# **UC** Irvine

Western Journal of Emergency Medicine: Integrating Emergency Care with Population Health

## Title

Research and Scholarly Activity (RSA) Point System to Enhance Resident Productivity

### Permalink

https://escholarship.org/uc/item/5mb7c0tx

### Journal

Western Journal of Emergency Medicine: Integrating Emergency Care with Population Health, 24(3.1)

### ISSN

1936-900X

### **Authors**

Toneda, Nao Parikh, Saumil Khowong, Timothy <u>et al.</u>

# Publication Date

2023

### DOI

10.5811/westjem.61029

### **Copyright Information**

Copyright 2023 by the author(s). This work is made available under the terms of a Creative Commons Attribution License, available at <u>https://creativecommons.org/licenses/by/4.0/</u>

designed to address resident burn-out, implement positive psychology reflection after shifts, enhance the quality and quantity of feedback received by residents, to reflect on learning pearls, and to make goals moving forward into the next shift.

**Curricular Design:** The debrief checklist with the "REPS" pneumonic (Reflect, Evaluate, Pearl, next Steps) (see Figure 1) was designed and posted in the emergency department. Residents were educated on the process and invited to participate in the debrief after each shift. The debrief was performed after hand-off and with the team the resident was working on including a senior resident, intern, medical students, and their attending physician. Pearls were written on post-its and collected on a poster board to be shared with other

# Get your **REPS** in!

# Reflect

- What went well today?
- What is something you did today that you couldn't do 6 months/1 year ago?
   Did you have a patient encounter that made you smile today?
- Did you have any difficult cases?

# **Ev**aluate

- Ask for feedback from your team and attending.
  - Did you meet your goals from your last shift or start of shift?
     What is something you did well? What is something you could improve on?

# Pearl

What is one learning point or pearl you learned today?
Write this on a Post-it to share with other residents at conference?

# next Steps

- What is a gap in knowledge that was discovered today for you to improve on for your next shift?
- What areas do you need to work on?
  What is your goal for your next shift?

Figure 1.

residents at conference.

**Impact:** A study is ongoing to determine if this intervention will improve residents' quality and quantity of feedback, job satisfaction, levels of burn-out, and perceived learning on shift.

#### **32** Research and Scholarly Activity (RSA) Point System to Enhance Resident Productivity

Nao Toneda, Saumil Parikh, Timothy Khowong, Anita Lui, David Simon, Jing Jing Gong

Introduction/ Background: Scholarly activity during

Emergency Medicine residency training is a requirement established by the Accreditation Council of Graduate Medical Education (ACGME). There is an ongoing debate regarding how to best promote productivity amongst trainees who are expected to participate in scholarship. Residents often express consternation and reluctance when it comes to scholarly activity which is often viewed as one of the most daunting obstacles in training.

**Educational Objectives:** We created a comprehensive points system to demystify the scholarly activity requirement. The ultimate objective was to make this process less intimidating while allowing residents to achieve and expand their goals. Applied game mechanics like points systems, badges, or rewards can be used to optimize motivation, engage learners, facilitate portfolio development, and promote

#### Table.

	Points
Institional Research or Well-Designed Quality Improvement Project - Must be at NYPQ or Inter-Institutional Impaution of research proposal/presentation WITH acceptance by the Research Committee at the research meeting	15
reparation of research proposal/presentation WITHOUT acceptance by the Research Committee at the research meeting - project does not progress	5
ampletion of a Specific Aima page for a research project	10
ampletion and submission of #8 proposal - clinical research or quality improvement project.	15
cceptance of IR8 proposal - clinical research or evality improvement project.	10
cquisition of relevant background for research project / literature search - at faculty mentor's discretion	10
ata collection - must be actively involved - at faculty mentor's discretion	10
ata analysis with minimal statistical analysis - at faculty mentor's discretion	10
ata analysis with significant statistical analysis - at faculty mentor's discretion	20
ampletion of manuscript with submission to medical journal / website	50
impletion of abstract with submission to medical journal / website	25
ubmission of a grant for intramural or extramural funding (with 198 approval)	120
velications	
ublication of a research manuscript to a medical journal	60
ublication of a research abstract to a medical journal abdication of a research abstract or one menot context as a menoremine a medical lowered	30
ublication of a case report or case report series as a manuscript in a medical journal ublication of a case report or case report series as an abstract in a medical journal	20
	and the second second
Yeserkadees	30
tral presentation of your clinical research project or quality improvement project at a regional, national, or international conference	10
ral presentation of another individual's clinical research project or quality improvement project at a negional, national, or international conference ubmission of oral presentation at a negional, national, or international conference - without acceptance	10
annission or onal presentation at a regional, national, or international contenence - without acceptance Iral presentation of CPC at CORD - Preliminary Rounds	20
ral presentation of CPC at CORD - Presiminary rounds ral presentation of CPC at CORD - Final Round	20
ral presentation of CPC at CORD - Final Hound Inal presentation of CPC at CORD - Final Place Winner	20
ubmission of CPC Case without acceptance	5
	,
calify	
trater presentation of your clinical research project or quality improvement project at a regional, national, or international conference - Moderated	25
toter presentation of your clinical research project or quality improvement project at a regional, national, or international conference - Non-moderated	20
trater presentation of another individual's clinical research project or quality improvement project at a regional, national, or international conference - Moderated	15
trater presentation of your case report or case report series at regional, national, or international conference - Moderated	20
Inster presentation of your case report or case report series at regional, national, or international conference - Non-moderated	15
Poster presentation of another individual's case report or case report series at regional, national, or international conference - Moderated	10
lubmission without acceptance of a presentation at a regional, national, or international medical conference	5
Dagteri/Textbasis	_
Niting a chapter approved by the Program Director (Paper/Digita)/Electronic)	25
Mitting a testbook approved by the Program Director (Papes/Digital/Electronic) - Points assigned at PD/faculty mentor's discretion - 100 minimum	300
Revepapers / Website Articles	
Publications for the lay public, such as newspaper articles, on medical topics	10
Sano Warn / Sin Warn	
Farticipation on Some Wars Team	5
Participation on Sone Wars Team - Wilming Team	10
Participation on Sim Wars Team Participation on Sim Wars Team - Winning Team	1 5
	10
	10
Simulation	10
smulation Design and write-up of an original simulation case	5
sinsutaten Desiga and withe- op of an original alimitation case Desiga and withe- op of an original alimitation case with subvision to journal, ealine portal, or website	
omaterie Design and write-up of an original simulatize case Design and write-up of an original installatic case with subvision to journal, enline portal, or website Design and write-up of an original installatic case with subvision to journal, enline portal, or website with acceptance for publication	5 10 20
binstaten Desja and with- op of an original hinduistic cose Desja and with- op of an original hinduistic cose with subvision to journal, enline portal, or website Desja and with- op of an original hinduistic cose with subvision to journal, enline portal, or website Desja and mighterna tax haten/yihm ordal	5 10 20 10
ensisten Deige and withe- op of an original initialisie case with subvision to journal, enline portal, or website Deige and withe- op of an original initialisie case with subvision to journal, enline portal, or website Deige and withe- used an original initialisie case with subvision to journal, enline portal, or website with acceptance for publication Deige and mightema tas intervision motel	5 10 20
enasteen Design and white-up of an original instaction case with subvision to journal, enline portal, or website Design and white-up of an original instaction case with subvision to journal, enline portal, or website Design and white-up of an original instaction case with subvision to journal, enline portal, or website design and instances and an anticologic state with subvision to journal, enline portal, or website design and instances and anticologic state states and anticologic states and anticologic state and web design and instances and anticologic states and anticologic states and anticologic state above) and states and the states anticologic states and states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states and anticologic states anticologic states and anticologic states anticologic states and anticologic states anticologic states and anticologic states anticol	5 10 20 10
Similation Design and white-up of an original simulation case Design and white-up of an original simulation case with subvision to journal, enline portal, or website Design and white-up of an original simulation case with subvision to journal, enline portal, or website Design and implement task traintryline model Design and implement task traintryline model (with associated porter, presentation, or publication - see above) Design and implement task traintryline model (with associated porter, presentation, or publication - see above) Design and implement task traintryline model (with associated porter, presentation, or publication - see above) Design and implement task traintryline model (with associated porter, presentation, or publication - see above)	5 10 20 10 N/A
envelation Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and migrame task transmission model (write associated porter, presentation, or publication - see above) Design and migrame task transmission. Design and provide the subvision Design and migrame task transmission. Design and the subvision task transmission - see above) Design and migrame task transmission. Design and the subvision of the subvision Design and migrame task transmission. Design and the subvision of the subvision - task or and the subvision. Design and transmission or these Definitions Design and the subvision of the subvision.	5 10 20 10 N/A 5 5
envelation Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and write-up of an original instalation case with subvision to journal, enline portal, or website Design and migrame task transmission model (write associated porter, presentation, or publication - see above) Design and migrame task transmission. Design and provide the subvision Design and migrame task transmission. Design and the subvision task transmission - see above) Design and migrame task transmission. Design and the subvision of the subvision Design and migrame task transmission. Design and the subvision of the subvision - task or and the subvision. Design and transmission or these Definitions Design and the subvision of the subvision.	5 10 20 10 N/A
versation biging and who-up of an original simulation case biging and who-up of an original simulation case with subvision to journal, online portal, or withole bigs and who-up of an original simulation case with subvision to journal, online portal, or withole with acceptance for publication bigs and uniquement to all transmition model (with accounted process, presentation, or publication - see above) bigs and uniquement to all transmition model (with accounted process, presentation, or publication - see above) enters - data (The shores - toking all forces above the sources) enters - data (The shores - toking all forces above the sources) enters - data (The shores - toking all forces above the sources) invaders all writes (The set Neurol or time - at least 45 mountes)	5 10 20 10 N/A 5 5
Versitation  Vers	5 10 20 10 N/A 5 5
Versisten Versign of with-up of an original infradution case Versign and with-up of an original infradution case with subvision to journal, enline portal, or website Versign and with-up of an original infradutor case with subvision to journal, enline portal, or website Versign and majorent task transmission and version of all Versign and majorent task transmission or version of all Versign and majorent task transmission or version of all Versign and majorent task transmission or version of all Versign and majorent task transmission or version of all Versign and majorent task transmission or version of all Versign and majorent task transmission or version Versign and majorent task transmission or version Versign and the version of version Versign and the version of Version Versign and the version of version Versign and version or version Versign and version of version Versign and version of version Versign and version Versign and version of version Versign and version Versign	5 10 20 10 N/A 5 5
Perspection Perspective Persp	5 10 20 10 N/A 5 5
Versisten Versi	5 10 20 10 8,08 5 5 5 5 5 5 5 5 5 5 5
Perspective Persp	5 10 20 10 8,08 5 5 5 5 5 5 5 5 5 5 5
Versitem Ve	5 10 20 10 808 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
Perspection Perspective Persp	5 10 20 10 80 5 5 5 5 5 5 5 5 5 10
Perspection Perspective Persp	5 5 10 20 10 8,0k 5 5 5 5 5 5 5 5 5 5 10 20
Perspection Perspective Persp	5 10 20 10 80 5 5 5 5 5 5 5 5 5 10
Perspection Perspective Persp	5 5 10 20 10 8,0k 5 5 5 5 5 5 5 5 5 5 10 20
	5 10 20 10 5 5 5 5 5 5 5 5 5 10 20 10 10 10 10 10 10 10 10 10 1
Version Versi	5 5 10 20 10 5 5 5 5 5 5 5 5 5 10 20 10 20 10 20 20 5 5 5 5 5 5 5 5 5 5 5 5 5
Persisten Persi	5 10 20 10 10 10 10 10 10 10 10 10 1
Persisten	5 10 20 10 NA 5 5 5 5 5 5 5 5 5 5 5 5 5
	3 3 10 20 10 10 10 10 10 10 10 10 10 1
Persistant  Persi	5 10 20 10 NA 5 5 5 5 5 5 5 5 5 5 5 5 5
	2 8 10 20 20 20 20 20 20 20 20 20 2
Service of an analysis of a	5 5 10 20 10 10 10 10 10 5 5 5 5 5 5 5 10 20 20 20 20 20 20 20 20 20 2
Ange and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies portal, or website step and with sig of an ange of simulation case with subvision to journal, earlies and simulation to an ange of simulation case with subvision to journal, earlies and subvision case and subvision case and subvision case with subvision to journal, earlies and subvision case and subvision case and subvision case with subvision to an ange of subvision case and subvision case and subvision case with subvision to an ange of subvision case with subvision to an ange of subvision case and subvision case. The subvision case with subvision case with subvision case with subvision case and subvision case. The subvision case with subvision case with subvision case and subvision case and subvision case. The subvision case with subvision case with subvision case and subvision case with subvision case. The subvision case with subvision case and subvision case and subvision case. The subvision case with subvision case and subvision case and subvision case. The subvision case and subvision case and subvision case and subvision case. The subvision case and subvision case and subvision case. The subvision case and subvision case and subvision case. The subvision case and subvision case and subvision case and subvision case	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 10 10 10 10 10 10 10 10 10 1
Series and write-up of an erginal installation case Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case with subvision to journal, enline portal, or website Series and write-up of an erginal installation case softwase Series and write-up of the subvision of the subvision subvision Series Series Series and Series and Series and Series S	5 5 10 20 10 10 10 10 10 5 5 5 5 5 5 5 10 20 20 20 20 20 20 20 20 20 2
Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case. Series and write-up of an eripted installation case with subvision to journal, enline portal, or website Series and write-up of an eripted installation case. Series and series and series and write and write of the series and seri	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 10 10 10 10 10 10 10 10 10 1
Ange and white sign of an explosite factor and is subvisition to journal, earlier portal, or website Seeg and white sign of an explosite factor and is subvisition to journal, earlier portal, or website Seeg and white sign of an explosite factor and is subvisition to journal, earlier portal, or website Seeg and white sign of an explosite factor and is subvisition to journal, earlier portal, or website Seeg and white sign of an explosite factor and is subvisition to journal, earlier portal, or website Seeg and white sign of the antibility of the attractivity in model (white associated pools, presentation, or publication are earlied and see attract Sentation Seeker Use And Sentation and Sentation Sector Use And Sentation and Sentation Sector Use And Sentation and Sentation Sector Use And	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
Persistant  Persi	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
Programment Progr	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1
	5 5 10 20 10 10 10 10 5 5 5 5 5 5 5 5 10 20 20 10 10 10 10 10 10 10 10 10 1

recognition of activities that previously may have gone unacknowledged.

**Curricular Design:** A catalog of 80 different ways to accrue Research and Scholarly (RSA) Points was created and distributed to trainees. Under faculty mentorship, residents collect RSA points continuously throughout their training with a graduation target of 100 points. Accrued activity and points are cataloged via a live online platform where residents propose RSA points for credit which are later approved by faculty after verification. The points system aims to convert a daunting task into a quest toward continuous self-improvement while introducing residents to basic principles of research and productivity in academia.

**Impact/ Effectiveness:** Since its implementation, the RSA Points System has created more awareness of creative ways in which to produce scholarly activity. The project has been met with enthusiasm and has been reported to promote confidence and new career satisfaction. It serves as a novel way for training programs to augment their academic productivity particularly if experiencing stagnation, while rewarding those most eager to produce, and motivating the underachiever to "level up."

#### **33** Resident and Population Centered Approach to Social Emergency Medicine Curriculum

#### Rajitha Reddy, Benino Navarro

**Introduction/ Background:** Social Determinants of Health (SDH) affect health outcomes more than clinical care. With the unique access Emergency Medicine (EM) has to all populations, there is a need to make SDH curriculum a standard component of EM education. Our residency developed a longitudinal curriculum centered on understanding local SDH and implementing these topics into clinical practice.

Curricular Design: Residents collaborated with program leadership to create a resident-run lecture series emphasizing SDH. Lectures are 30-minute sessions twice per quarter during weekly conferences. Residents are invited to opt-in to the track. Topics were selected using prior examples of curricula and topics that were considered most relevant to our patient population. Residents were able to select the topics they were most interested in and had independence to decide on the educational approach for each topic. Each session required providing actionable ways to apply the topic into clinical practice. For example, the topic of health literacy was presented in a small group format with sample cases in which miscommunication between a physician and patient resulted in poor outcomes. Presenters worked with each small group to develop solutions toward preventing similar scenarios, and new

system changes were proposed. Residents then received a list of local resources that promote health literacy.

**Impact/ Effectiveness:** A survey was administered to all participating residents and initial feedback has been overwhelmingly positive. Residents reported our curriculum has started to change their approach to the patient encounter. When asked to rate on a 1-10 scale how informed residents felt regarding SDH before and after curriculum implementation, 58.3% rated a 6 or higher before versus 100% rated 6+ after. Similarly, when asked how prepared residents feel in dealing with SDH-related challenges, 37.5% rated a 6 or higher before vs 83.4% after. We believe this approach to SDH can be replicated at other programs and help standardize curriculum.

#### **34** Resident-Led Wellness: Fostering the Skills Emergency Medicine Residents Need to Thrive Using An Innovative Longitudinal Mentorship Model

#### Erica Warkus, Steve Kamm, Phil Bonar, Joel Gerber

**Introduction/ Background:** Incidence of burnout is high in emergency medicine (EM) residents. Residency programs can prevent burnout by providing residents with the tools to build resilience and mentorship/community support. Unfortunately, it is difficult for programs to provide these tools in a consistent manner to all their residents. Graduate medical education lacks solutions that facilitate individual resident wellness and academic success through longitudinal mentorship and resident-run initiatives and innovations. This abstract describes a resident-led wellness initiative in which "residency houses" were created to foster resident leadership, peer mentorship and professional fulfillment in a three-year Emergency Medicine residency program at a community hospital.

**Educational Objectives:** The resident class of 2023 collectively outlined the changes they would like to leave as a legacy within their program, namely: increase mentorship activities, promote clinical teaching, enable continuity of projects/progress made by residents, and improve communication channels.

**Curricular Design:** The creation of a longitudinal residency "houses" system was chosen to meet all four objectives. A points system (Figure 1) was implemented to provide positive feedback, public recognition and allow friendly competition. All residents and attendings were placed into one of three houses. Each house has an "identity" and an area of House "responsibility" (i.e., Administrators, Advocates and Ambassadors; Figure 2).

**Impact/Effectiveness**: The success was judged by resident participation in group activities, individual feedback and the overall number of earned points by residents and by