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Authors

Parker, Aliyah Herrera, Journne Brown, Lisa et al.

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Comprehensive Interpretation Service Use for Patients who are Non-English Primary Language Speakers undergoing Surgery for NSCLC

Aliyah Parker, BS¹, Journne Herrera, BS², Lisa M. Brown, MD, MAS², Luis Godoy, MD², David T. Cooke, MD²
School of Medicine, University of California, Davis Health, Sacramento, CA, ²Division of General Thoracic Surgery, University of California, Davis Health, Sacramento, CA

Introduction

 Language barriers make it difficult for surgical teams to engage in the discussion of important aspects of pre- and post-operative patient care with patients who are non-English speakers.

Objectives

 Determine if there were language interpreting resource utilization differences in the ambulatory setting compared to the inpatient setting for non-English as primary language (N-EPL) speaking patients undergoing surgery for NSCLC, and whether N-EPL was a risk factor for prolonged length of stay.

Methods

- This is a single institution retrospective cohort analysis comparing N-EPL patients to all EPL patients undergoing resection for primary lung cancer from January 2021 to September 2023.
- Variables analyzed were at least a onetime use of Martti (tablet based telehealth) and other comprehensive (institutional, non-family or friend) interpreter services in the ambulatory and inpatient settings and post-operative length of stay (LOS).

Results

- 242 patients were identified, and patient demographics are shown in Table 1.
- 227 patients (94%) had English as a primary language and 15 patients (6%) had a non-English primary language (242 total).
- Non-English languages spoken are shown in Figure 1.
- At least one incidence of comprehensive interpreter use was documented 66.7% and 73.3% of the time in-inpatient and outpatient settings, respectively for N-EPL patients.
- The average LOS among EPL was 3.16 days, compared to the N-EPL group cohort who had an average LOS of 2.73 days. [t(120)=0.62, p>0.05)]

Table 1: Demographics of Patients undergoing Primary Lobectomy for NSCLC Characteristic No. % Age, years (mean, SD) 69 ± 10 Age Range 2.07% 18-39 40-64 60 24.79% 65-80 155 64.05% >80 22 9.09% Gender **Female** 143 59.09% Male 99 40.91% Race and Ethnicity White 164 67.77% Black/African American 18 7.44% 12 Asian 11.43% 0.83% American Indian/Alaskan Native Native Hawaiian/Pacific Islander 0.41% 31 12.81% Other Hispanic/Latino 16 6.61% Length of Stay, days (mean, SD) 3 + 3

Non-English Languages Spoken

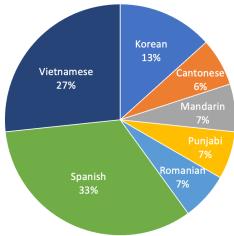


Figure 1: Non-English Primary Languages spoken

Conclusions

- Over 30% of inpatient episodes and 25% of outpatient episodes for patients with a non-English primary language went without documented interpreter services during their surgical lung cancer care journey.
- These data identified a distinct area of improvement for patient-centered care, and/or improved documentation.
- A matched-cohort analysis will be conducted to further assess the influence of language barriers on patient outcomes, though N-EPL was noninferior to EPL as it relates to LOS.