 1 | P. P. | LOT OF AVI | ER | AG G F | ES | S (JP | DF 1 | CH VS | IAF 5 C | RAC | TI DUI | ER] P 2 | 151 2 | TI | CS | F | OR | | | | |
| | 1-A | (1 | MAINTAIN) | | • | • | • | • | • | • | • | • | ٠ | • | • | • | • | • | • | • | 25 | |
| | 1-B | (| INSPECT) | | • | | • | | • | • | • | • | • | • | • | 0 | • | • | | • | 26 | |
| | l-C | (| SUPERVISE |) | • | • | • | • | • | • | • | • | • | • | • | • | • | | • | • | 27 | |
| | l-D | (. | ADMINISTE | R) | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | 28 | |
| | 1-E | (| PLAN) | | | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | 29 | |
| | 1-F | (| EVALUATE) | | • | • | • | • | • | • | • | • | • | | • | • | • | • | • | • | 30 | |
| | 1 - G | (| INTERFACE |) | • | • | • | • | • | • | • | ٠ | • | ٠ | • | • | • | • | • | • | 31 | |
| | 2 | PI PJ GI | LOT OF AVI AYGRADE II ROUP 1 | ER | AG RA | E S GF | 5 C 201 |)F JP | CH RA | IAF TI | LAC NG | TIS | ERI | S | r IC | cs | F | DR | | | | |
| | 2-A | () | MAINTAIN) | | | | | | | | | | | | | | | | | | 33 | |
| | 2-B | C | INSPECT) | | | | | | | | | | | | | | | | | • | 34 | |
| | 2-C | (| SUPERVISE |) | | | | | | | | | | | | | | | | | 35 | |
| | 2-D | () | ADMINISTER | (s | | | | | | • | | | | | | | | | | • | 36 | |
| | 2-E | (1 | PLAN) | ĺ | | | | | | | | | | • | 0 | | | | | | 37 | |
| | 2-F | (1 | EVALUATE) | | • | | | • | | | • | | | | | | | | | | 38 | |
| | 2-G | (: | INTERFACE) |) | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | 39 | |
| | 3 | PI PI GI | LOT OF AVE AYGRADE IN ROUP 2 | ER. VT | AG RA | E S G | S C RC |)F)UP | CH R | IAR AT | ACIN | TEGS | RI | ST | IC | : 1 | POF | 5 | | | | |
| | 3-A | () | (AINTAIN) | | • | • | | • | • | • | • | • | • | • | • | • | • | • | • | 0 | 42 | |
| | 3-В | (1 | INSPECT) . | | • | • | • | | • | • | • | • | • | • | • | • | | • | • | • | 43 | |
| | 3-C | (| SUPERVISE) | | • | • | • | • | • | • | • | • | | • | • | • | • | | • | • | 44 | |
| | 3-D | (1 | DMINISTER | 2) | • | • | • | • | • | • | • | • | 0 | • | • | • | | • | • | • | 45 | |
| | 3-E | (1 | PLAN) . | | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | 46 | |
| | 3-F | (E | EVALUATE). | | • | • | • | • | • | • | • | • | • | • | • | • | 0 | 0 | • | ٠ | 47 | |
| | 3 - G | (] | INTERFACE) | | • | • | • | • | • | • | • | • | • | • | • | • | • | 0 | ٥ | • | 48 | |
| | | | | | | | | | | | | | | | | | | | | | | |

LIST OF FIGURES (continued)

| F | igure | 비야 한 것 같아. 그는 것 같아. 한 것 같아. 정말 것 같아. 정말 것 같아. | Page |
|---|--------------|--|------|
| | 4 | PLOT OF AVERAGES OF NATURE FOR PAYGRADES E4 - E9 - GROUP 1 VS GROUP 2 | 50 |
| | 5 | PLOT OF AVERAGES OF NATURE FOR PAYGRADE INTRAGROUP RATING | |
| | | GROUP 1 | |
| | 5-A | (ELECTRONIC) | 52 |
| | 5 - B | (GENERAL TECHNICAL) | 53 |
| | 5-C | (ELECTRO MECHANICAL) | 54 |
| | 5 - D | (ELECTRICAL) | 55 |
| | 5 - E | (MECHANICAL) | 56 |
| | | | |
| | 6 | PLOT OF AVERAGES OF NATURE FOR PAYGRADE INTRA GROUP RATINGS | |
| | | GROUP 2 | |
| | 6-A | (GENERAL TECHNICAL) | 58 |
| | 6-B | (ELECTRICAL) | 59 |
| | 6-C | (MECHANICAL) | 60 |
| | | | |
| | 7 | CUTOFF POINTS FOR PAYGRADE AMALGAMATION GROUP 1 | 63 |
| | 8 | CUTOFF POINTS FOR PAYGRADE AMALGAMATION GROUP 2 | 65 |

LIST OF TABLES

| Table | | Page |
|--------------|---|------|
| 1 | NORMAL PATH OF ADVANCEMENT TO MASTER CHIEF AND TRANSITION TO CIVILIAN OCCUPATION | . 5 |
| 2 | EXAMPLE OF TASK SORTING BY PAYGRADE FOR GROUP OF RATINGS | . 8 |
| 3 | FREQUENCY OF TASK TYPES BY PERCENTAGE FOR PAYGRADE AS SHOWN IN "QUALS MANUAL" | 11 |
| 4 | CLASSIFICATION AMALGAMATION | 13 |
| 5 | FREQUENCY OF COMMONALITY OF REQUIREMENTS BETWEEN RATINGS | 14 |
| 6 | PROPORTION OF COMMONALITY OF REQUIREMENTS | 16 |
| 7 | CHARACTERISTIC DISTRIBUTION BY PAYGRADES | 17 |
| 8 | REVISED CHARACTERISTIC AND NATURE TASK PROPORTION MATRIX - GROUP 1 | 19 |
| 8 | (CONTINUED) | 20 |
| 9 | REVISED CHARACTERISTIC AND NATURE TASK PROPORTION MATRIX - GROUP 2 | 22 |
| 9 | (CONTINUED) | 23 |
| 10 | COMPARISON OF CORRELATION OF AX, AT, AQ, AGAINST TD AND AW AND AE | 40 |
| 11 | BASE FOR DETERMINING CUTOFF FOR AMALGAMATED PAY GROUPS | 62 |

FOREWORD

This report covers the work performed between March 1970 and September 1970 under Contract No. N00019-70-C-0449, "Manning/Automation Tradeoffs Through Function Allocation." The project was administered by the Ships Compatibility Branch of the Naval Air Systems Command by Mr. T. Momiyama, Ships Concepts.

The work was greatly aided by the continuous support, advice and critical comments of Mr. Momiyama.

The project was administered at Ingalls West Division/AMTD, Litton Systems, Inc. Mr. Joel Cooper was responsible for the technical direction and preparation.

MANNING/AUTOMATION TRADEOFFS THROUGH FUNCTION ALLOCATION

PHASE I

FINAL REPORT

1.0 BACKGROUND

One of the problems which the Navy has been facing, and will continue to face, is the problem of evaluating manning/automation alternatives. Normal (industrial) consequences of such alternatives are based on an assumption that man-hours saved by the introduction of automation can be calculated on a cost basis over time and compared with the non-automated alternative to establish a tradeoff as to the efficacy of introducing or not introducing automation. In this approach, man-hours saved can be applied to other gainful areas or deleted from the enterprise.

In the Navy's case, the man-hour savings which could be attained are frequently not realized because other conditions, dictated by operational constraints, often demand that the manpower be included in the ship's roster.

2.0 INTRODUCTION TO PROBLEM

If maximum flexibility of crew could be attained, then crew members could be transferred from one work unit to the next. Under this approach, the units of shipboard work would be counted, and since all crew members could be transferred, the necessary number of crew members would be billeted.

It is obvious that this concept (complete flexibility) is nonachievable, but it does seem possible to modify the concept to a point where interchangeability can be achieved within certain groups of required skills.

Under the present longitudinal classification, each man climbs the rate ladder within his rating. Under a latitudinal concept, men could be crosstrained at their skill level for various skill categories. The

- 1 -

crewman would thus have the capability to assume duties at some given level in other similar skill categories. The problem consists of (1) determining what ratings are sufficiently closely related so as to require minimum cross-training to qualify personnel in the related ratings, (2) the degree of relationship between these ratings (3) the ladder step at which it is most feasible to initiate cross-training, and (4) the effect and method of implementation of the results.

3.0 SCOPE OF PRESENT STUDY

To make the determinations detailed the following general steps were initially undertaken:

- Tabulate the total Naval Aviation rate/rating structure into a preliminary structure which is a set of logically cohesive groups.
- Perform a content analysis within each set to identify common elements.
- Regroup the structure in light of the content analysis to yield a "refined" rate/rating group structure.
- Gather the ratings by definable elements and record in a homotaxial form.
- 5. Examine resulting group for any further iteration.

It was agreed that the study would confine itself to the examination of aviation ratings, namely

AG-Aerographer's Mate

AC-Air Controlman

AW-Aviation Antisubmarine Warfare Operator

AX-Aviation Antisubmarine Warfare Technician

AB-Aviation Boatswain's Mate

AE-Aviation Electrician's Mate

AT-Aviation Electronics Technician

AQ-Aviation Fire Control Technician

- 2 -

AD-Aviation Machinist's Mate AZ-Aviation Maintenance Administrationman AO-Aviation Ordnanceman **AK-Aviation Storekeeper** AM-Aviation Structural Mechanic AS-Aviation Support Equipment Technician PR-Aviation Survival Equipmentman PH-Photographer's Mate PT-Photographic Intelligenceman TD-Tradevman

4.0 APPROACH

4.1 TASK CLASSIFICATION

It was initially assumed that qualification requirements used in the "Quals Manual" could be broken down into two task categories. The first category would be composed of the types of skills which would be employed in a task, i.e., maintain, supervise, etc. This category for this report will be entitled "Characteristics." The second category would be composed of the general nature of the equipment used in a task, i.e., electronic, mechanical, etc. This category for this report will be entitled "Nature."

The "Characteristics" of the task were proposed, and during the course of the study revised, as to the following final list.

| AUMITITE |
|-----------|
| Plan |
| Evaluate |
| Interface |
| |

Similarly, the "Nature" of the tasks were revised for the classifications considered to:

Electronic General Technical Electro-Mechanical

Electrical Mechanical

ter

^{*&#}x27;'Manual of Qualifications for Advancement in Rating'' (Quals Manual) NAVPERS 18068B.

While other possibilities (clerical, medical, etc.) were initially considered, the essence of the particular ratings studied did not require the use of these.

4.2 RATING COMMONALITIES

It can be safely assumed that certain ratings would be more closely related than others. To initiate the groupings several alternatives were looked at. The grouping method finally selected was derived from examination of two things. The path of advancement to Master Chief and Warrant Officer (WO) as described in the "Quals Manual" was examined to determine the ultimate step for all ratings. Secondly, the equivalent civilian occupation as shown in the "Quals Manual" was also examined. These results are shown in Table 1. The groups finally formed were:

| GRC | DUP I | GROU | P 2 |
|-----|-------|------|-----|
| AX | TD | PR | AM |
| AT | AW | AD | AB |
| AQ | AE | AO | AS |

Although the Aviation Maintenance Administrationman (AZ) eventually led to the same WO and Master Chief Rate as the AM-AS-AD-PR ratings, the civilian equivalent coupled with a content analysis revealed that AZ was primarily composed from administrative skills while the rest were technical by nature.

The Aviation Boatswain's Mate (AB), Aviation Ordnanceman (AO) ratings were subsumed under Group 2 by virtue of an initial content analysis of the skill requirements.

The Air Controlman (AC) was found unique by the requirements for FAA certification for control tower operators.

The Aerographer's Mate (AG) was found unique in the requirement for maintenance of specific meteorological equipment and the knowledge of meteorological interpretations and observations.

- 4 -

TABLE 1

Normal Path of Advancement to Master Chief and Warrant Officer and Transition to Civilian Occupation

| Enlisted Rating | Master Chief* | | Warran Design Catego | nt Officer nator and ory ** | | Civilian Occupational Relation Code and Title *** | | | | | | |
|--------------------|---------------|---------------|----------------------------|-----------------------------------|--------|--|-----------|------------------|-------|--|--|--|
| AW | AWCM | 761X / | Aviation | Electronics | Tech | 828 | Electroni | cs Mechanics | | | | |
| AX | AVCM | | | п | н | 11 | П | н | | | | |
| АТ | н | | н , | 11 | п | n, | н | | | | | |
| TD | н | п | н | ш | | | п | Ш | | | | |
| AQ | н | 11 | | | п | 632 | Ordnance | Mechanics | | | | |
| AE | п | п | н | П | 11 | 825 | Electrici | an | | | | |
| AM | AFCM | 741X | Aviation | Maintenance | e Tech | 621 | Aircraft | Mechanic | | | | |
| AD | п | н. | н | 11 | 11 | ų | 2 H | 1,1 | | | | |
| PR | 11 | ш | н | .11 | н | 912 | Air Trans | sport Occups. | | | | |
| AS | ASCM | п | п | н. | н | 629 | Motorized | l Vehicle Mech. | | | | |
| AB | ABCM | 760X | Aviation | Boatswain | | 638 | Machine I | Install/Repair O | ccups | | | |
| AO | AOCM | 7 21 X | Aviation | n Ordnance Te | ech | 632 | Ordnance | Mech | | | | |
| AZ | AFCM | 741X | Aviation | n Maintenanc | e Tech | 221 | Productio | on Clerk | | | | |
| AK | SKCM | 798X | Supply C | Clerk | | 223 | Stock Cle | erk | | | | |
| PH | PHCM | 831X | Photogra | apher | | 143 | Fhotograp | phers | | | | |
| PT | PTCM | 831X 762X | Photogra Air Inte | apher Alligence Te | ch | 029 | Photograp | phic Interpreter | S | | | |
| AC | ACCM | 745X | Aviation | n Control Te | ch | 193 | Radio Ope | erators | | | | |
| AG | AGCM | 821X | Aerograp | pher | | 025 | Meteorol | ogy Occups | | | | |

* Based on "Quals Manual" Appendix A
** Based on "Quals Manual" Appendix B
*** Based on "Quals Manual" Appendix C

- 5 -

It was initially felt that the Aviation Maintenance Administrationman (AZ) and the Aviation Storekeeper (AK) would form a natural skill grouping. The correlation between the two based on the requirements of "Quals Manual" was found not sufficiently high to justify grouping the two. As a consequence, the two ratings were left as unique for the initial portion of the study.

It was also initially felt that the Photographer's Mate (PH) and the Photographic Intelligenceman (PT) could be grouped. Here again the "Nature" and "Characteristics" of the task elements were sufficiently diverse so as to preclude this grouping.

An analysis of the civilian occupations revealed that Group 1 generally seemed to be electrical/electronic in "nature" while Group 2 seemed mechanically oriented. The balance, as can be seen from Table 1, led to civilian occupations which were greatly diverse.

4.3 NOMENCLATURE

Pay grade equivalent to rates were used as a matter of convenience. For example, rather than using PO3, E4 was used. Since the crosstranslation was consistent, there was no effect on the total analysis. No pay grades under E4 were considered since the qualifications below this pay grade were general to the entire group of aviation ratings.

4.4 DATA BASE

The basic data source was the "Quals Manual." The qualification requirements as written were used to determine the content of each job which was analyzed. Although there can be some question as to the detailed accuracy of the "Quals Manual," it does reflect the basic philosophy for Navy manning and as such seems a reasonable data base for the study.*

[&]quot;Some notes on the detailed accuracy of the "Quals Manual" are contained in Appendix A.

5.0 ANALYSIS STEPS

<u>Step 1</u> Tasks were sorted by the areas as specified in the "Quals Manual" (Safety, Test Equipment, etc.). They were further broken down in terms of Practical Factors and Knowledge Factors. Within each group, they were ordered by pay grades into an array. Each requirement item was checked, marked for each rating where it was recorded as shown in the sample of Table 2.

Each array was examined to determine whether the groupings were, in a cursory examination, logically cohesive.

<u>Step 2</u> Having determined that the groups were, in fact, logically cohesive, the arrays were perturbed to yield the following four arrays:

- 1. Group 1. All Practical Factors ordered by pay grades from E4 E9.
- 2. Group 1. All Knowledge Factors similarly ordered.
- 3. Group 2. All Practical Factors similarly ordered.
- 4. Group 2. All Knowledge Factors similarly ordered.

<u>Step 3</u> All the arrays of Step 2 were examined to determine what were the "Characteristics" of the qualifications for advancement. The number of times a specific "Characteristic" appeared by pay grade within a group was counted. The proportion of times each "Characteristic" appeared was determined. The results of this count are discussed later under "Findings." The backup data is not included but has been retained in Litton files for examination if desired.

<u>Step 4</u> The proportion of appearance of each "Characteristic" and "Nature" for each rating in Group 1 was compared against the total proportion of "Characteristics." The same was done for each rate/ rating in Group 2.

|--|

Example of Task Sorting by Paygroup for Group of Ratings

| | AX | AT | AQ | TD | AW | AE |
|--|-----|-----|-----|-----|-----|-----|
| TEST EQUIPMENT Practical Factors | | | | | | |
| Select, use, perform routine upkeep of: | | | | | | |
| a. Test Equipment used to measure voltage, current and resistance | E-4 | E-4 | E-4 | | | E-4 |
| b. Signal generators and oscilloscopes | E-5 | E-5 | E-5 | | | E-5 |
| Knowledge Factors | | | | | | |
| Theory and characteristics of basic electrical measuring instruments | E-4 | E-4 | E-4 | E-4 | | E-4 |
| Procedures for obtaining repair and calibration of test equipment | E-6 | E-6 | E-6 | | | E-6 |
| SAFETY | | | | | | |
| Practical Factors | | 8 | | | | |
| Observe safety precautions in making adjustments on energized electrical and electronic equipment | E-4 | E-4 | E-4 | E-4 | E-4 | E-4 |
| Knowledge Factors | | | | | | |
| Potential hazards and effects of electrical currents and electromagnetic radiations on the human body | | E-4 | E-4 | E-4 | E-4 | |

In order to determine the degree of mutuality between rating within a group, the actual statements of qualifications as set down in the "Quals Manual" were checked for each rating where they appeared. Each qualification requirement was recorded. Where qualification requirements in the second rating were given exactly the same as in the first rating they were recorded as such. The same process was continued for the balance of the ratings within a group.

The criterion of exact correlation between statements offered some advantages and some disadvantages. There are two disadvantages to using this type of criterion. First, although the writers may have made the same statements in all cases, they may have meant something else which may be the "real world" application. Second, different statements which really mean the same are precluded from being interpreted as the same.

On the other hand, there is no problem on interpretation when the criterion is firmly fixed as was chosen. It would be a reasonably logical conclusion that the same statement was intended to, and in fact does, mean the same thing wherever used.

6.3 GROUPING CRITERIA

Several variations of groupings were tried initially. The final grouping arrived at was initially formed based on a general task summary for each rating. Each summary was examined and tentatively assigned to a group. The group was examined to see if there appeared to be sufficient cross-correlation between ratings within the group.

A list of possible "Characteristics" was initially formed from the task statements. These "Characteristics" form the column headings of Table 3.

- 10 -

| | ZASKS | 8 | TEST, | PREPARE FOC | LENT - | 41121 | Super | Elm | USE Pite | MA INTA TIONS | TRATIN | ORDER Major | INTERIAL 2. TERPERIAL | Con SE VISE | TIMITE | ENSURT | PREPARCE | MAKE ETC | PROVING TION | FORMUL S. | PROVINES PROVINES | MONT | Ram | QUEEND |
|--------------|---------------------|----|-------|----------------|--------------------------------|-------|-------|-----|-------------|---------------|--------|----------------|--------------------------|-------------|--------|--------|----------|----------|--------------|-----------|----------------------|------|-----|--------|
| % Te by ' | asks Type GRl | | | | | | | | | | | | | | | | | | | | | | | |
| E4 | 39 | 56 | 41 | 03 | | | | | | | | | | | | | | | | | | | | |
| E5 | 22 | 41 | 36 | | 05 | 18 | | | | | | | | | | | | | | | | | | |
| E6 | 20 | | 05 | | | | 15 | 20 | 20 | 15 | 05 | 05 | 15 | | | | | | | | | | | |
| E7 | 24 | | 08 | | | 17 | 38 | 17 | | 08 | | | 08 | 04 | | | | | | | | | | |
| E8 | 19 | | | | | 05 | 05 | 26 | | | | | 11 | | 21 | 11 | 05 | 05 | 11 | | | | | |
| E9 | 12 | | | | | | | | | | | | | | 42 | | | | 25 | 17 | 08 | 08 | | |
| | GR2 | | | | | | | | | | | | | | | 8 | | | | | | | | |
| E4 | 36 | 78 | 11 | 11 | | | | | | | | | | | | s. | | | | | | | | |
| E5 | 13 | 31 | 38 | 08 | | | 08 | | 15 | | | | | | | | | | | | | | | |
| E6 | 23 | 04 | 04 | | | | 13 | 09 | | 39 | | | 09 | | 04 | | 17 | | | | | | | |
| E7 | 35 | | | | | | | 14 | | | 03 | | 23 | | 46 | | 08 | | | | | 03. | 03 | |
| E8 | 25 | | | | | | 08 | | | | | | 08 | 16 | 16 | 08 | 04 | | 08 | | | 08 | 24 | |
| Е9 | 27 | | | | and a local second as local as | | | | | | | | | | 37 | 11 | | | 15 | | 11 | | 26 | |

Frequency of Task Types by Percentage for Pay Grade as Shown in "Quals Manual"

TABLE 3 - 11 -

6.4 ANALYSIS OF DEFINITION OF "CHARACTERISTICS"

As can be seen from the column headings of Table 3, the "Characteristics" were initially generated as they generally appeared in the "Quals Manual." No real attempt was made at this point other than to develop a loose taxonomy of what might later be considered as definable "Characteristics."

There is at least a superfically evident trend here that as personnel move up the skill ladder the tasks change from "do" type tasks to analysis, supervision and thence to planning type tasks.

To further investigate this trend, the "Characteristic" classifications were refined to be more inclusive. Table 4 presents the reclassification. It was felt that the elements within the new "Characteristic" classification were sufficiently allied to form a smaller number of cohesive categories that were essentially within the meaning of the new classification.

6.5 DUPLICATION OF REQUIREMENTS BETWEEN RATINGS

Table 5 provides a table of the "Frequency of Commonality of Requirements Between Ratings." It is broken down into Knowledge Factors and Practical Factors as shown in the "Quals Manual" for Groups 1 and 2 by pay grades.

Looking at the totals for both Knowledge Factors and Practical Factors for all pay grades in Group 1, it can be seen that only 44.8% of the qualifications are unique while the balance of the qualifications are common to two or more ratings. Strangely enough, a peak of 19.2 percent occurs at four ratings, indicating that about 1/5 of the total qualification requirements are common to four ratings out of the six.

TABLE 4

CLASSIFICATION AMALGAMATION

OLD CLASSIFICATION

NEW CLASSIFICATION

Do-Test/Check

Administer

Supervise

Analyze/Evaluate

Plan & Coordinate

Provide Support & Liasion

Do Test/Check

Prepare forms Maintain records Prepare reports Order material Supervise Train Ensure compliance Monitor

Analyze Verify Evaluate Use publications Interpret & revise

Plan Coordinate Formulate guidelines Recommend

Make presentation Provide support Provide liasion

| Freq | uency of | Commonal | ity of Red By Percen | quirements tage) | between | Rating |
|----------------------------------|--|------------------------------|--|--|--------------------------------------|---------------------------|
| GROUP 1 | | | | 5 / | | |
| Knowled | ge Factor | S | | | | |
| | Unique | Dup. | Trip. | Quad. | Quint. | Sext |
| E4 E5 E6 E7 E8 E9 | 21.0 47.8 60.8 75.0 52.2 55.5 | 9.0 13.0 21.7 13.0 | 15.0 13.0 13.0 8.3 8.7 33.3 | 18.0 21.7 4.3 16.7 21.7 11.1 | 24.0 4.3 4.3 | 12.0 |
| All Rates | 47.2 | 11.4 | 13.8 | 16.3 | 8.1 | 3.3 |
| Practic | al Factor | s | | | | |
| E4 E5 E6 E7 E8 E9 | 50.0 50.0 35.0 25.0 42.1 40.0 | 5.0 13.6 31.3 5.3 | 12.5 9.1 15.0 | 10.0 27.2 20.0 25.0 36.8 30.0 | 20.0 15.0 12.5 10.5 30.0 | 2.5 15.0 6.2 5.3 |
| All Rates | 42.5 | 8.7 | 7.9 | 22.0 | 14.2 | 4.7 |
| Both Factors | 44.8 s | 10.0 | 10.8 | 19.2 | 11.2 | 4.0 |
| GROUP 2 | The state | | | | | |
| Knowled | ge factor | S | | | | |
| E4 E5 E6 E7 | /3./ 57.1 70.0 100.0 | 15.8 28.6 30.0 | 5.3 | 5.3 | | |
| E8 E9 | 57.1 75.0 | 19.0 | 14.3 | 9.5 12.5 | 12.5 | |
| All Rates | 69.4 | 16.7 | 6.9 | 5.6 | 1.4 | |
| Practic | al Factor | s | | | | |
| E4 E5 E6 E7 E8 | 80.5 90.9 68.2 66.7 60.0 | 11.1 13.6 16.7 16.0 | 5.6 9.1 8.0 | 2.8 9.1 9.1 13.3 12.0 | 3.3 4.0 | |
| EY | 70.2 | 3./ | 43.9 | 3./ | 2.0 | |
| All Rates | 70.2 | 11.3 | 8.6 | 7.9 | 2.0 | |
| Both Factors | , 70.0 | 13.0 | 8.1 | /.2 | 1.8 | |

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TABLE 5

- 14 -

The greatest degree of commonality exists in the Knowledge Factors of Group 1 at the E4 pay grade. Here only 21 percent of the total qualifications are unique to one rating and 24 percent of the qualifications are common to four ratings. Oddly enough for Group 1, the Knowledge Factors exhibit a great degree of commonality at the E4 and E5 pay grades, while the Practical Factors exhibit their greatest degree of commonality above the E5 level.

Group 2 seems much less cohesive in almost all cases than does Group 1. Comparisons can best be seen by looking at Table 6.

Since the greatest commonality and consequent ease of cross-training necessarily exists where there are the least unique elements and the most common elements, it is obvious from Table 6 that Group 1 has almost invariably the greatest commonality. It must be remembered, however, that this is based in a criterion which has a degree of artificiality in that no two elements are considered the same unles they are worded the same in the "Quals Manual." It is very safe to assume that there are many other task elements, which, when acquired by personnel, would be applicable across many other elements, thus making the elements essentially common.

6.6 AMALGAMATION OF "CHARACTERISTICS"

As indicated in 6.4, "Analysis of Definition of Characteristics," the "Characteristics" of Table 3 were revised as shown in Table 4. The analytical data base which resulted from this revision is shown in Table 7.

Table 7 defines cutoff points very sharply. It can easily be seen that for Group 1, the E4 pay grade is 97 percent physical maintenance tasks. Group 2, at the E4 pay grade, is 89 percent physical maintenance tasks but does also require 11 percent Administrative "Characteristics." If Group 1 and 2 are considered together at

- 15 -

TABLE 6

PROPORTION OF COMMONALITY OF REQUIREMENTS (By Percentage)

FOR GROUPS 1 AND 2

| | PRACTICAL FA | ACTORS | KNOWLEDGE FA | CTORS |
|----------------|--------------|----------------|--------------|---------|
| | Group 1 | Group 2 | Group l | Group 2 |
| Unique Max | 50.0 | 90 <i>.</i> 9% | 75.0% | 100.0% |
| Unique Min | 25.0 | 60.0 | 21.0 | 57.1 |
| Duplicated Max | 31.3 | 16.7 | 21.7 | 30.0 |
| Duplicated Min | 5.3 | 3.7 | 9.0 | 15.8 |
| Tripled Max | 15.0 | 25.9 | 33.3 | 14.3 |
| Tripled Min | 7.9 | 0 | 8.3 | 0 |
| Quadrupled Max | 36.8 | 13.3 | 21.7 | 12.5 |
| Quadrupled Min | 10.0 | 3.7 | 4.3 | 0 |
| Quintupled Max | 30.0 | 4.0 | 24.0 | 12.5 |
| Quintupled Min | 0 | 0 | 0 | 0 |
| Sextupled Max | 15.0 | 0 | 0 | 0 |
| Sextupled Min | 0 | 0 | 0 | |

- 16 -

| | DO TEST/CHECK | ANALYZE EVALUATE | ADMINISTER | SUPERVISE | PLAN & COORDINATE | PROVIDE SUPPORT & LIAISON |
|-------|------------------|---------------------|------------|-----------|----------------------|---------------------------------|
| GROUP | 1 | | | | | |
| E4 | 97% | | 03% | | | |
| E5 | 77 | 23% | | | | |
| E6 | 05 | 70 | 05 | 20% | | |
| E7 | 08 | 38 | 16 | 38 | | |
| E8 | | 42 | 05 | 16 | 21% | 16% |
| E9 | | | | 08 | 59 | 33 |
| | | | | | | |
| GROUP | 2 | | | | | |
| E4 | 89 | | 11 | | | |
| E5 | 69 | 15 | 08 | 08 | | |
| E6 | 08 | 18 | 56 | 13 | 04 | |
| E7 | | 37 | 08 | 06 | 49 | |
| E8 | | 08 | 04 | 24 | 56 | 08 |
| E9 | | | | 11 | 63 | 26 |

GROUP 1

AX - Aviation Antisub Warfare Technician

- AT Aviation Electronics Technician
- AQ Aviation Fire Control Technician
- TD Tradevman
- AW Aviation Antisub Warfare Operator
- AE Aviation Electrician's Mate

GROUP 2

- PR Aviation Survival Equipment Man
- AD Aviation Machinist's Mate
- AO Aviation Ordnanceman
- AM Aviation Structural Mechanic
- AB Aviation Boatswain's Mate
- AS Aviation Support Equipment Technician

CHARACTERISTIC DISTRIBUTION BY PAY GRADE (By Percentage)

TABLE 7 - 17 -

the E4 and E5 level there is a minimum of 69 percent physical maintenance tasks and a maximum of 23 percent analytical/evaluative tasks. Supervisory and administrative tasks are prevalent at the E6 and E7 level while planning, coordination and liaison is mainly confined to the supergrades (E8-E9) with the notable exception of 49 percent planning at the E7 level of Group 2. It would seem that the nontechnical tasks start above one pay grade lower in Group 2 than in Group 1.

6.7 INTERNAL CONSISTENCY WITHIN GROUPS BY PAY GRADE

The physical maintenance process was broken down into Operate, Maintain and Inspect. The analytical and evaluative "Characteristics" were separated in order to determine whether more finite demarkation lines could be established.

The factor of task "Nature" was also introduced at this point, being broken down into Electronic, General Technical, Electro-mechanical, Electrical, and Mechanical types of tasks.

6.7.1 "Characteristics" and "Nature"-Group 1

Table 8, sheets 1 and 2 provide the revised task proportion for Group 1 "Characteristics" and "Nature" by pay grades E4-E9.

The "Operate Characteristic" occurs only at the E4 level and then only for two ratings, AW and AE, in Group 1. In fact, the major deviation from the overall average within Group 1 is most prevalent in these two ratings. There is some degree of deviation from the average in the TD rating. The task "Characteristics" and "Nature" in the AX, AT and AQ ratings are extremely closely correlated at all pay grades.

- 18 -

GROUP 1 RATING E4

| CHARACTERISTICS | TOTAL | AX | AT | AQ | TD | AW | AE | |
|--|---------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------------|--|
| Operate Maintain Inspect Supervise | .02 .88 .05 | .88 .06 | .90 .05 | .91 .04 | 1.00 | .11 .67 .11 | .07 .79 .07 | |
| Administer Plan Evaluate Interface | .05 | .06 | .05 | .04 | | .11 | .07 | |
| NATURE | | | | | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | .44 .18 .05 .13 .21 | .47 .18 .12 .24 | .50 .15 .10 .25 | .57 .13 .09 .22 | .46 .08 .15 .31 | .22 .44 .11 .22 | .21 .29 .21 .14 .14 | |

GROUP 1 RATING E5

| CHARACTERISTICS | TOTAL | AX | AT | AQ | TD | AW | AE |
|--|------------|------------|------------|------------|------------|----|------------|
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .91 .09 | .92 .08 | .91 .09 | .89 .11 | 1.00 | | .83 .17 |
| NATURE | | | | | | | |
| Electronic General Tech. Electro Mech. | .58 .18 | .62 .31 | .55 .36 | .67 | .62 .25 | | .17 |
| Electrical Mechanical | .11 .13 | .08 | .09 | .33 | .13 | | .67 .17 |

GROUP 1 RATING E7 GROUP 1 RATING E6 AT AQ TD AW AX AT AQ CHARACTERISTICS TOTAL AX AE TD AW AE CHARACTERISTICS TOTAL Operate Operate Maintain .08 .18 .17 .10 .04 .14 Maintain .14 .15 .17 Inspect .08 .08 .09 .17 .08 .10 Inspect .09 Supervise .30 .30 .22 .14 .40 .29 .20 .23 .17 .25 .27 .20 .27 Supervise Administer .20 .20 .22 .54 .58 .58 .36 .67 .60 .25 .43 .40 .21 Administer .55 Plan .02 .11 Plan Evaluate .50 .50 .44 .43 .20 .36 .09 .42 Evaluate .02 Interface Interface NATURE NATURE Electronic .02 .20 .06 .08 .09 .17 Electronic .08 General Tech. 1.00 1.00 1.00 1.00 .80 .71 .92 .92 1.00 .91 .83 .80 .91 General Tech. .91 Electro Mech. Electro Mech. Electrical .07 .29 .20 Electrical .03 Mechanical Mechanical

REVISED CHARACTERISTIC AND NATURE TASK PROPORTION MATRIX

GROUP 1

TABLE 8

GROUP 1 RATING E8

| CHARACTERISTICS | TOTAL | AX | AT | AQ | TD | AW | AE | |
|--|---------------------------------|-------------------|-------------------|--------------------------------|------------|--------------------------|--------------------------|--|
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .02 .17 .26 .52 .04 | .20 .20 .60 | .18 .18 .64 | .20 [.] .20 .60 | •25 •75 | .13 .13 .62 .13 | .18 .18 .55 .09 | |
| NATURE Electronic General Tech. Electro Mech. Electrical Mechanical | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | |

| CHARACTERISTICS | TOTAL | AX | AT | AQ | TD | AW | AE |
|--|---------------------------------|---------------------------------|---------------------------------|---------------------------------|------------|------------|---------------------------------|
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .10 .10 .28 .26 .26 | .13 .13 .25 .25 .25 | .13 .13 .25 .25 .25 | .13 .13 .25 .25 .25 | .67 .33 | .75 .25 | .13 .13 .25 .25 .25 |
| <u>NATURE</u> Electronic General Tech. Electro Mech. Electrical Mechanical | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |

GROUP 1 RATING E9

| | GROUE | RATING | | | | | | | GROUP RATING | | | | | | | | |
|--|-------|--------|------|-----|------|------|------|------|---|-----|----------|----|----|----|----|----|----|
| CHARACTERISTICS | TO | TAL | AX | AT | AQ | TD | AW | AE | CHARACTERISTICS | 1 | TOTAL | AX | AT | AQ | TD | AW | AE |
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface NATURE | | | | | | | | | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface <u>NATURE</u> | | | | | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | | | | | | | | | Electronic General Tech. Electro Mech. Electrical Mechanical | | | | | | | | |
| | | | REVI | SED | CHAR | ACTE | RIST | IC A | ND NATURE TASK PROPORT: GROUP 1 | ION | I MATRIX | | | | | | |
| | | | | | | | | | TABLE 8 (continued) | | | | | | | | |

- 20 -

The "Nature" of tasks at the E4 and E5 level ranges across the "Nature" spectrum. It is interesting to note, however, that the "Nature" of tasks at the E6 and above level seem to generally converge to tasks of a General Technical level. However, even here the AW and AE ratings prove the exception even though the deviation is not great.

At E6 the Maintenance "Characteristic" comprises only 14 percent of the overall within this group, at E7 two percent, and does not exist above E7. Interestingly enough, Supervisory "Characteristics" obtain almost entirely at the E6 level being non-existent below and less than ten percent above.

As indicated before at the higher pay grades there is a convergence toward General Technical tasks for the "Nature" of the tasks. At E4 and E5 the tasks are heavily Electronic, 44 and 58 percent respectively. At E6 and E7 they are 91 percent General Technical and at the supergrades E8 and E9 they are 100 percent General Technical in nature.

6.7.2 "Characteristics" and "Nature"-Group 2

Table 9 Sheets 1 and 2 provide the revised task proportion for Group 2 "Characteristics" and "Nature" by pay groups E4-E9.

As in Group 1 the lower pay grades are mainly technical by "Characteristic" while the supervisory, planning and coordinating "Characteristics" are essentially confined to the higher pay grades.

Though the deviations in Group 2 are slightly greater than in Group 1 in the main the norm of the group seems to prevail.

- 21 -

| | GROUP | 2 RA | TINC | E4 | | | GROUP 2 RATING E5 | | | | | | | | |
|--|-------------------|--------------|------|------------|------------|------|-------------------|--|-------------------|------|-------------------|------------|------|------------|------------|
| CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS | CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS |
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .89 | .50 .50 | 1.00 | .83 .17 | .86 .14 | 1.00 | .80 .20 | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .88 .06 .06 | 1.00 | 1.00 | .75 .25 | 1.00 | .75 .25 | 1.00 |
| NATURE | | | | | | | | NATURE | | | | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | .45 .02 .53 | • 50 • 50 | .54 | .67 .33 | •57 | 1.00 | .50 .10 .40 | Electronic General Tech. Electro Mech. Electrical Mechanical | .62 .06 .31 | 1.00 | .33 .33 .33 | .50 .50 | 1.00 | 1.00 | .67 .33 |

GROUP 2 RATING E6

GROUP 2 RATING E7

| CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS | | CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS |
|---|---------------------------------|-------------------|--------------------------|-------------------|-------------------|------------|--------------------------|---------|--|---------------------------------|---------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Operate Maintain Inspect Supervise Administer Plan Evaluate | .11 .14 .60 .03 .11 | .17 .17 .67 | .13 .25 .50 .13 | .20 .60 .20 | .20 .60 .20 | .20 .80 | .17 .50 .17 .17 | | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .09 .16 .05 .33 .33 | .11 .33 .11 .33 .11 | .10 .10 .50 .30 | .22 .22 .22 .33 | .12 .12 .38 .38 | .11 .22 .11 .56 | .08 .42 .33 .17 |
| <u>NATURE</u> Electronic General Tech. Electro Mech. Electrical Mechanical | .74 .26 | .67 | .63 .37 | 1.00 | .80 | .80 | 1.00 | | <u>NATURE</u> Electronic General Tech. Electro Mech. Electrical Mechanical | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| | | RE\ | /ISEI | CHA | RACI | ERIS | STIC | AND NAT | URE TASK PROPORTION | MATRIX | | | | | | |

GROUP 2

TABLE 9

- 22 -

GROUP 2 RATING E8

| CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS | |
|--|---------------------------------|--------------------------|---------------------------------|-------------------|--------------------------|--------------------------|-------------------|--|
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .10 .14 .40 .17 .19 | .11 .22 .44 .22 | .11 .11 .33 .22 .22 | .25 .50 .25 | .11 .44 .22 .22 | .33 .17 .33 .17 | .40 .40 .20 | |
| NATURE Electronic General Tech. Electro Mech. Electrical Mechanical | 1.00 | 1 . 00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | |

GROUP 2 RATING E9 TOTAL CHARACTERISTICS PR | AD | AO | AM | AB | AS | Operate Maintain Inspect Supervise .11 .11 .13 .11 .13 .17 .12 Administer Plan .59 .56 .56 .75 .56 .62 .50 Evaluate .12 ..11 .11 .13 .11 .13 .17 Interface .16 .22 .22 .22 .13 .17 NATURE Electronic General Tech. 1.00 1.00 1.00 1.00 1.00 1.00 1.00 Electro Mech. Electrical Mechanical

| | GROUP | RA | TING | | | | | | GROUP _ | RA | TING | | | | |
|--|-------|----|------|------|-------|------|------|--|----------|----|------|----|----|----|----|
| CHARACTERISTICS | TOTAL | PR | AD | AO | AM | ABj | AS | CHARACTERISTICS | TOTAL | PR | AD | AO | AM | AB | AS |
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | | | | | | | | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | | | | | | | |
| NATURE | | | | | | | | NATURE | | | | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | | | | | | | | Electronic General Tech. Electro Mech. Electrical Mechanical | | | | | | | |
| | | RE | VISE | D CH | ARAC' | TERI | STIC | AND NATURE TASK PROPORTIO GROUP 2 | ON MATRI | x | | | | | |

TABLE 9 (continued)

6.8 CONSISTENCY AND DEVIATION INTER AND INTRA GROUPS

Ideally the structure of groups would be one in which the following criteria would prevail:

- The "Characteristics" of the tasks are consistent inter and intra group for specific pay grades. This would allow mutual overall rate changes.
- The "Characteristics" of the tasks change mutually and definitively as pay grades change. This would allow for definition of type of selection and training for revised rating processes.
- The "Nature" of the tasks are consistent within a group.
 This would allow group cohesiveness and ease of cross-training.
- 4. The "Nature" of the tasks are deviant between groups. This would allow mutually exclusive groups.

6.8.1 InterGroup Task Consistency-"Characteristics"

Figures 1A-1G present by "Characteristic the comparative group average of the portion of the "Characteristic" by pay grades. In general, the plots are remarkably consistent as can easily be seen. No plot is shown for the Operate"Characteristic"since it only occurs at the E4 level at one rating and then is only two percent of the total.

There are a few occurrences where a particular "Characteristic" comes in or drops out at a lower pay grade at one group as compared with the other.

Notably the Inspect "Characteristic" occurs at E4, E5, and E6 pay grade for Group 1 but occurs only at the E7 pay grade for Group 2. At no point does it involve more than nine percent of the tasks so it can reasonably be ignored. (See Figure 1B)

- 24 -



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- 82 -






- 30 -





The Maintain "Characteristic" does not occur at the E7 pay grade for Group 2, but it is only four percent of the tasks for Group 1. (See Figure 1A)

The Supervise "Characteristic" does not occur until the E5 pay grade for Group 1, while it is seven percent of the tasks at the E5 pay grade for Group 2. (See Figure 1C)

The Administer "Characteristic" does not occur at the E5 and E9 pay grades for Group 1. For Group 2, the "Characteristic" is six and eleven percent for three grades respectively. (See Figure 1G)

In general, there is a slight tendency to continue technical requirements for one pay grade higher in Group 1 as compared with Group 2. The nontechnical functions - on the other hand, seem to often start at one pay grade lower in Group 2 than in Group 1. The proportion change, however, is significantly small in all cases.

6.8.2 Intra Ground Task Consistency-"Characteristics"

6.8.2.1 Group 1 "Characteristic" consistency

Figures 2A-2G provide the plots for the intra group correlation for "Characteristics" in Group 1.

For all "Characteristics," there is an evident high correlation at all pay grades for the AX, AT and AQ ratings. Deviations here are so small as to be practically indistinguishable. In the Plan "Characteristic" the AQ rating deviates by introducing eleven percent at the E7 pay grade.

The deviations for the TD, AW, and AE ratings from the AX, AT, and AQ subgroup are summarized in Table 10.

- 32 -



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- 34 -



PROPORTION OF TASK BY PERCENTAGE

35 -





- 36 -





PROPORTION OF TASK BY PERCENTAGE

- 38 -



- 39 -

TABLE 10

COMPARISON OF CORRELATION OF AX, AT, AQ AGAINST TD AND AW AND AE

| | TD | AW | AE |
|-------------------------|---|--|---|
| Maintain Figure 2A | Reasonable correlated with AX, AT, and AQ subgroup | Somewhat low at E4. No new maintenance tasks added at E5 pay grade | 18% Maintenance tasks continue to appear at E7 pay grade |
| Inspect Figure 2 | No inspection tasks appear except at the E6 pay grade | No new inspection tasks appear at the E5 pay grade | Somewhat higher proportion of inspection tasks |
| Supervise Figure 2C | Supervision drops out at E9 | Supervision does not appear as a characteristic until E7 and drops out at E9 | Correlates well with AX,AT,AQ subgroup |
| Administer Figure 2D | No administrative tasks until E6 although generally correlation is reasonably good. However, no administra- tive tasks at all beyond the E7 pay grade | Correlates generally well though admin- istrative tasks are not added at E9 pay grade | Correlates well with AX,AT,AQ subgroup |
| Plan Figure 2E | Planning tasks do not appear at the E9 pay grade | Extremely large pro- portion of planning tasks at E8 and E9 pay grades 66 and 75 percent re- spectively | Correlates well with AX,AT,AQ subgroup |
| Evaluate Figure 2F | Evaluative tasks appear at the E6 pay grade | Evaluative tasks appear only at the E7 pay grade and then are a small proportion compara- tively | Correlates gen- erally well with AX, AT, AQ sub- group |
| Interface Figure 2G | Correlates well with AX, AT, AQ subgroups | Appears at E8 pay grade as opposed to E9 for all but AE | Appears at E8 pay grade as opposed to E9 for all but AW |
| | - 40 - | | |

In general there is reasonably good correlation within this group although some ratings tend to introduce a "Characteristic" earlier than others. The introduction, however, rarely occurs more than one pay grade lower. By the same token, some ratings tend not to add more of a requirement for a specific characteristic as the pay grade increases.

6.8.2.2 Group 2 "Characteristic" consistency

Figures 3A-3G provide the plot for the intra group "Characteristics" in Group 2.

Although Group 2 does not seem nearly as well correlated as does Group 1, there is sufficient correlation to continue to maintain this as a group at least for initial considerations.

The Maintain "Characteristic" seems to be well correlated though the AM rating is only 50 percent at the E4 pay grade as opposed to 80 to 100 percent for the balance of the ratings. Additionally, the AM and AO ratings require no new qualifications on this "Characteristic" at the E6 pay grade while the balance of the ratings in this group require from 12 to 20 percent of the qualifications at this pay grade.

The Inspect "Characteristic," although extremely well inter-correlated with the exception of the non-existent AO rating, is peculiar in that it only appears at the E7 pay grade. Referring back to Figure 2B of Group 1, the inspection "Characteristic" appears at the E4-E5 and E6 pay grades and not at all at the E7 pay grade, It would seem that inspection as a "Characteristic" would more closely approximate the Maintain "Characteristic" and would therefore more likely fall at a lower pay grade if in keeping with general trends. This seeming discrepancy may either be due to the method of classification within this report, undue emphasis in the "Quals Manual" or possibly a spurious element in the correlation.

- 41 -





- 43 -





PROPORTION OF TASK BY PERCENTAGE

45 I



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47 -



- 48 -

The Supervise "Characteristic," with the exception of the AB and AS ratings, seems well correlated. Why no supervisory tasks are called out below the E9 level for the AS rating is hard to understand.

The Administer "Characteristic" is also well correlated with the exception of possible differences which occur in the AB and AS ratings.

The Plan, Evaluate, Interface "Characteristics" generally also follow well.

From an overall standpoint, if there are deviations sufficient to separate any ratings out, it would be in terms of the AB and AS ratings. Although they follow the trend in general, they seem to be the greatest contributors to the deviations which do occur.

6.8.3 Inter Group Task Consistency - 'Nature''

Figure 4 presents the plot of the averages of the Group 1 vs. Group 2 for the "Nature" of the tasks. As can be seen, both groups tend heavily toward the General Technical "Nature" and less toward any specific "Nature" of the tasks at the higher pay grades.

At the lower pay grades, the specific "Natures" seem reasonably sharply differentiated. For example, no Electronics "Nature appears in Group 2 though it reaches as high as 59 percent of the task in Group 1. There is a small increment, maximum of six percent electrical in Group 1 for E4 and E5 pay grades while the same "Nature" appears in pay grades E4-- E7 in Group 1, ranging from three to thirteen percent of the task. There seems to be a much higher mechanical content in the tasks of Group 2, ranging through E4 - E6 pay grades at 53 to 26 percent as opposed to E4 and E5 at 21 to 13 percent for Group 1.



- 09 -

In general, there is a reasonably sharp differentiation between the "Nature" of the tasks from Group 1 to Group 2 despite the tendency of both groups to converge to the General Technical "Nature" at the higher pay grades.

6.8.4 Intra Group "Nature" Consistency

6.8.4.1 Group 1 "Nature" Consistency

Figures 5A-5E provide plots of the various "Nature" elements in Group 1. As has been the pattern in the "Characteristic" consistency, the AX, AT, AQ ratings correlate extremely well; the TD rating somewhat less well; while the greatest deviation from the norm is usually found in the AW and AE ratings.

The Electronic "Nature" of the task (Figure 5A), is extremely highly correlated in the AX, AT, AQ, and TD ratings. The AW rating seems to have a somewhat higher portion of Electronic "Nature" at the E6 pay grade than any other rating, while the AE only carries a relatively small portion at the E4 and E5 pay grades.

The General Technical "Nature" (Figure 5B) is generally well correlated throughout, though as usual the AW and AE ratings provide the greatest deviation from the norm; in fact, continuing in specific "Nature" elements for one full pay grade beyond the others.

The Electro-mechanical "Nature" (Figure 5C) only appears in three of the ratings at all-TD, AW, AE; but then only for the E4 pay grade and with a range of eight to twenty-one percent of the task.

The Electrical "Nature" (Figure 5D) presents a very odd plot. The AX, AT, AQ ratings have a small portion of this "Nature" at the E4



- 52 -







PROPORTION OF TASK BY PERCENTAGE

54 -









56 -

pay grade only (nine to twelve percent). Fifteen and thirteen percent of the "Nature" of the TD rating is Electrical at the E4 and E5 pay grade only. The Electrical "Nature" of the AW rating appears only at the E4 and E7 pay grade; 22 and 20 percent respectively. The AE rating has a substantial Electrical portion of the "Nature" from the E4-E7 pay grade, ranging from 14 to 67 percent.

The Mechanical "Nature" is a small portion of the task for all ratings. (See Figure 5E). In no case does it appear beyond the E5 pay grade. It appears only at the E4 pay grade in the TD rating and not at all in the AW rating. There is a tendency for the requirement to increase slightly from E4 to E5 for the AQ and AE ratings and to decrease slightly for the same pay grades for the AT and AX ratings. The overall range of from eight to thirty-three percent indicates a reasonably small to medium amount of this "Nature" contained in this group.

6.8.4.2 Group 2 "Nature" consistency

Figures 6A-6C present the plots of the consistency of the "Nature" factors of the tasks in Group 2.

The total "Nature" of the tasks accomplished by Group 2 are predominantly in the General Technical and Mechanical areas.

The AD and AS ratings alone exhibit requirements in the Electrical "Nature" AS requiring ten percent in the E4 pay grade and AD requiring 33 percent in the E5 pay grade.

The PR, AD, and AO ratings generally track on the General Technical "Nature" but change considerably in magnitude at the E5 pay grade. The AM, AB, and AS ratings are reasonably in agreement on direction on this "Nature," but disagree also on magnitude.





58 -



59 -





- 60 -

For the final "Nature" factor, Mechanical, the pattern between PR, AO is in the same direction but deviant in magnitude; AM and AB are in the same direction but deviant in magnitude, while AD and AS are almost random by comparison.

6.9 CUTOFF POINTS

In 6.6, Amalgamation of "Characteristics," there was found to be a changing of the "Characteristics" of tasks as pay grades changed. It is necessary to determine at which point in the pay grade structure differences in "Characteristics" are most sharply defined.

To define these cutoff points the proportion of each "Characteristic" which occurred at the E4 pay grade was compared against the same "Characteristic" amalgamation for the E5, E6, E7, E8, and E9 pay grades. The same process was followed for E4 and E5 vs. E6, E7, E8, and E9. Also E4, E5 and E6 were compared against E7, E8, and E9. This was done for Groups 1 and 2. The data for these analyses are shown in Table 11.

Figure 7 presents the plot of the "Characteristics" for the amalgamations of Group 1. Ideally there would be a point at which no "Characteristics" would overlap in pay grade groups, thus providing highly definitive cutoff points. Although this is not fully achieved, it can be seen that if pay grades E4 and E5, as a group, are compared against pay grades E6, E7, E8, and E9, as a group, the overlap is rather insignificant. There are only three "Characteristics" in which overlap occurs, Maintain, Inspect, and Administer. Only five percent of the Maintain "Characteristic" appears in the E6 and above pay grades, while 89 percent appears between E4 and E5 pay grades. Similarly, only three percent of the Inspect "Characteristic" appears in the E6 and above group while six percent appears between E4 and E5 pay grades. On the other hand, 29 percent of the GROUP 1 RATING Total

GROUP 2 RATING Total

()

| CHARACTERISTICS | E4 | E5,6,7,8,9 | E485 | E6,7,8,9 | E4,5,6 | E7,8,9 | CHARACTERISTICS | SE4 | E5,6,7,8,9 | E485 | E6,7,8,9 | E4,5,6 | E7,8,9 |
|--|---------------------------------|---|---------------------------------|---|---------------------------------|--|--|-------------------|---|-------------------|---|---------------------------------|--|
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .02 .88 .05 | .21 .04 .13 .23 .10 .24 .05 | .01 .89 .06 .04 | .05 .03 .16 .29 .12 .29 .06 | .47 .09 .12 .32 .01 | .01 .14 .18 .18 .41 .08 | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | .89 .11 | .09 .03 .13 .16 .33 .18 .09 | .89 .02 .09 | .02 .03 .13 .16 .36 .20 .10 | .61 .06 .28 .01 .04 | .03 .13 .06 .44 .22 .12 |
| NATURE | | | | | | | NATURE | | | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | .44 .18 .05 .13 .21 | .12 .82 .04 .02 | .48 .19 .04 .12 .18 | .02 .95 .03 | .27 .61 .06 .05 | .01 .97 .03 | Electronic General Tech. Electro Mech. Electrical Mechanical | .45 .02 .53 | .92 .01 .07 | .49 .03 .48 | .95 | .58 .02 .40 | 1.00 |

| | GROUP | RATING | | | GROUP | RATING | | |
|--|----------------|-----------------|----------------|--|--------------|-------------|-------------|----------|
| CHARACTERISTICS E | 4 E5, 6, 7, 8, | 9 E485 E6,7,8,9 | E4,5,6 E7,8,9 | CHARACTERISTICS | E4 E5,6,7,8, | 9 E465 E6,7 | ,8,9 E4,5,6 | 5 E7,8,9 |
| Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | | | | Operate Maintain Inspect Supervise Administer Plan Evaluate Interface | | | | |
| NATURE | | | | NATURE | | | | |
| Electronic General Tech. Electro Mech. Electrical Mechanical | | | | Electronic General Tech. Electro Mech. Electrical Mechanical | | | | |
| | | | BASE FOR DETEN | RMINING CUTOFF | | | | |

FOR AMALGAMATING PAY GROUPS

SUMMARY GROUP 1 AND GROUP 2



CUT OFF POINTS FOR PAYGRADE AMALGAMATION GROUP 1 FIGURE 7

- 63 -

Administer "Characteristic" appear at the E6 and above pay grades, while four percent appears in the E4 and E5 pay grades.

The same general condition prevails in Group 2, as shown in Figure 8. There is a very small amount of the Supervise "Characteristic" (two percent) in the E4 and E5 pay grades, as opposed to E6 and above. The Inspect "Characteristic" appears only at E6 and above but only constitutes three percent of the tasks. This is somewhat contrary to Group 1 where the balk of the "Characteristic," though small, appears below the E6 pay grade. The Inspect"Characteristic" in Group 2 is also somewhat dissimilar from Group 1 in that the "Characteristic" appears at E6 pay grade and above in Group 2, while the larger portion of this "Characteristic" appears below the E6 pay grade in Group 1.

7.0 CONCLUSIONS

7.1 GENERAL

There seems to be reasonably strong evidence that a change occurs in the "Characteristics" of the enlisted task as the pay grade changes. Initial results indicate that the lower pay grades (E4 and E5) are fundamentally technical tasks. At E6 and above, the tasks seem to first become administrative, progressing to supervisory and thence managerial; planning, evaluating, interfacing.

The original concept of this proposal is that man-hours can be allocated over a given work week per man if maximum crew flexibility can be attained. There seems to be reasonably good evidence that such flexibility can be attained. This is based in the degree of correlation which occurs in the tasks of groups as they were divided. Further, the correlation obtained in the consistency in mutations of the "Characteristics" of the tasks on a pay grade scale seem to allow for a managerial group separated from a technical group. Having such a managerial group (rating) may allow general coverage across several other clerical or administrative ratings, thus providing greater flexibility.

- 64 -



CUT OFF POINTS FOR PAYGRADE AMALGAMATION GROUP 2 FIGURE 8

- 65 -
7.2 THE SELECTION PROCESS

Since there are fundamentally different kinds of skills involved in technical "Characteristics" than are in administrate/managerial "Characteristics," there should be consideration in the selection process for the types of skills which are required in the overall advancement process. If the enlistees are selected for a particular rating, on the basis of their aptitudes in technical areas, i.e., electronic, mechanical, etc., they may find themselves in a position later in which they have become extremely highly skilled technicians but are stymied in their advancement because they do not possess managerial capability.

Conversely, there are groups of potential enlistees who may have a high managerial capability, but have no mechanical aptitude. In a sense, this group is prevented from exercising their possible managerial competence by not being able to take the first few steps because of their lack of technical skills.

Since the selection batteries are generally geared to distinguish on these factors, it would be a relatively simple matter to segregate on the specific factors desired, thus generating a potential pool for entry on either a technical or managerial ladder.

7.3 POSSIBLE ULTIMATE APPROACH

Assuming that a differential selection which separates managerial and technical skills is viable, then two problems must be solved. First there is the problem of providing an equitable advancement program and goal for each of the categories. Second, there must be a training program which prepares enlistees in each category.

7.3.1 Equitable Advancement Program

In general, the present Navy enlisted advancement program presents a peculiar situation in the area of the supergrades E8 and E9 vs. Warrant Officer (W.O.). It is understood that the initial concept of the introduction of the supergrades was the expectation of the elimination of the W.O. category.

- 66 -

Regardless of the influences which were instrumental in retaining the W.O., the fact remains that there is a subtly definable difference between the supergrades and the W.O. program. Partly it is sensed in the fact that the supergrade progression is determined by competitive examination and the advancement to W.O. is by recommendation. The examination process indicates the requirement to have a body of information in order to qualify. The recommendation process is more closely aligned with indefinable qualities and seems possibly more inclined toward selection of leadership abilities. Admittedly, there is a highly speculative factor in this analysis, but there is a sufficient possibility to justify further pursuit.

Assuming the viability of cross-training (discussed later under 7.3.2) in the technical area in the purely technical sense, and a separate advancement ladder in the managerial skills, there could be several advancement ladders. In all cases, the same basic steps would apply as in the present classification system. The enlistee would go through AR, AA, AN to learn his basic Navy processes for the aviation group. One group would follow one of several technical skills ladders, e.g., Group l electronic or Group 2 mechanical. The striker would undertake an area which presently constitutes a rating. At some level of proficiency (logically equivalent to the present E5) he could then strike for additional grade which would consist of learning a second area of technical skills within the overall group with which he is allied. As he acquired a broader technical skill base his pay would increase accordingly.

The managerial trainee would be likely to start in administration, move through supervision, evaluation, planning, liaison and management, with equivalent pay.

7.3.2 Training

In both cases, technical and management training should become easier and more effective. In the case of the technical skills much of the training in one specialty should carry over into the next. There would be no different types of requirements which might cause a technically oriented enlistee trouble. In the case of the managerially oriented enlistee, there would be no technical stumbling blocks, and the training could be much more specifically oriented.

8.0 RECOMMENDATIONS FOR FURTHER STUDY

As originally proposed, Phase II of this study, the detailed matrices of the nature and characteristic factors would be related to a sample of Naval Aviation operations, an "idealized" crew would be determined in light of functional requirements a feasible crew would be generated.

In addition to this, it is felt that further refinement of Phase I would prove exceedingly helpful. It should be now possible to test the possibility of including the Aviation Maintenance Administrationman (AZ) and the Aviation Storekeeper (AK) in the overall managerial group.

It is proposed that the correlations obtained here be tested and refined by using the actual test previously administered for qualification testing.

It is further proposed that these same tests be used to establish a base for a study of the extent to which training concepts, practices and details would have to be modified to accept the concepts delineated in this report.

As originally proposed, an approach to computerizing the output of Phase II will be detailed, in addition to an approach to integrating this output with other available computer models.

- 68 -

APPENDIX A

As indicated in the text, there are certain inconsistencies in the "Quals Manual." Since these inconsistencies do not constitute a portion of the present report, they are presented for information purposes only.

No attempt has been made to evaluate whether different requirements are at equivalent levels. What is shown is the points at which the same qualifications are shown at non-equivalent rates for different ratings. As can be seen most of the qualifications change by one pay grade. However, as can also be seen, some qualifications range from E4 - E7 pay grades for different ratings.

There are some ratings in which the qualifications requirements change rates by rating but different types of equipment are called out. These are indicated by a blank shown in the qualification, and the specific equipment type indicated in the interface above the pay grade.

In one specific case, the AS rating shows the qualification to "review material allowance lists " at both the E7 and E8 paygrades.

| | AX | AT | AQ | TD | AW | AE |
|---|----------------|----------------|----|----|----------|----|
| THEORY AND PRINCIPLES | | | | | | |
| Principles of electron tubes, semiconductors, and transistors. | E4 | E4 | E4 | E4 | | E5 |
| Principles of rectifiers, filters, and regulators used in power supply circuits. | E4 | E4 | E4 | E4 | | E5 |
| Principles and applications of synchros and servo systems. | E4 | E4 | E4 | | | E5 |
| Principles of detectors, amplifiers, and oscillators. | E4 | E4 | E4 | E5 | | E6 |
| Principles of phase inverters and cathode followers. | E4 | E4 | E4 | E5 | | E5 |
| Principles and applications of gas-filled and cathode-ray tubes. | E4 | E4 | E4 | E5 | | |
| Principles and applications of: | | | | | | |
| Magnetic Anomaly Detection System (MAD) Jezebel | E4 E4 | | | | E7 E6 | |
| Principles and applications of limited, clamper, counter, and discriminator circuits | E5 | | E5 | E6 | | E6 |
| Principles of sweep generators, gated amplifiers, and timing circuits. | E5 | E6 | E6 | E6 | | |
| Principles and applications of saturable core reactors and magnetic amplifiers. | E5 | E6 | E5 | E6 | | |
| Principles of impedance matching. | E5 | E6 | E6 | | | |
| Principles and applications of digital computer: | | | | | | |
| a. Input-output devices b. Numbering systems and codes c. Control, arithmetic and memory sections d. Analog-digital and digital-analog | E6 E6 E6 | E5 E5 E5 | | | | |
| conversion e. Logic circuits | E7 E7 | E6 E6 | | | E6 | |
| Principles of: | | | | | | |
| a. Resonant circuits, coupling circuits, | | | | | | |
| and filter networks. b. Klystrons and magnetrons | E5 | E5 | E5 | E5 | | E6 |
| c. Traveling wave tubes | | E5 | E6 | | | |
| Function and characteristics of electronic | | | | | | |
| circuit parts | E4 | E4 | E4 | E4 | E4 | E5 |

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| | AX | АТ | AQ TD | AW | AE |
|---|-----------|------------------------------------|------------------------------------|-----------|-------------|
| Maintenance | | | | | |
| Make tests for short circuits, grounds and continuity of interconnecting cables between units of equipment | ASW E4 | Elec E4 | Elec E4 | ASW E5 | E4 |
| Verify discrepancies in aircraft equipment | ASW E5 | Nav & Com E5 | TrDev E4 | | Elect E5 |
| Isolate equipment malfunctions to defective units (black boxes in equipment) | ASW | Nav & Com Radar ECM E5 | Bomb Tr Dir Dev F/C E4 E5 | | |
| Supervise and direct organizational maintenance inspect completed work | ASW E6 | Elec E6 C | Arm Tr Cantrol Dev E6 E7 | | Elect E6 |
| Evaluate performance of overhauled, modified or newly installed aircraft equipment | ASW E7 | Elect E7 C | Arm Control E7 | ASW E7 | E6 |
| Administration | | | | | |
| Standard organization and maintenance procedures of aircraft squadrons and maintenance activities | E6 | E6 | E6 | | E7 |
| Procedures for surveying accountable materials | E7 | E7 | E7 | | E6 |
| Regulations governing classification, preparation, safeguarding and declassi- fication of classified material | | | E8 | E9 | E7 |
| Senior Chief | | | | | |
| Draft letters, instructions, notices and messages applicable to avionics maintenance activities | E8 | E8 | E8 | E9 | E8 |

| | AX | AT | AQ | TD | AW | AE |
|---|-----------|------------|--------------------------|----------|----|---------------------------------------|
| DRAWINGS, SCHEMATICS, AND PUBLICATIONS | | | | | | |
| Use system block diagrams and data flow charts in checking aircraft equipment | ASW E4 | E5 | Bomb Dir F/C E4 | | | Elect & Instru- mentation E5 |
| Use mechanical, electrical, electronic schematics and drawings in the installa- tion of changes and modifications | E5 | E5 | | E4 | | Elect E5 |
| Follow pictorial diagrams and service instructions to disassemble, clean and lubricate mechanical and electrical equipment | E5 | E4 | E4 | | | E5 |
| Types and uses of information contained in manuals relating to operation, servicing, inspection, and maintenance of aircraft equipment | ASW E4 | Elec E4 | Arm E4 | TD E5 | | E4 |

| | PR | AD | AO | AM | AB | AS |
|---|----|----|----|----|----|----------|
| Senior Chief | | | | | | |
| Draft letters, instructions, notices, and messages applicable to aircraft maintenance activities | E8 | E8 | | E8 | E9 | |
| Safety | | | | | | |
| Inspect work areas, tools and equipment to detect potentially hazardous and unsafe conditions and take appropriate corrective action | E7 | E6 | | E7 | E4 | E7 |
| Maintenance | | | | | | |
| Screen defective components for feasibility of repair | | | | | E7 | E6 |
| Perform periodic inspections | | E5 | E6 | E5 | | E4 |
| Administration | | | | | | |
| Fundamental concepts, objectives, and functions of quality control | E7 | | E8 | E8 | | |
| Review material allowance lists periodically for adequacy and make | E8 | | E8 | E8 | E8 | E7 E8 |