

# UC San Diego

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### Title

International ILL: A Global Perspective on Resource Sharing

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### Authors

Christensen, Marlayna K.  
Baich, Tina

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# International ILL: A Global Perspective on Resource Sharing

TINA BAICH, IUPUI UNIVERSITY LIBRARY  
MARLAYNA CHRISTENSEN, UNIVERSITY OF  
CALIFORNIA, SAN DIEGO

ALA Annual Conference, June 23, 2012

# Overview

- Purpose of STARS International ILL Committee:
  - To evaluate trends in international interlibrary loan (ILL) and resource sharing, to develop materials and resources for international ILL practitioners, and to promote international ILL resource sharing efforts.
- 2007 US Survey Findings:
  - Baich, T., Zou, T., Weltin H., Yang Z. (2009), “Lending and borrowing across borders: issues and challenges with international resource sharing”, *Reference and User Services Quarterly*, Vol. 49, No. 1, pp. 54-63.

# Getting the Word Out!

- Listservs:

- ILL-L
- Stars-L
- IFLA-L
- IFLA Doc Del
- Arie-L
- CircPlus
- LLAMA-L
- LLAMA-SASS-L
- RUSA-L
- Doc Libs Australia

- Direct Contact:

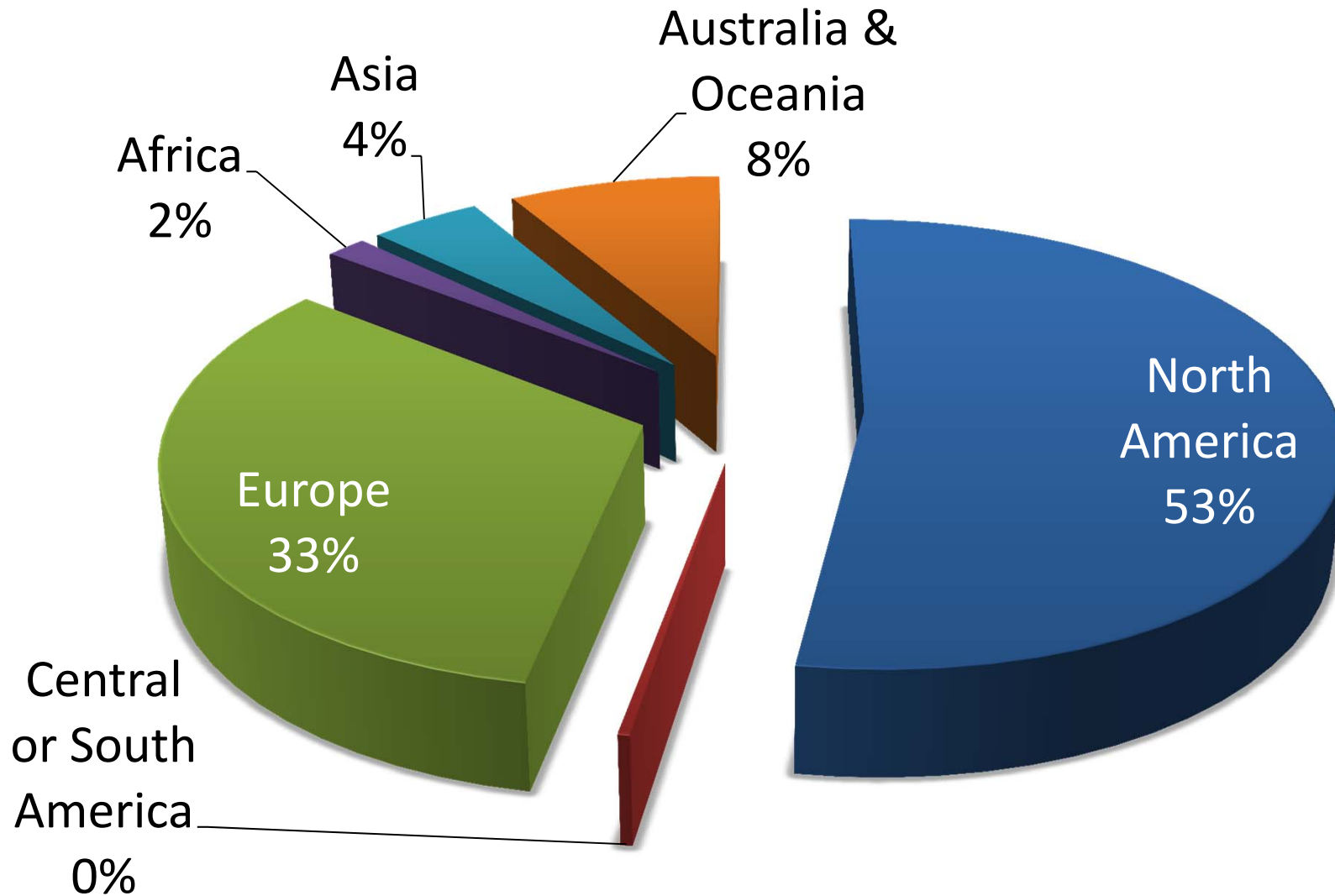
- Libraries sharing with their international contacts
- Bookmarks in foreign languages
- Email to National Libraries

The logo features the word "STARS" in a bold, yellow, sans-serif font. The letter "A" is replaced by a yellow five-pointed star. The text is positioned at the left end of a horizontal teal bar that has a slight gradient and a soft shadow effect.

**STARS**

# **Demographics**

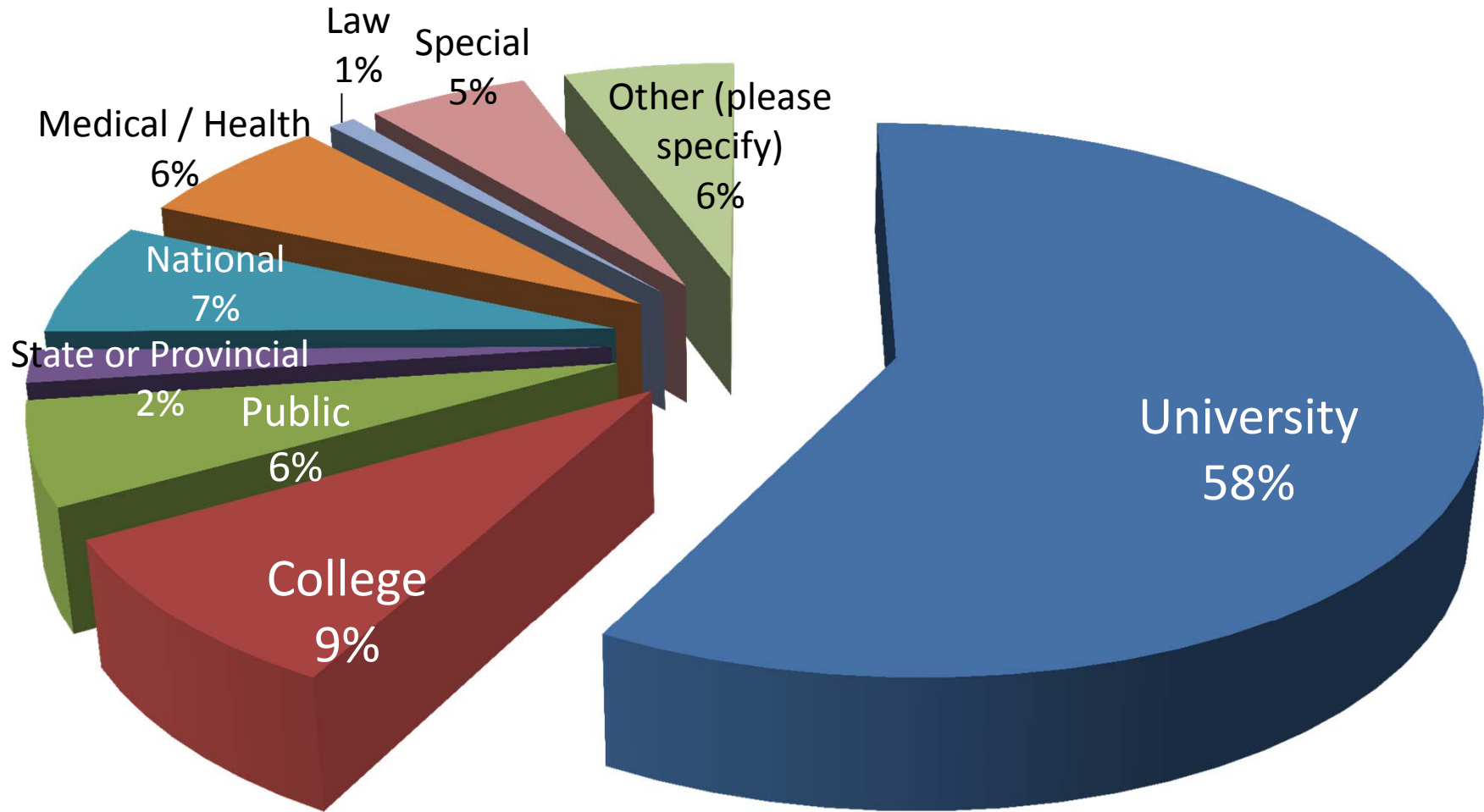
## Total Responses by Continent



## Top 10 Responding Countries

United States	246
Canada	47
Australia	37
Sweden	36
Italy	29
Norway	27
Denmark	22
Germany	15
United Kingdom	15
New Zealand	8

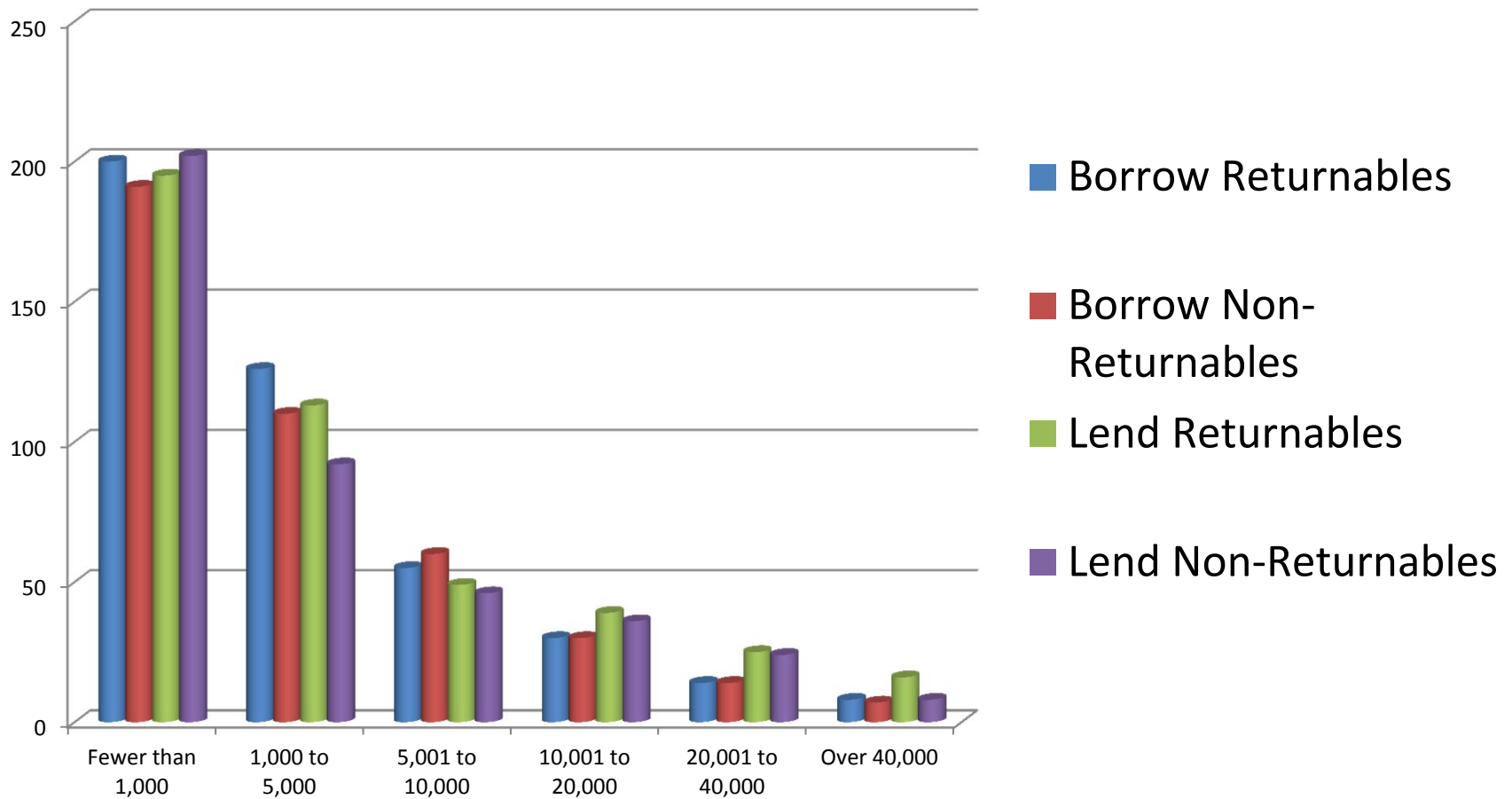
# Type of Libraries



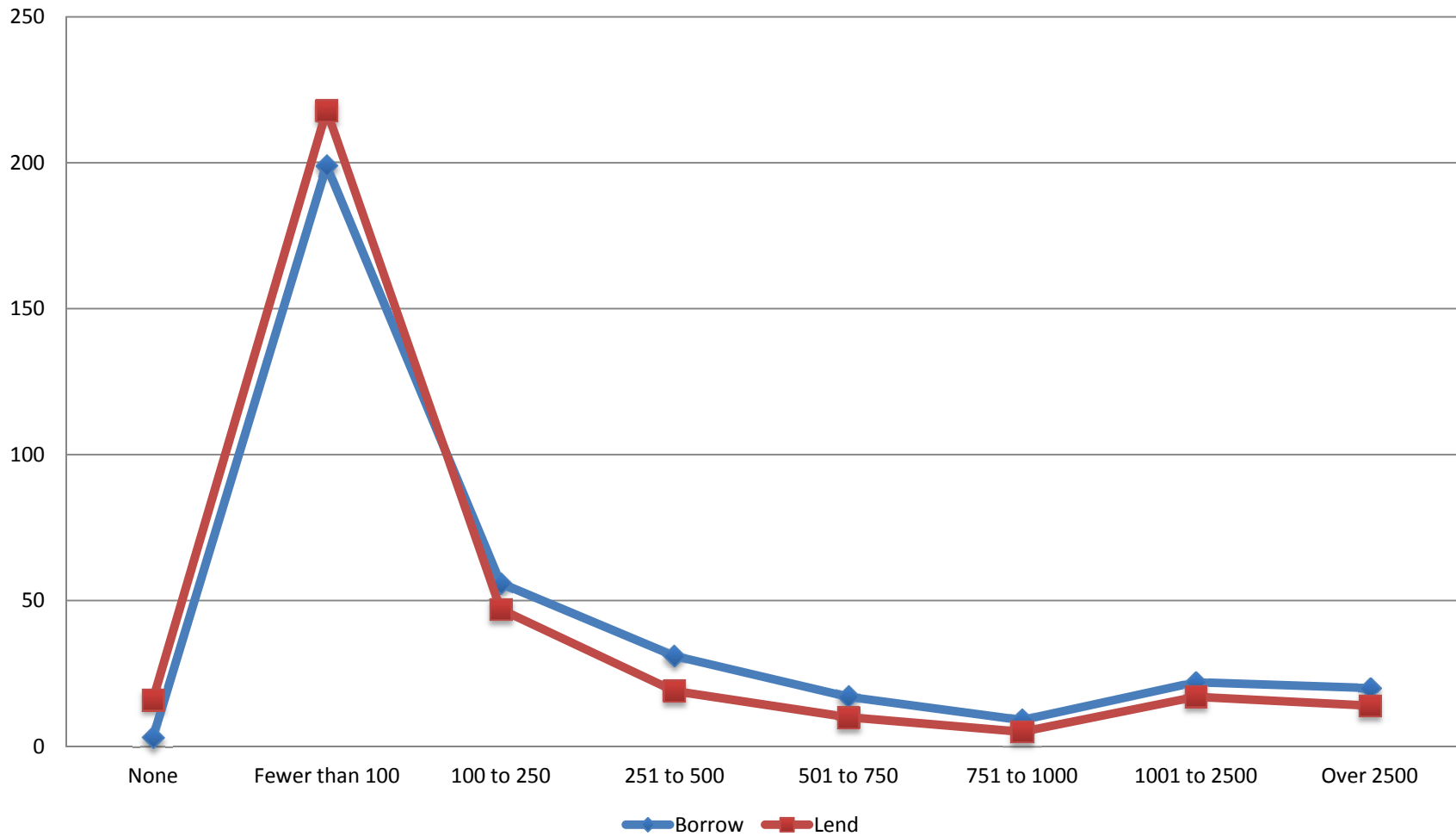
\* School (Primary & Secondary) 0% with 1 response.



# Overall Volume of Requests

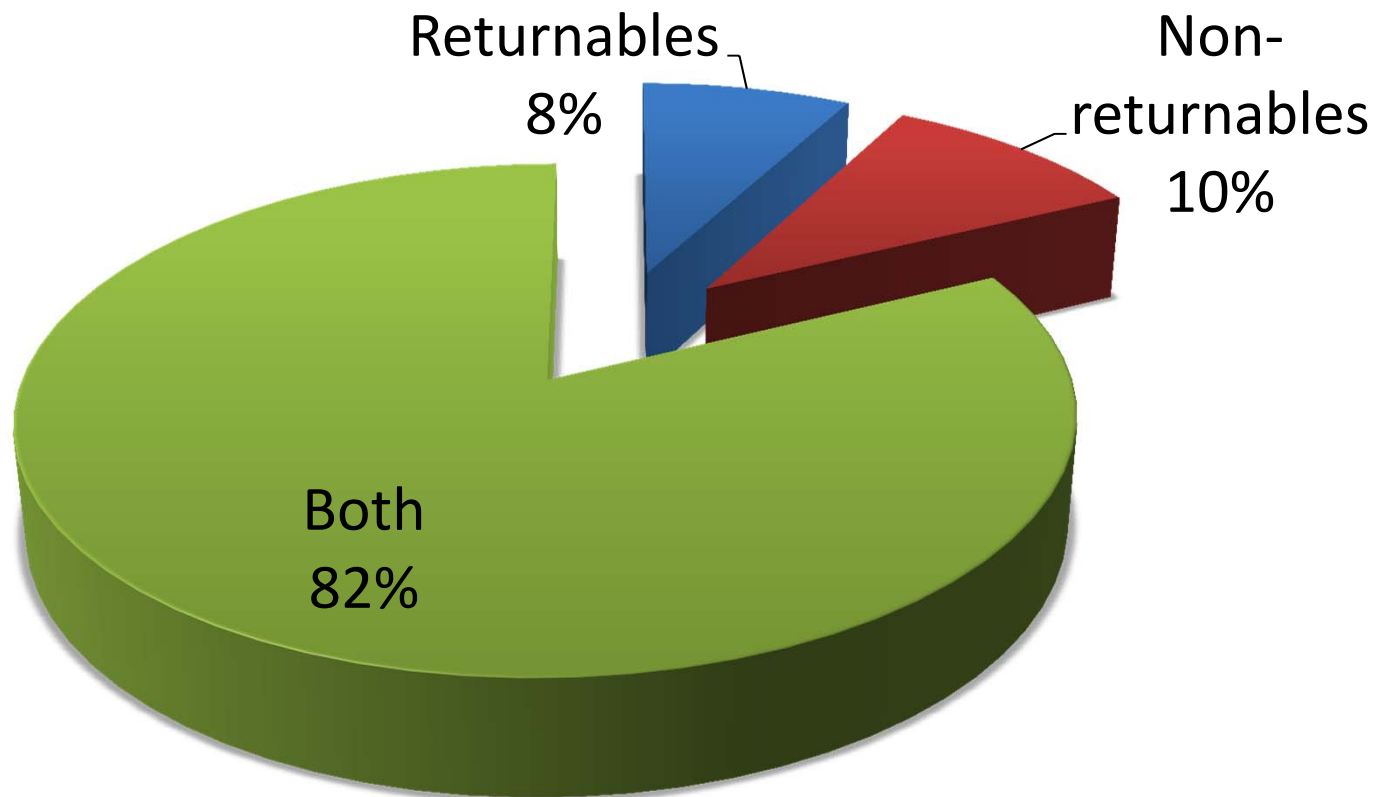


# Volume of International Requests

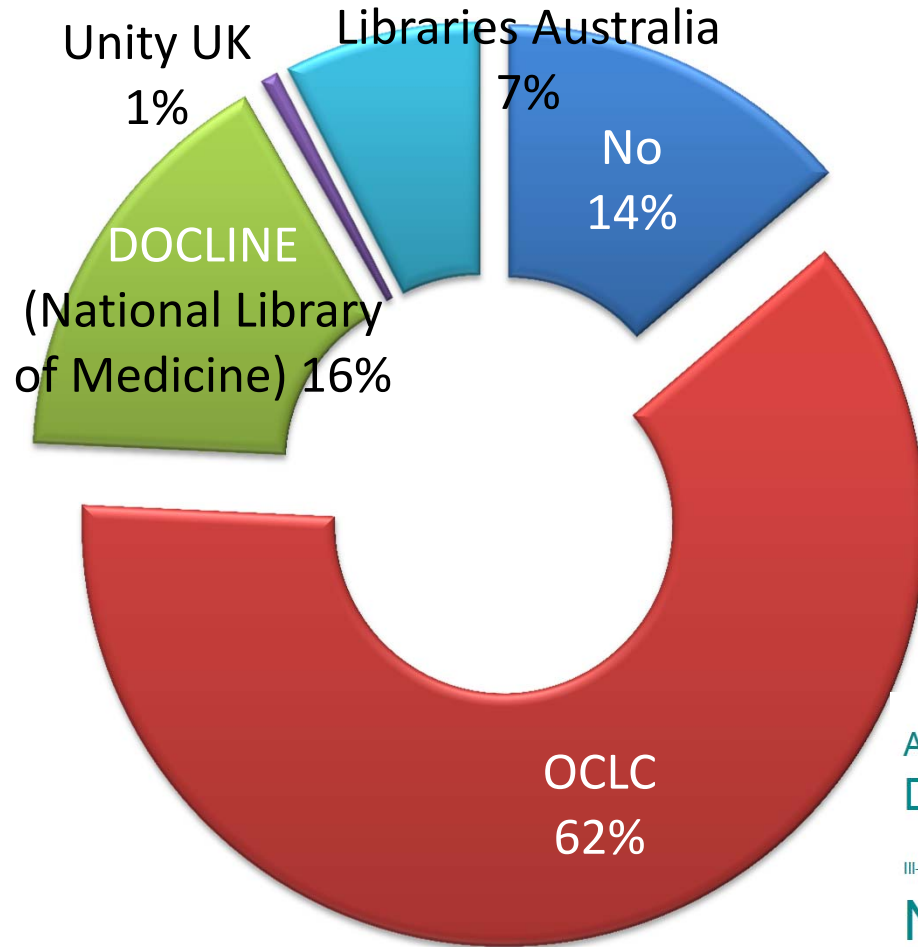


# Borrowing

# Types of Materials Requested Internationally



# Resource Sharing Networks

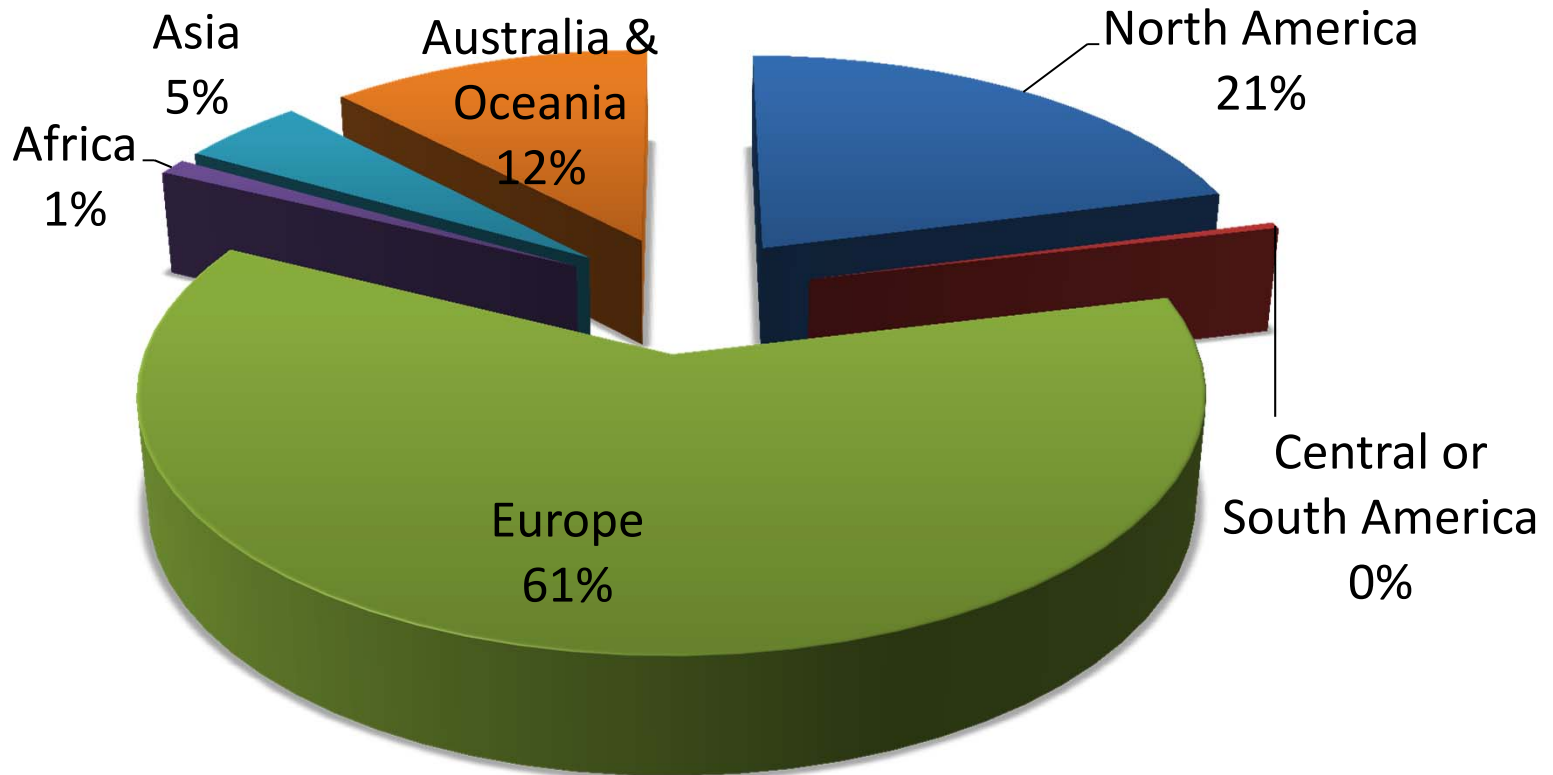


## Other Networks

































ArticleReach **Bibsys** Consortial Borrowing **Coppul** Crepuq  
**Danbib** Document Delivery GBV Global ILL Framework  
 ILL-sbn Interlibrary Loan ISTE C Italian **Library** **Libris** LVIS  
**National Network** **NILDE** NOSP OCLC Project  
**Puna Rapid** RapidILL Rebiun **Resource Sharing**  
 Sabinet



# Continents from Which Libraries Will Borrow

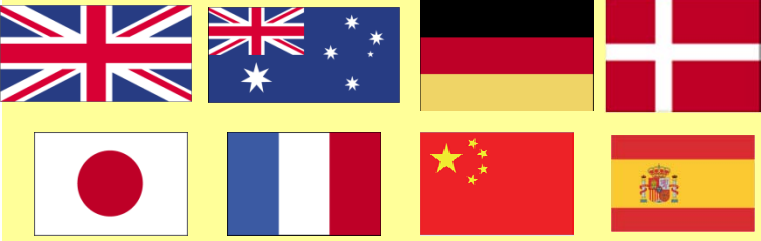






## Favorite Lenders

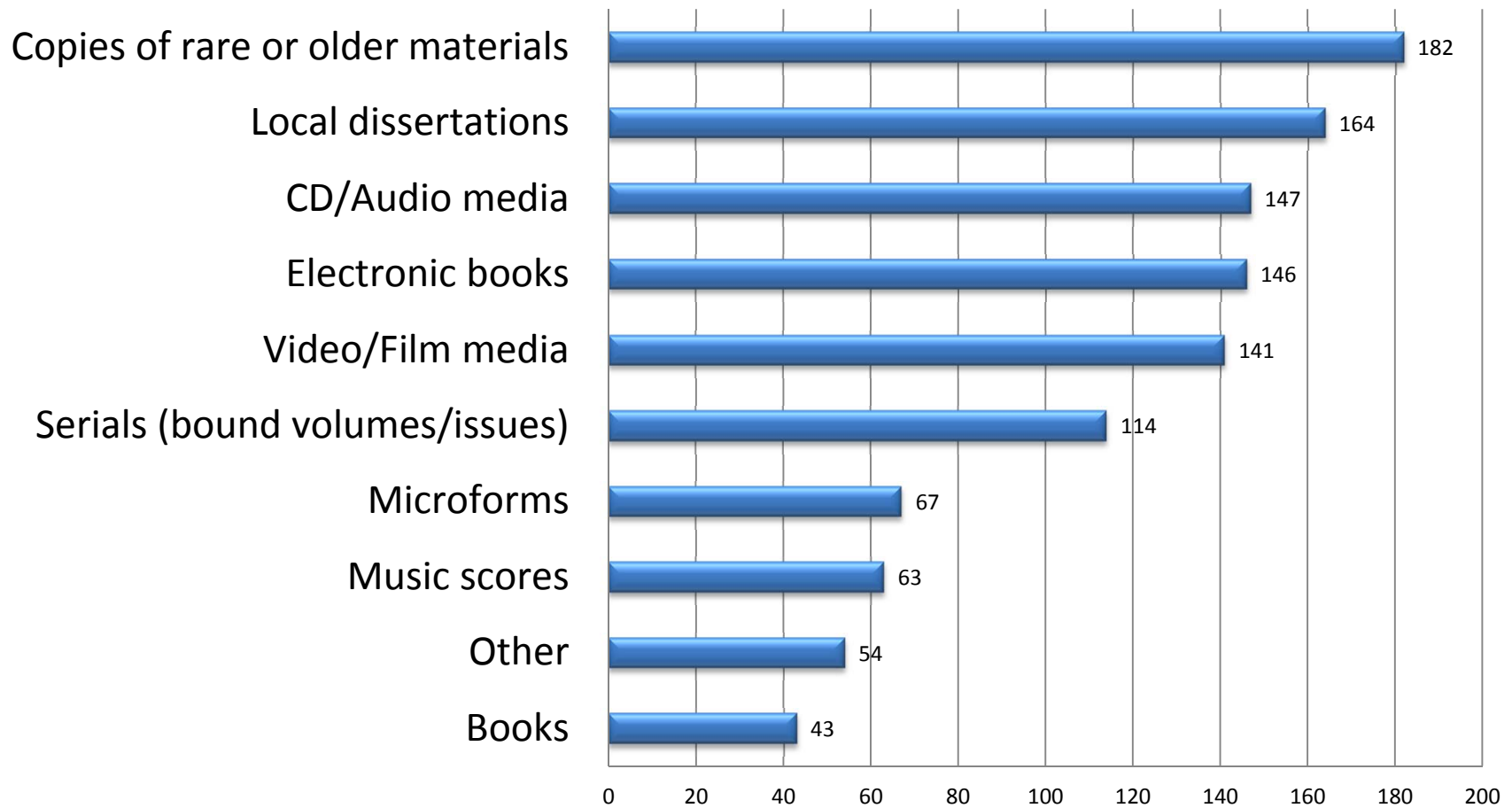
US						
Sweden						
Australia						
Canada						
Denmark						
Norway						
Italy						
United Kingdom						



# Favorite Lenders

North America	
Europe	
Australia & Oceania	
Asia	
Africa	
South/Central America	Not sufficient data

# Hard to Obtain Materials





# Fees to Users

	No fees or charges	Standard fee or flat rate	All costs incurred	Shipping costs only	Only costs above our regular limit	Only for some users	Response Count
<b>Domestic</b>	<b>63.1%</b> <b>(281)</b>	24.9% (111)	4.0% (18)	2.0% (9)	7.0% (31)	10.3% (46)	445
<b>International</b>	<b>48.8%</b> <b>(203)</b>	30.0% (125)	9.4% (39)	5.8% (24)	6.7% (28)	8.7% (36)	416

**1**

**2**

**3**

**6**

**5**

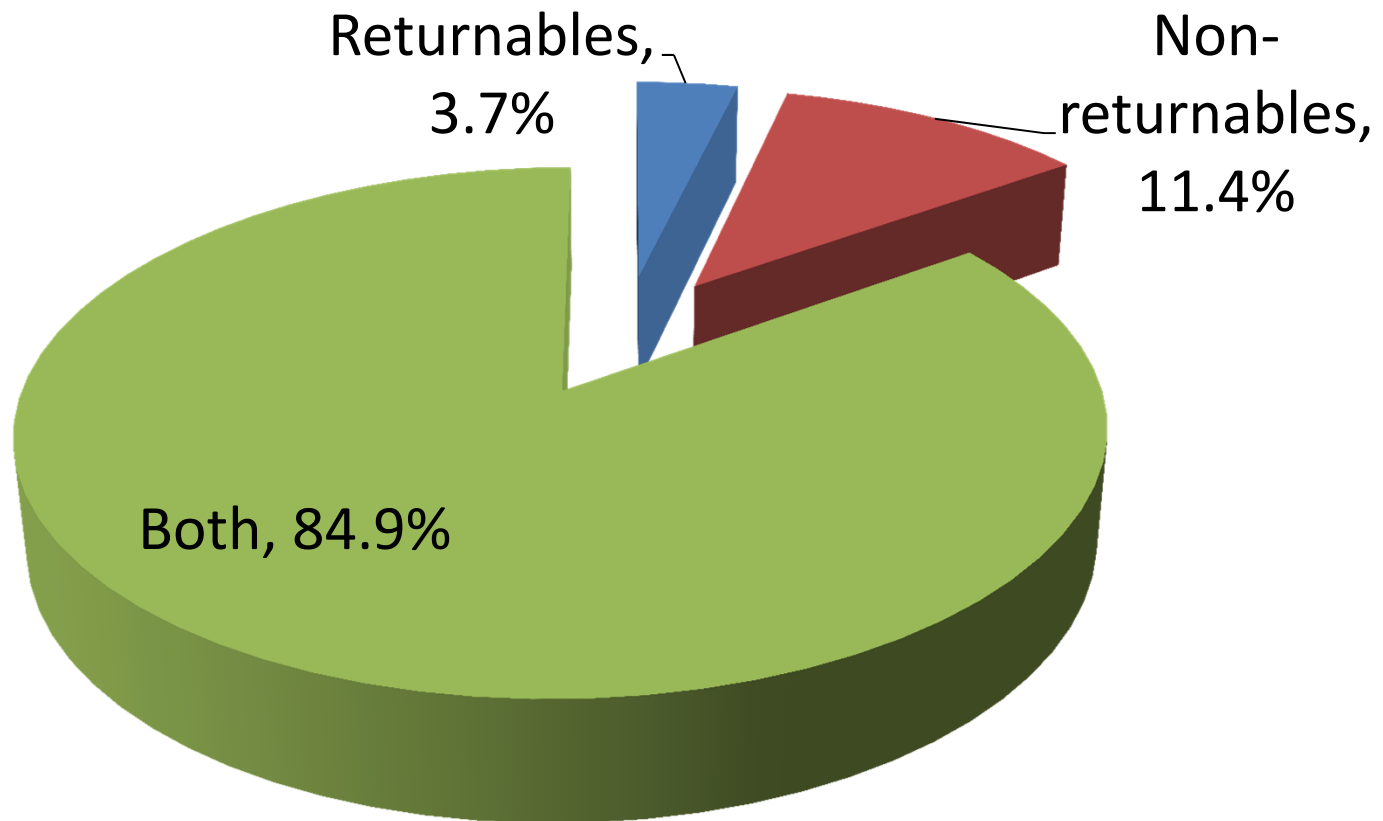
**4**

The logo for STARS, featuring the word "STARS" in a bold, yellow, sans-serif font with a blue star replacing the letter 'A'. The text is positioned at the left end of a horizontal teal bar that spans across the top of the slide.

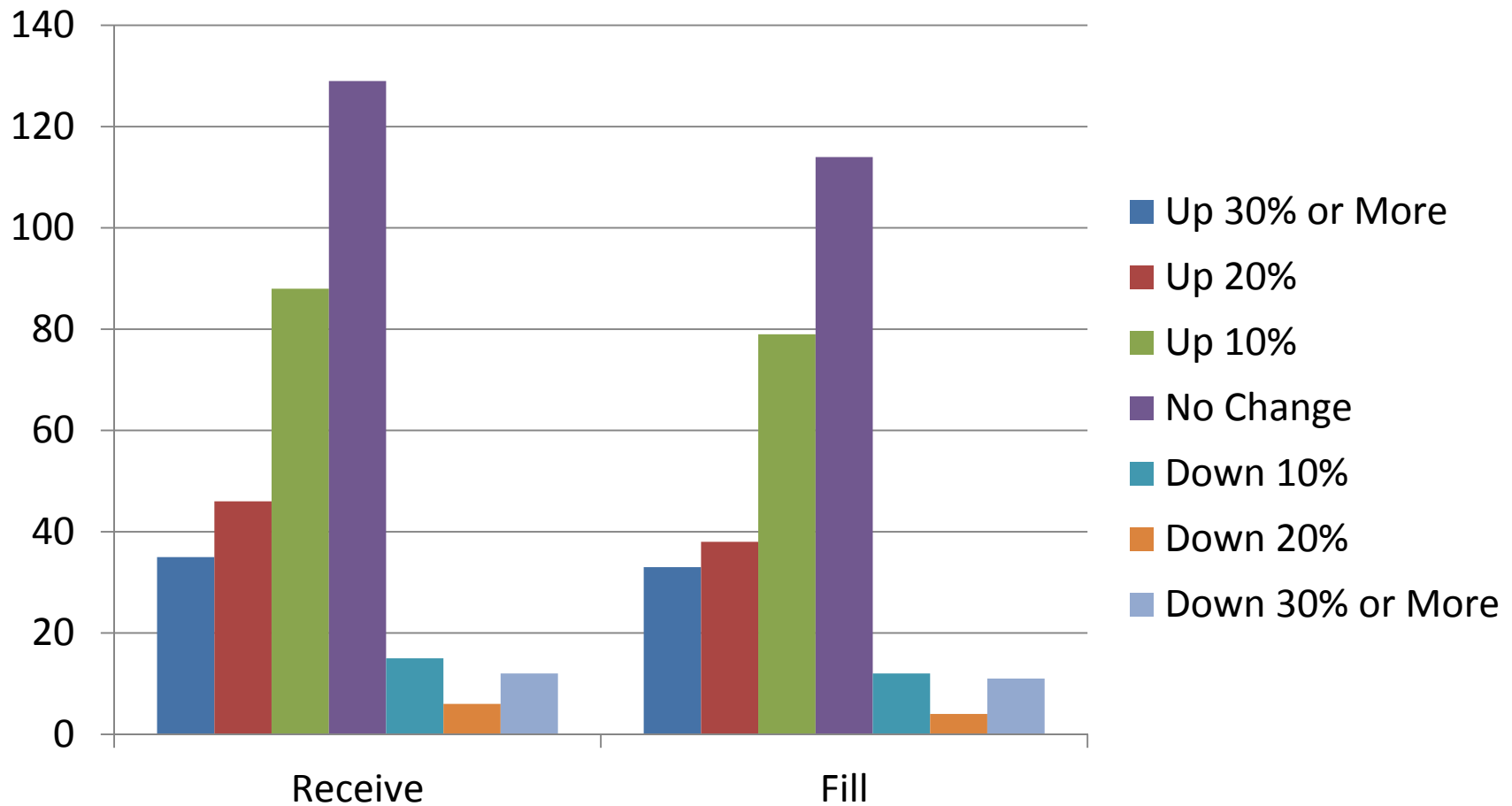
**STARS**

Lending

# Types of Materials Lent Internationally



# Volume of International Lending



## Reasons for Change

### Increased Volume

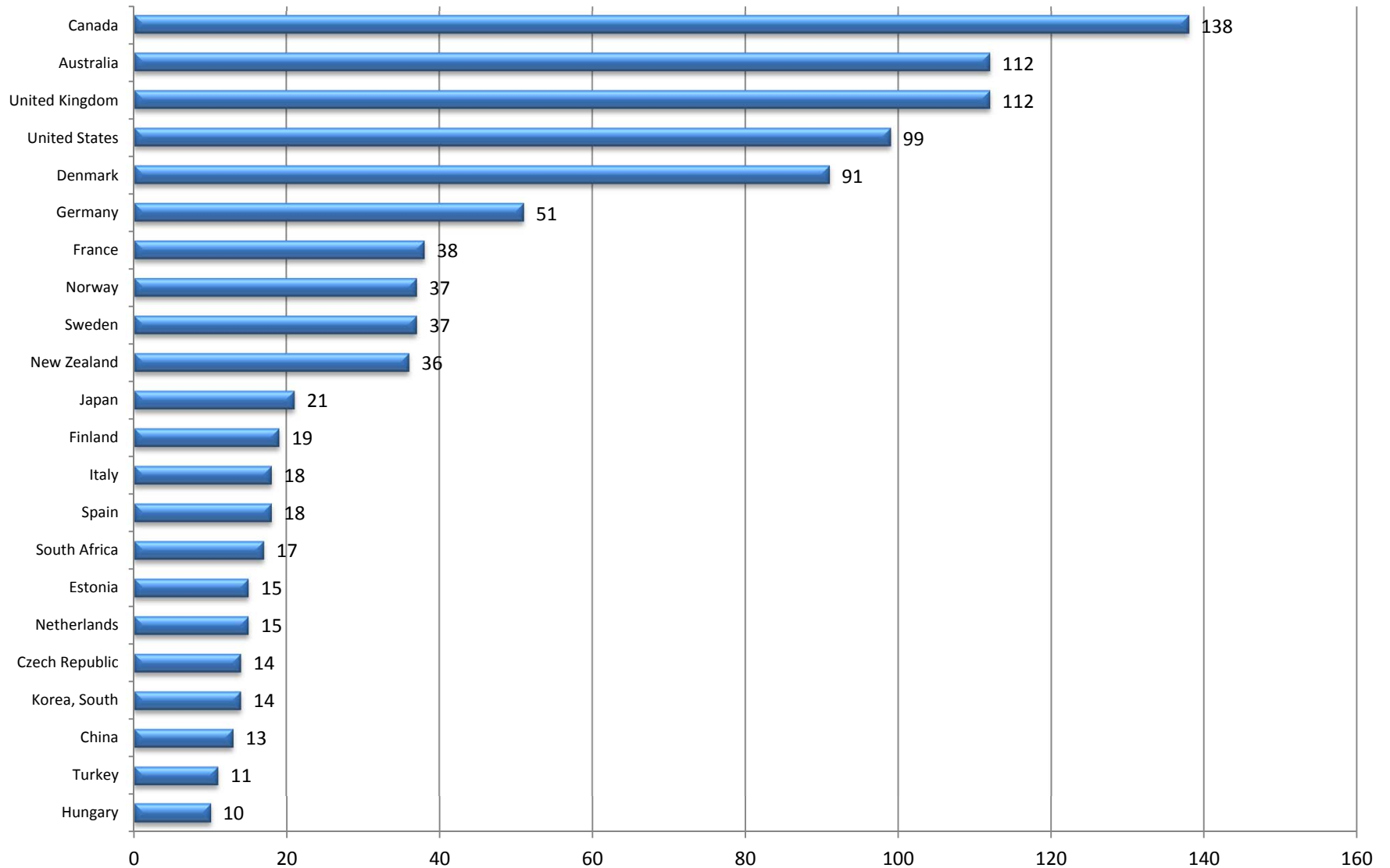
- Visibility of holdings through online tools
- New membership in resource sharing networks
- Ease and speed of electronic delivery

### Decreased Volume

- Copyright and licensing restrictions
- Prohibitive shipping costs
- Greater availability of online resources
- Payment options



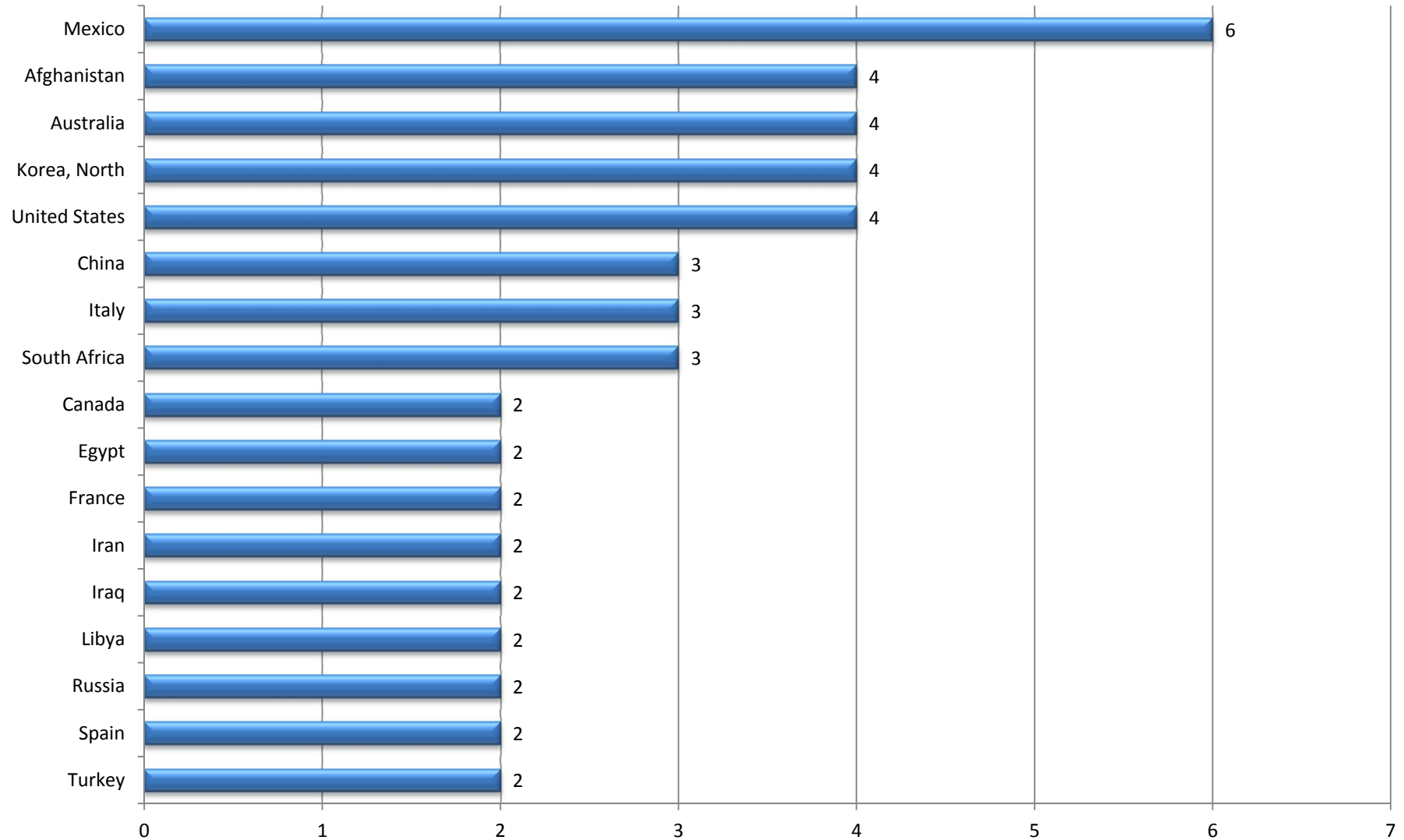
# Countries to Which Libraries Will Lend







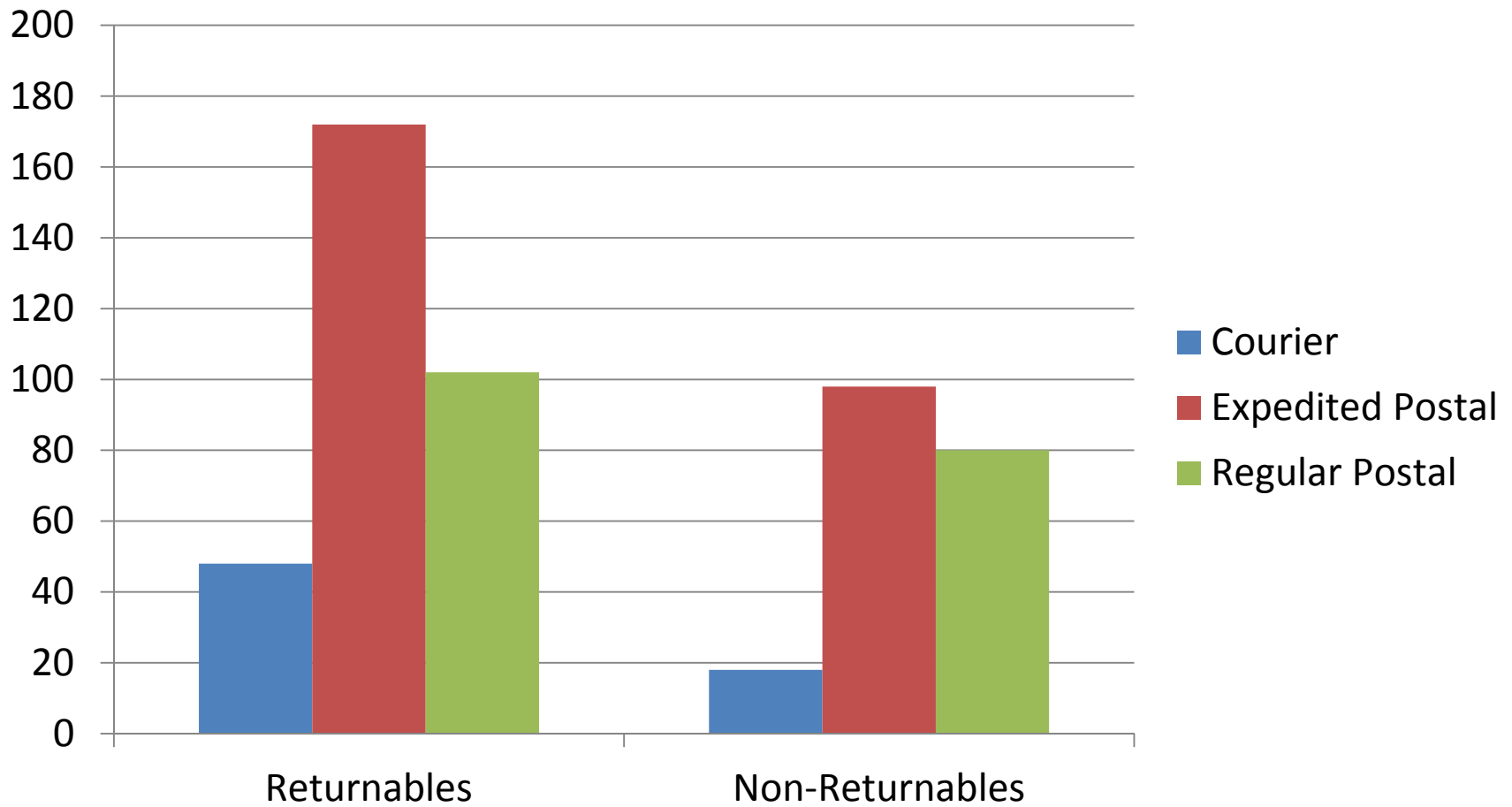
# Countries to Which Libraries Will Not Lend



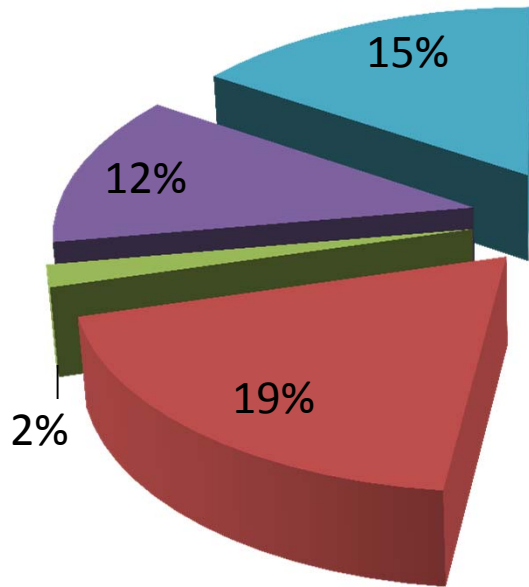
## Copyright & Licensing Restrictions

- 20.3% don't deliver non-returnables electronically
- 42.3% can't supply non-returnables because of copyright

# Shipping

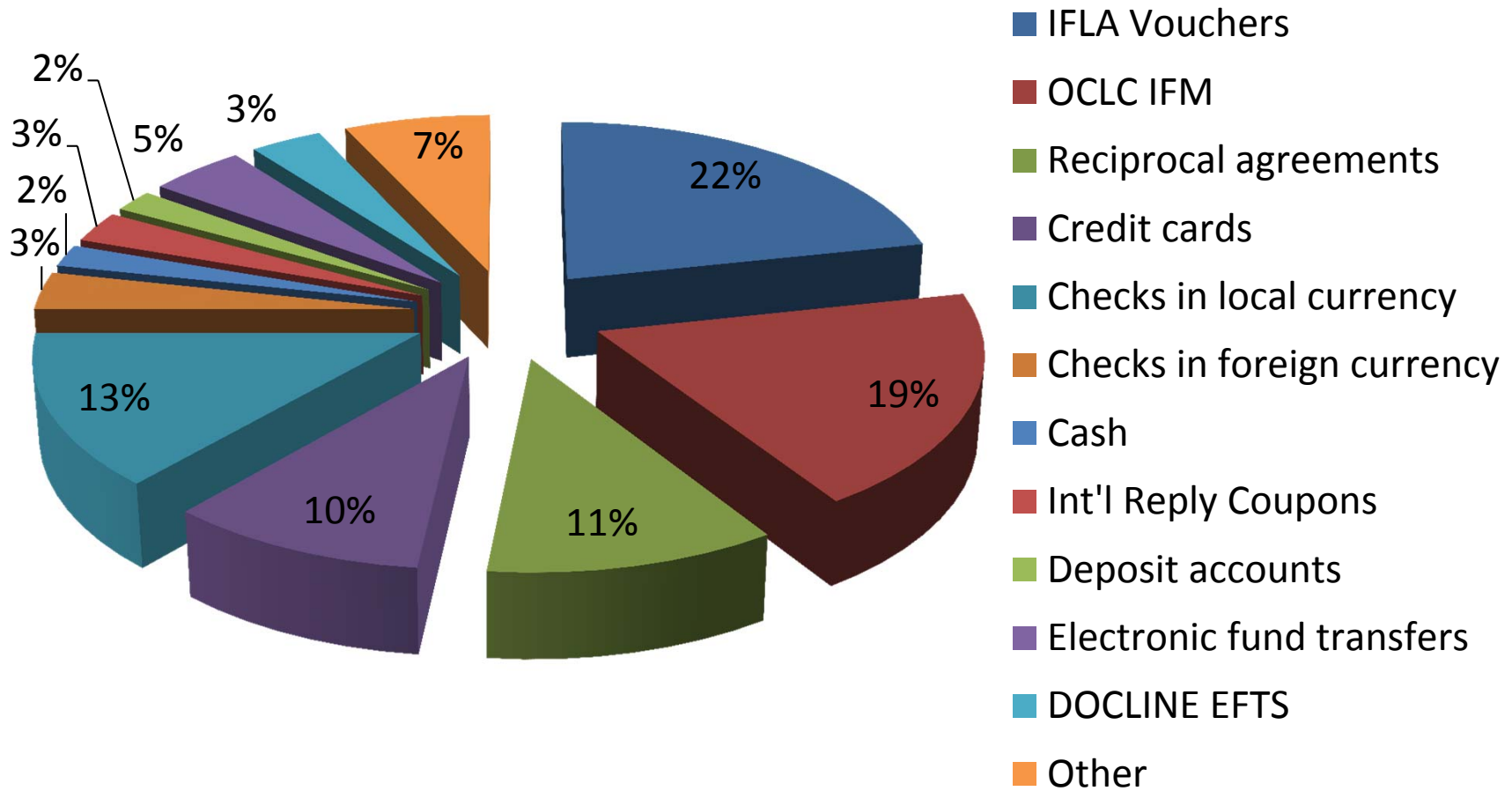


## Fees



- No higher than domestic
- Higher for all transactions
- Higher for non-returnables only
- Higher for returnables only
- Only shipping charges

# Payment Options



# Communications

- Top methods for receiving requests:
  - E-mail (86.1%)
  - OCLC (56.4%)
  - Fax (32.9%)
  - Mail (31.4%)
- Only 35.7% have lending policies posted on library web site
- 58.8% do not routinely refer requests to other lenders when unable to supply

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Conclusion

# Comparison

## 2007 survey of US libraries

- Over 50% have annual volume of less than 5,000
- 94% borrow and lend internationally
- Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend
- Videos/Films, Books more than 100 years old, & Dissertations identified as most difficult to borrow

## 2011 survey of international libraries

- Over 50% have annual volume of less than 5,000
- 87.3% borrow internationally
- 86.9% lend internationally
- Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend
- Copies of rare or older materials, Dissertations, & CD/Audio media identified as most difficult to borrow



# Summary

- Level of international ILL activity
  - 51% reported an increase of at least 10%
  - Visibility of collections
- Online lending policies
  - Only 35.7% make available on library website
- Next step
  - Separate analysis of US and non-US data

# Questions?

Tina Baich

[cbaich@iupui.edu](mailto:cbaich@iupui.edu)

Marlayna Christensen

[mkchristensen@ucsd.edu](mailto:mkchristensen@ucsd.edu)