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Peer reviewed
Association of Social Needs and Housing Status Among Urban Emergency Department Patients

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Introduction: People experiencing homelessness have high rates of social needs when presenting for emergency department (ED) services, but less is known about patients with housing instability who do not meet the established definitions of homelessness.

Methods: We surveyed patients in an urban, safety-net ED from June–August 2018. Patients completed two social needs screening tools and responded to additional questions on housing. Housing status was determined using validated questions about housing stability.

Results: Of the 1,263 eligible patients, 758 (60.0%) completed the survey. Among respondents, 40% identified as Latinx, 39% Black, 15% White, 5% Asian, and 8% other race/ethnicities. The median age was 42 years (interquartile range [IQR]: 29-57), and 54% were male. Of the 758 patients who completed the survey, 281 (37.1%) were housed, 213 (28.1%) were unstably housed, and 264 (34.8%) were homeless. A disproportionate number of patients experiencing homelessness were male (63.3%) and Black (54.2%), P <0.001, and a disproportionate number of unstably housed patients were Latinx (56.8%) or were primarily Spanish speaking (49.3%), P <0.001. Social needs increased across the spectrum of housing from housed to unstably housed and homeless, even when controlling for demographic characteristics.

Conclusion: Over one in three ED patients experience homelessness, and nearly one in three are unstably housed. Notable disparities exist by housing status, and there is a clear increase of social needs across the housing spectrum. Emergency departments should consider integrating social screening tools for patients with unstable housing. [West J Emerg Med. 2022;22(X)X–X.]

INTRODUCTION

Homelessness is a well-established factor associated with poor health outcomes. People experiencing homelessness (PEH) have higher mortality and morbidity than the general population, as well as higher incidences of substance use disorders and mental illness. The majority of adults experiencing homelessness lack a regular source of healthcare. They face numerous barriers to accessing care including lack of insurance, financial limitations, lack of transportation, difficulty making appointments, stigma, and competing immediate needs such as food and shelter. Additionally, there are significant racial and ethnic disparities, with communities of color disproportionately impacted by homelessness.

For all these reasons, the emergency department (ED) is a major purveyor of healthcare for PEH. This touch point within the healthcare system is recognized as an important opportunity to address housing instability and social needs, as evidenced by the passage of California State Senate bill 112, which requires...
hospitals to identify PEH and offer specific resources prior to discharge including food, shelter, and transportation. As there is no funding attached to the bill, California EDs have attempted to address the requirements of SB 1152 variably and have largely modified documentation of existing resources for PEH. There is, however, a large body of literature that documents the complex social needs of PEH and ED-based interventions developed to improve outcomes in this population.

The spectrum of housing also includes housing instability, which does not have a standard definition in the healthcare literature. It is variably referred to as housing instability, housing insecurity, unstable housing, marginal housing, housing vulnerability and is sometimes grouped together with homelessness as the umbrella term “homeless and unstably housed.” These terms refer to a range of experiences contributing to a precarious living situation, including difficulty paying rent or mortgage; spending the majority of monthly income on rent; living in crowded spaces; living with others for free; being evicted; or moving frequently.

Perhaps because of its lack of clear definition, housing instability and its effect on health has been less well studied than homelessness. Both populations have increased rates of unmet basic healthcare needs, violence, human immunodeficiency virus and hepatitis C virus, and overall mortality. Prior studies have also shown associations between housing instability and anxiety and depression, increased substance abuse and psychiatric symptoms, poorer access to healthcare, and high rates of acute care use. Unstably housed persons have increased social needs compared to stably housed persons of similar income, suggesting that housing insecurity is a graded risk factor, with patients experiencing worse health outcomes as housing instability increases.

It is likely that unstable housing and homelessness are underrecognized, despite their high prevalence among ED patients. People experiencing housing instability are at high risk of becoming homeless, yet little is known about this population in the ED.

Study Aim

Our goal in this study was to compare the demographics and social needs of patients presenting to an urban ED stratified by housing status.

METHODS

Study Design

We conducted a cross-sectional study of patients from an urban, safety-net ED and Level I trauma center in Oakland, California, with 68,000 annual visits. All patients ≥18 years who spoke English or Spanish and presented to the ED during study hours were considered eligible. We excluded minors because our ED sees only a small number of pediatric patients. Patients were also excluded if they were medically unstable, unresponsive, had altered mental status precluding participation, or had already participated in the study. The study was approved by the institutional review board at Alameda Health System.

Survey Development

Survey administration, development, and validation is described in a prior manuscript. The survey instrument used questions from two social needs screening tools: the Protocol for Responding to and Assessing Patient Assets, Risks, and Experiences (PRAPARE), developed by the National Association of Community Health Centers, and the Accountable Health Communities (AHC) Health-Related Social Needs Screening Tool, developed by the Centers for Medicare and Medicaid Services. The full survey instrument is available in Appendix A.

Housing Categories

We divided respondents into three housing categories: homeless, unstably housed, and stably housed. The questions defining each category were selected from the two surveys mentioned above with additional questions developed by an expert committee to better understand our population’s housing status. In accordance with standard definitions of homelessness, patients were considered to be experiencing homelessness if they responded “Yes” to any of the following statements: “I do not have housing;” “I do not have a steady place to live;” “I am currently homeless;” or “Last night I

Population Health Research Capsule

What do we already know about this issue?
Despite the detrimental effect of housing insecurity on health outcomes, the prevalence of homelessness and housing insecurity is likely underrecognized in EDs.

What was the research question?
What are the demographics and social needs of patients presenting to an urban ED stratified by housing status?

What was the major finding of the study?
Over 1/3 of patients experience homelessness, nearly 1/3 are unstably housed, and social needs rose across this housing spectrum.

How does this improve population health?
We highlight the burden of housing insecurity and associated social needs among urban ED patients. Our findings suggest opportunities for ED-based interventions.
stayed at a shelter, housing for homeless persons, a location
not meant for human habitation, or a friend/family member’s
room/apartment.”

Patients were considered unstably housed if they answered
“Yes” to any of the following statements: “I am worried about
my housing”; “I have a place to stay, but I am worried about
losing it”; “I have moved three or more times in the last 12
months”; “I had to move in with other people in the last 12
months because of housing problems”; or “I am unable to stay
in current place for more than 90 days.” If patients answered
“No” to all statements, they were considered to be stably
housed.

**Survey Administration and Data Abstraction**

Patients were recruited in four-hour blocks of time
covering all times of day, for a total of two full weeks (14 days,
24 hours/day) between June–August 2018. Trained research
assistants (RA) approached patients during their ED visit and
obtained verbal consent using a standardized script. The RAs
systematically approached patients in order of arrival time and,
when possible, returned to patients who were unavailable at the
time of the initial approach. During study blocks, RAs were not
able to approach every eligible patient who was registered due
to time constraints. Eligible patients who were not approached
were included in an analysis of non-respondents.

Using a password-protected tablet, survey responses
from participants were input directly into REDCap, a secure
electronic data capture system hosted at Alameda Health
System. The RAs read the questions aloud or participants
completed the survey directly on the tablet; RAs were bilingual
Spanish and English speakers. We excluded non-English or
Spanish speakers as the hospital interpreters were not available
for research purposes. Trained abstractors documented arrival
and discharge times, disposition, medical history, prior ED
utilization, and past admissions from the electronic health
record (EHR) (Wellsoft Corporation, Somerset, NJ) during a
standardized chart review.

**Outcomes**

The primary outcomes were the proportion of homeless,
unstably housed, and stably housed patients in our cohort.
Secondary outcomes included demographics and social
needs among patients in each housing category. We also used
regression analysis to control for demographic characteristics
to explore the graded risk of social needs along the housing
spectrum.

**Data Analysis**

For each housing category, we calculated standard
descriptive statistics. We reported continuous variables as
medians and means and reported categorical variables as
proportions or percentages. We made comparisons by using
chi-square, ANOVA, and Mann-Whitney tests between
outcome variables. We considered \( P < .05 \) to be significant for
comparisons between data points.

For all individuals without any missing values (\( n = 714 \)), we used a separate logistic regression for each social
factor, where the social factor was regressed on housing
status as well as adjusting for the following covariates:
age; gender; race/ethnicity; education; primary language;
English proficiency; veteran status; insurance; disability;
and past medical history. The outcomes were assumed
to be conditionally linear in their relationship to housing
status with the link function. The estimated coefficient was
associated with housing status for all 17 regressions. In
addition, a permutation test was performed where over 500
iterations, the housing status variable was randomly shuffled,
thereby breaking any association between housing status
and the various outcomes of interest. The regressions were
again used in each of the 500 iterations, and we compared
the observed statistics from the un-permuted data to the null
distribution created by the random permutations.

We performed a propensity score analysis using the
EHR to determine whether the survey respondents were
substantively different from patients who were potentially
eligible but did participate in the survey. We included patients
who were approached but declined to participate, as well
as potentially eligible patients who were not approached.
If patients were ineligible once approached (did not speak
English or Spanish, had altered mental status, or were critically
ill), they were not included in the analysis of non-respondents.
Respondents were randomly selected and paired 1:1 with non-
respondents matched by hour of arrival. The propensity score
analysis included the following covariates: age; gender; acuity;
language; race; insurance type; disposition; past medical
history; whether the patient was on a psychiatric hold or in
legal custody; homelessness documented in the chart; and
ED and hospital admissions in the 12 months prior to study
visit. We performed analyses using R Core Team (2017) (R
Foundation for Statistical Computing, Vienna, Austria) and
Stata version 15.1 (StataCorp LLC, College Station, TX).
Incomplete surveys were not included in the analyses.

**RESULTS**

During the study period, there were 2,573 ED visits
from 2,357 unique patients. Of these, 1,522 patients were
approached and screened for survey administration, and
1,263 were deemed eligible. Of the 1,263 eligible patients,
758 (60.0%) completed the survey, 478 declined, and 27
started but did not complete the survey. Among respondents,
40% identified as Latinx, 39% Black, 15% White, 5% Asian,
and 8% other race/ethnicities. The median age was 42 years
(intequarelle range [IQR]: 29-57) and 54% were male.

Of the 758 patients who completed the survey, 281
(37.1%) were housed, 213 (28.1%) were unstably housed,
and 264 (34.8%) were homeless. There were significant
differences across all demographic variables analyzed by
housing status (Table 1) other than veteran status. Notable
Table 1. Baseline characteristics of all respondents by housing status.

<table>
<thead>
<tr>
<th>Sociodemographic characteristics</th>
<th>Overall N = 758</th>
<th>Housed N = 281 (37.1%)</th>
<th>Unstably housed N = 213 (28.1%)</th>
<th>Homeless N = 264 (34.8%)</th>
<th>P value</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age group</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18 - 24 years</td>
<td>100 13.2%</td>
<td>44 15.7%</td>
<td>20 9.4%</td>
<td>36 13.6%</td>
<td></td>
</tr>
<tr>
<td>25 - 54 years</td>
<td>439 57.9%</td>
<td>139 49.5%</td>
<td>145 68.1%</td>
<td>155 58.7%</td>
<td></td>
</tr>
<tr>
<td>55 - 64 years</td>
<td>138 18.2%</td>
<td>55 19.6%</td>
<td>32 15.0%</td>
<td>51 19.3%</td>
<td></td>
</tr>
<tr>
<td>&gt; 64 years</td>
<td>81 10.7%</td>
<td>43 15.3%</td>
<td>16 7.5%</td>
<td>22 8.3%</td>
<td></td>
</tr>
<tr>
<td><strong>Male</strong></td>
<td>410 54.1%</td>
<td>130 46.3%</td>
<td>113 53.1%</td>
<td>167 63.3%</td>
<td>P &lt; 0.001</td>
</tr>
<tr>
<td><strong>Race/Ethnicity</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black/African American</td>
<td>294 38.8%</td>
<td>97 34.5%</td>
<td>54 25.4%</td>
<td>143 54.2%</td>
<td></td>
</tr>
<tr>
<td>Latinx</td>
<td>305 40.2%</td>
<td>119 42.3%</td>
<td>121 56.8%</td>
<td>65 24.6%</td>
<td></td>
</tr>
<tr>
<td>White</td>
<td>112 14.8%</td>
<td>44 15.7%</td>
<td>29 13.6%</td>
<td>39 14.8%</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>39 5.1%</td>
<td>18 6.4%</td>
<td>7 3.3%</td>
<td>14 5.3%</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>59 7.8%</td>
<td>23 8.2%</td>
<td>10 4.7%</td>
<td>26 9.8%</td>
<td></td>
</tr>
<tr>
<td><strong>Education</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than a high school degree</td>
<td>210 27.7%</td>
<td>61 21.7%</td>
<td>83 39.0%</td>
<td>66 25.0%</td>
<td></td>
</tr>
<tr>
<td>High school diploma or GED</td>
<td>260 34.3%</td>
<td>97 34.5%</td>
<td>55 25.8%</td>
<td>108 40.9%</td>
<td></td>
</tr>
<tr>
<td>More than high school</td>
<td>281 37.1%</td>
<td>122 43.4%</td>
<td>73 34.3%</td>
<td>86 32.6%</td>
<td></td>
</tr>
<tr>
<td><strong>Median Income (IQR)</strong></td>
<td>20,000-45,000</td>
<td>18,000-28,500</td>
<td>10,000-1,000-21,000</td>
<td></td>
<td>P &lt; 0.001</td>
</tr>
<tr>
<td><strong>Primary Language</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>English</td>
<td>518 68.3%</td>
<td>197 70.1%</td>
<td>100 46.9%</td>
<td>221 83.7%</td>
<td></td>
</tr>
<tr>
<td>Spanish</td>
<td>216 28.5%</td>
<td>76 27.0%</td>
<td>105 49.3%</td>
<td>35 13.3%</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>22 2.9%</td>
<td>8 2.8%</td>
<td>7 3.3%</td>
<td>7 2.7%</td>
<td></td>
</tr>
<tr>
<td><strong>English-speaking proficiency (self-assessed)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Well/Very well</td>
<td>586 77.3%</td>
<td>225 80.1%</td>
<td>124 58.2%</td>
<td>237 89.8%</td>
<td></td>
</tr>
<tr>
<td>Not well/Not at all</td>
<td>168 22.2%</td>
<td>54 19.2%</td>
<td>89 41.8%</td>
<td>25 9.5%</td>
<td></td>
</tr>
<tr>
<td><strong>Veteran</strong></td>
<td>26 3.4%</td>
<td>8 2.8%</td>
<td>7 3.3%</td>
<td>11 4.2%</td>
<td>P = 0.91</td>
</tr>
<tr>
<td><strong>Main Insurance</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>None</td>
<td>58 7.7%</td>
<td>26 9.3%</td>
<td>20 9.4%</td>
<td>12 4.5%</td>
<td></td>
</tr>
<tr>
<td>Medi-Cal</td>
<td>351 46.3%</td>
<td>104 37.0%</td>
<td>95 44.6%</td>
<td>152 57.6%</td>
<td></td>
</tr>
<tr>
<td>Medicare</td>
<td>114 15.0%</td>
<td>56 19.9%</td>
<td>19 8.9%</td>
<td>39 14.8%</td>
<td></td>
</tr>
<tr>
<td>Private</td>
<td>176 23.2%</td>
<td>64 22.8%</td>
<td>65 30.5%</td>
<td>47 17.8%</td>
<td></td>
</tr>
<tr>
<td>Other public insurance</td>
<td>59 7.8%</td>
<td>31 11.0%</td>
<td>14 6.6%</td>
<td>14 5.3%</td>
<td></td>
</tr>
<tr>
<td><strong>Physical or mental disability affecting activities of daily living</strong></td>
<td>93 12.3%</td>
<td>34 12.1%</td>
<td>47 22.1%</td>
<td>12 4.5%</td>
<td>P &lt; 0.001</td>
</tr>
</tbody>
</table>

GED, general education development; IQR, interquartile range. Bold P-values indicate statistical significance.

disparities in demographic characteristics by housing category compared to the study population as a whole included the following: a higher proportion of patients aged 25-54 years who were unstably housed (68.1% vs 57.0%); male patients experiencing homelessness (63.3% vs 54.1%); Black patients experiencing homelessness (54.2% vs 38.8%), Latinx patients who were unstably housed (56.8% vs 40.2%), and Spanish-speaking patients who were unstably housed (49.3% vs 28.5%). Thirty-five (13.3%) of the 264 PEH in our study had homeless or housing instability noted in the chart, and only one (0.4%) of the unstably housed patients had any housing instability documented in their EHR.
The healthcare utilization of patients by housing status was notable for a higher median number of ED visits in the 12 months preceding the study among PEH (median 2, IQR: 2-5), compared to unstably housed (median 2, IQR: 1-3) and housed patients (median 2, IQR: 1-3), \( P = 0.02 \). There were no differences in hospitalization rates by housing category in the year prior to survey administration (Table 2). We found significant differences in disposition from the study ED visit by housing category at the index visit, however with higher rates of admission among housed patients (14.2%) compared to unstably housed (7.0%) and PEH (7.6%), and higher rates of disposition to psychiatric facilities among patients experiencing homelessness (3.4%) compared to unstably housed (0.0%) and housed patients (0.1%), \( P < 0.001 \). More homeless patients (4.5%) were in custody at the time of their ED visit compared to unstably housed (1.4%) and housed patients (1.1%), \( P < 0.02 \).

Table 3 shows the social, emotional, and substance use needs of patients by housing category. Across each category of social needs, emotional stress and trauma, and substance use history, the prevalence increased across the housing spectrum, with housed being the lowest, followed by unstably housed, followed by homeless with the highest prevalence.

We reported the estimated coefficient associated with housing status for all 17 regressions, and the resulting lines are visualized in Figure 1. Each social factor was associated with increased risk as patients progressed from housed to unstably housed, with the highest risk for PEH. The regressions were again used in each of the 500 iterations, and the observed coefficient statistics compared to the null distribution created by the random permutations, which can be seen in Appendix B. When randomly inserting housing status, the distribution of coefficients for all of the social needs variables were significantly different than the observed coefficient, indicating a significant association with housing status for all of the analyzed social needs.
Table 3. Social and emotional needs by housing status included in regression analysis.

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Housed N = 281</th>
<th>Unstably housed N = 213</th>
<th>Homeless N = 264</th>
<th>$P$ value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unable to afford food in past 12 months</td>
<td>27 9.6%</td>
<td>58 27.2%</td>
<td>102 38.6%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Unable to afford clothing in past 12 months</td>
<td>19 6.8%</td>
<td>43 20.2%</td>
<td>81 30.7%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Unable to afford medicine or healthcare in past 12 months</td>
<td>28 10.0%</td>
<td>53 24.9%</td>
<td>99 37.5%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Unable to afford a telephone in past 12 months</td>
<td>22 7.8%</td>
<td>45 21.1%</td>
<td>80 30.3%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Utilities threatened to be shut off in past 12 months</td>
<td>22 7.8%</td>
<td>49 23.0%</td>
<td>78 29.5%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Unable to afford childcare in past 12 months</td>
<td>9 3.2%</td>
<td>14 6.6%</td>
<td>26 9.8%</td>
<td>$= 0.03$</td>
</tr>
<tr>
<td>Transportation barriers to medical care in past 12 months</td>
<td>33 11.7%</td>
<td>67 31.5%</td>
<td>111 42.0%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Transportation barriers to non-medical appointments in past 12 months</td>
<td>33 11.7%</td>
<td>72 33.8%</td>
<td>122 46.2%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>See or speak to people close to you less than twice per week</td>
<td>76 27.0%</td>
<td>96 45.1%</td>
<td>125 47.3%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Feel stress <em>quite a bit</em> or <em>very much</em> of the time in the past 12 months</td>
<td>62 22.1%</td>
<td>81 38.0%</td>
<td>157 59.5%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Incarcerated for 2 or more nights in past 12 months</td>
<td>14 5.0%</td>
<td>12 5.6%</td>
<td>49 18.6%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Experienced physical abuse in the past 12 months</td>
<td>21 7.5%</td>
<td>32 15.0%</td>
<td>69 26.1%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Talked down to or insulted in the past 12 months</td>
<td>61 21.7%</td>
<td>72 33.8%</td>
<td>131 49.6%</td>
<td>$&lt; 0.001$</td>
</tr>
<tr>
<td>Have been threatened in the past 12 months</td>
<td>16 5.7%</td>
<td>29 13.6%</td>
<td>69 26.1%</td>
<td>$&lt; 0.001$</td>
</tr>
</tbody>
</table>

Social and emotional health

Unhealthy alcohol use

Unhealthy prescription drug use

Unhealthy illegal drug use

Figure 1. Results from regression analysis and estimated coefficients associated with housing status.
The full results of the propensity score analysis were published in a prior manuscript; the distribution of scores grouped toward the middle suggested that the respondents and non-respondents were similar with regard to baseline characteristics.32

DISCUSSION

We found that the majority of patients in our study faced homelessness acutely or imminently, with 37% of ED patients experiencing homelessness and 28% who were unstably housed. This is a much higher prevalence than in previous ED studies13,37,38 This higher prevalence is likely explained by several factors, some of which are unique to our ED and part of the country. Our study takes place in an urban safety-net ED in a geographic region that has high rates of homelessness and housing instability. It is important to note that while this may be a finding that may not be applicable to all EDs, the high rates of housing instability and social needs among patients in our ED highlights the important role of safety-net EDs for vulnerable communities. Given the stark disparities in the US healthcare system, our work is likely generalizable to many EDs serving similar populations, but the findings may be less informative for EDs serving more privately insured patients or in parts of the country with lower rates of homelessness. Moreover, the observation of a graded risk of housing associated with increasingly prevalent social needs suggests that developing ED-based interventions for patients who are unstably housed may be particularly important areas for future work.

To intervene on behalf of these particularly vulnerable patients, we must first recognize and identify them. There was a large discrepancy between the housing category identified in the study and what was documented in the study participants’ corresponding medical charts: <1% in the unstably housed group and 13% in the homeless group had documentation in the EHR correctly reflecting their housing status. Screening for housing instability is lacking in most EDs, and screening tools to ask about housing instability, perhaps by including the questions used in this study, could be integrated into ED-based screening programs.32,33 Additional questions could prove somewhat burdensome for many EDs without proper support, and further investigation is needed to confirm the optimal number and combination of questions to screen for housing insecurity.

We found notable demographic disparities in patients with unstable housing compared with PEH in our population. Housing insecurity and homelessness have been shown to affect people of color at vastly disproportionate rates, with Black populations estimated to be four times as likely to experience homelessness during their lifetime than their White counterparts and Latinx twice as likely.17 In our cohort, Latinx patients were disproportionately overrepresented in the unstably housed group. Additionally, patients who were unstably housed were more likely to report a significant disability (22%) compared to PEH (4.5%) and stably housed individuals (12.1%). This is consistent with other data showing that US poverty rates among those with disabilities is more than twice as high as those without.39 Unstably housed patients also reported lower levels of English proficiency or speaking a primary language other than English, suggesting a higher immigrant population in this group. Research strongly suggests that language barriers adversely affect patients’ health status and ability to access healthcare, although less is known about the impact of language on housing stability.40,41

Given that housing instability is a graded risk factor, and that there are known poor outcomes for PEH,6 unstably housed populations are a prime target for harm-reduction interventions. Interventions in the ED could target a specific social need, like food insecurity (present in 27% of unstably housed individuals in our study), or specific social needs most prevalent in a particular community. Case management or other approaches to ensure that patients who are unstably housed do not “fall through the cracks” regarding their social needs could help lessen stressors and possibly prevent progression to homelessness. By identifying and targeting this vulnerable group, ED-based interventions could be targeted to have significant impact on patient outcomes and address needs of patients who remain unstably housed before progression to homelessness.

In our ED we have attempted to address social needs holistically, rather than attempting to take on the entirety of a patient’s housing needs from a brief ED visit. Realistically, finding permanent supportive housing is extremely complicated, and is an unreasonable expectation to place on emergency clinicians. Rather, we have modified our approach to target specific needs of our population who are experiencing homelessness or are unstably housed. We do have a general approach to PEH that includes a partnership with social work and local housing organizations, but it is often more practicable to address individual needs. While this approach may only be related to some of the underlying social issues, EDs should consider addressing some of the specific needs of patients given the complexities of the housing crisis — especially in urban areas with large homeless and unstably housed populations. For example, our social work and substance use disorder treatment teams routinely work to provide PEH and unstably housed patients with food and clothing, thereby integrating individual needs while seeking temporary emergency shelter placement if patients are agreeable. Additionally, our approach to these interventions is specifically trauma informed; support staff all receive training in trauma-informed care, helping us to also consider the past trauma, psychosocial, and emotional needs of our patients when addressing social determinants of health.

The consistent increase in social needs as patients progressed from housed, to unstably housed, to homeless is in line with studies showing that housing stability is a graded risk factor for poorer outcomes among populations outside the ED.29,42 More research is needed regarding the benefits of ED screening for housing instability, but neglecting to screen for and target the unstably housed, and focusing solely on homelessness, is similar to ignoring angina and only treating the acute heart attack: a
missed opportunity for intervention and risk reduction.

LIMITATIONS

Our study has several important limitations. This data represents a single-center, convenience sample in an urban setting and may not be generalizable to EDs in other settings. There are seasonal variations to homelessness and because our study was conducted in summer months, data may not be representative of housing statistics at other times of the year. Further, only 65% of all patients eligible during study periods were approached. This was mostly due to limited time capacity of RAs, which may have biased who was approached. This data notably includes patients in custody at time of the survey, who are excluded from federal definitions of homelessness. It does not include data from patients who presented medically unstable or unresponsive, or who were unable to complete the survey due to initiation of medical care. It’s possible that the sicker patients who were excluded by this study design had even higher levels of homeless and housing instability, given what we know about PEH having a higher burden of illness and mortality.

Another limitation was that surveys were only conducted in English and Spanish, with 17% of screened patients ineligible due to a language barrier. Finally, there is no standard definition of housing instability. As discussed, we made our own screening tool and used a more comprehensive definition than prior studies. The question of how to define and identify housing instability remains central to further work in this area.

CONCLUSION

In our study sample we found nearly one third of our patient population was unstably housed, and another third was experiencing homelessness. We note important disparities, including higher rates of homelessness among Black patients, and higher rates of unstable housing among Latinx and Spanish-speaking patients. We also found that social, emotional, and substance abuse-related needs increased significantly as housing became more unstable, even when controlling for baseline demographic characteristics.

REFERENCES


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